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Award

## **Police Records Management System**

The Police and Crime Commissioner for Warwickshire

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-079370

Procurement identifier (OCID): ocds-h6vhtk-059af5 ([view related notices](#))

Published 3 December 2025, 1:34pm

### **Scope**

### **Reference**

WPA25-0035

### **Description**

The Police & Crime Commissioner for Warwickshire intends to award a contract for the provision of a Records Management System (RMS) solution and associated services for Warwickshire Police. The requirement was tendered as a single lot under the Procurement Act 2023, using a competitive flexible procedure comprising the following stages:

Stage 1: Participation & Tender

Stage 2: Demonstrations & Best and Final Offer (BAFO)

Stage 3: Contract Award

The contract covers the implementation of the RMS solution, followed by licensing, support, and maintenance for six years from system go-live, with options to extend for up

to two additional periods of 24 months each. Contract dates and extension periods are indicative and subject to final agreement.

The value of the contract over the implementation period and the initial 6 years is: £3,428,536.00 plus VAT. Assuming annual increases of around 3% the total including extensions is likely to be in the range of £4.9m to £5m plus VAT.

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## **Contract 1. Police Records Management System**

### **Supplier**

- [NICHE TECHNOLOGY UK LIMITED](#)

### **Contract value**

- £4,977,200 excluding VAT
- £5,972,640 including VAT

Above the relevant threshold

### **Award decision date**

3 December 2025

### **Date assessment summaries were sent to tenderers**

3 December 2025

## **Standstill period**

- End: 12 December 2025
- 8 working days

## **Earliest date the contract will be signed**

14 January 2026

## **Contract dates (estimated)**

- 1 April 2026 to 31 March 2032
- Possible extension to 31 March 2036
- 10 years

Description of possible extension:

2 x 24 months

## **Main procurement category**

Goods

## **CPV classifications**

- 48100000 - Industry specific software package
- 72261000 - Software support services
- 72000000 - IT services: consulting, software development, Internet and support

- 72260000 - Software-related services
- 48000000 - Software package and information systems
- 72263000 - Software implementation services
- 72266000 - Software consultancy services
- 72268000 - Software supply services

## **Contract locations**

- UKG13 - Warwickshire

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## **Information about tenders**

- 6 tenders received
- 1 tender assessed in the final stage:
  - 1 submitted by small and medium-sized enterprises (SME)
  - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 0 suppliers unsuccessful (details included for contracts over £5 million)

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## **Submission**

### **Submission type**

Tenders

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## Procedure

### Procedure type

Competitive flexible procedure

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## Supplier

### NICHE TECHNOLOGY UK LIMITED

- Public Procurement Organisation Number: PTWD-1456-LNVJ

Azets, Wynyard Park House,

STOCKTON-ON-TEES

TS22 5TB

United Kingdom

Email: [PROPOSALS@NICHERMS.COM](mailto:PROPOSALS@NICHERMS.COM)

Region: UKC11 - Hartlepool and Stockton-on-Tees

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Police Records Management System

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## **Contracting authority**

### **The Police and Crime Commissioner for Warwickshire**

- Public Procurement Organisation Number: PXNY-4251-DZLZ

Warwickshire Police Headquarters

Leek Wootton

CV35 7QB

United Kingdom

Email: [procurement@warwickshire.police.uk](mailto:procurement@warwickshire.police.uk)

Region: UKG13 - Warwickshire

Organisation type: Public authority - sub-central government