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Tender

Select List of Primary Providers for The Provision of Domiciliary Care Services and Reablement

Durham County Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-079261

Procurement identifier (OCID): ocds-h6vhtk-0582b8 ([view related notices](#))

Published 3 December 2025, 11:24am

Scope

Reference

PeG002988 - OPEN20252088

Description

Durham County Council (the Council) has a duty to provide services for vulnerable residents who are eligible for care and support according to the national criteria introduced by the Care Act 2014.

This opportunity is for the provision of Domiciliary Care Services and Reablement. The domiciliary care element is applicable to children, young people and adults and the Reablement element is applicable to adults aged 18+ only.

The Council is committed to the delivery of high-quality Domiciliary Care Services and Reablement and wishes to work in partnership with Independent Sector Providers, who can demonstrate and deliver quality Services which achieve and maintain 'value for money' and positive outcomes for Service Users enabling them to live independently and safely in their community.

Services are to be delivered across 10 Demand Zones as identified in the tender documents.

Total value (estimated)

- £300,000,000 excluding VAT
- £360,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2031
- Possible extension to 31 March 2033
- 7 years

Description of possible extension:

2 allowable extensions of a period of 12 months each are available subject to commissioner approval, performance, funding and achievement of KPIs.

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKC14 - Durham CC

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

18 December 2025, 5:00pm

Tender submission deadline

16 January 2026, 10:00am

Submission address and any special instructions

Tender documents can be accessed , free of charge, by visiting www.open-uk.org using reference OPEN20252088 or searching for the contract title as detailed in this notice.

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

2 March 2026

Award criteria

Name	Description	Type	Weighting
Award Questions	4.2.1 Management of the Domiciliary Care and Reablement Services 4.2.2 Delivery of the Domiciliary Care and Reablement Service 4.2.3 Capacity and Responsiveness of Service 4.2.4 Quality Assurance, Performance and Safeguarding 4.2.5 Partnership Working and Social Value	Quality	100%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Contracting authority

Durham County Council

- Public Procurement Organisation Number: PMPB-8772-VYWM

Corten House, Dunholme Close

Durham

DH1 5WB

United Kingdom

Email: corporate.procurement@durham.gov.uk

Website: <http://www.durham.gov.uk/>

Region: UKC14 - Durham CC

Organisation type: Public authority - sub-central government