

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/079109-2025>

Award

## **Provision for Mental Health and Homeless Supported Housing Service**

London Borough of Hounslow

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-079109

Procurement identifier (OCID): ocds-h6vhtk-050106 ([view related notices](#))

Published 2 December 2025, 5:08pm

## **Scope**

## **Description**

The new homeless supported housing contract will be made up of 86 units across ten buildings:

75 units across nine buildings - supporting homeless adults with a range of needs, including

mental health and substance use. 11 units in one building - Short Stay Scheme - accommodation providing assessment of needs

and the most suitable offer of accommodation and short-stay rapid access.

This award notice relates to Lot 2,

at a total cost of £1,530,000 per annum, and total budget of £12,240,000.

---

## **Lot 2. Homeless Supported Housing & Short Stay Scheme**

### **Description**

The overall aim of the service is to support homeless adults including those with multiple and complex needs, to move towards independent living.

The service will promote independence, wellbeing and recovery and meet the following aims as detailed in the Core Specification:

- Maximise Independence
- Improve Mental and Emotional Wellbeing
- Enhance Quality of Life and Reduce Social Isolation
- Improve Physical Wellbeing
- Move on at the right time
- Prevent placement breakdown

Support will be person-centered and holistic, meeting the service user's outcomes through individual casework, therapies, and through support to access services and resources in the local community

---

## **Contract 1. Contract for the Provision of Homeless Supported Housing**

## **Lots**

Lot 2. Homeless Supported Housing & Short Stay Scheme

## **Supplier**

- St Mungo's

## **Contract value**

- £12,000,000 excluding VAT
- £14,400,000 including VAT

Above the relevant threshold

## **Award decision date**

2 December 2025

## **Date assessment summaries were sent to tenderers**

2 December 2025

## **Earliest date the contract will be signed**

30 January 2026

## **Contract dates (estimated)**

- 1 April 2026 to 31 March 2031
- Possible extension to 31 March 2033

- 7 years

Description of possible extension:

Contract extension could be used base on contract performance and to allow new procurement to take place.

Up to a further 3years contract extension (1+1+1)

## **Main procurement category**

Services

## **CPV classifications**

- 85000000 - Health and social work services

## **Contract locations**

- UKI - London

---

## **Information about tenders**

### **Lot 2. Homeless Supported Housing & Short Stay Scheme**

- 1 tender received
- 1 tender assessed in the final stage:
  - 0 submitted by small and medium-sized enterprises (SME)
  - 1 submitted by voluntary, community and social enterprises (VCSE)

- 1 supplier awarded contracts
- 0 suppliers unsuccessful (details included for contracts over £5 million)

---

## **Lots that will not be awarded**

### **Lot 1. Mental Health Supported Housing**

#### **Description**

The service will support adults with severe mental health problems who are referred by London Borough of Hounslow, offering 24-hour supported housing with flexible, recovery-focused support.

The main role of the service is to provide supported move-on accommodation for individuals within the target group who are ready to take a first step down from a more intensively staffed setting. This will usually be from a community-based service, such as 24-hour supported living, but could also be hospital, provided an individual will be able to manage within the level of support provided by the service. In a smaller number of cases, appropriate individuals may be referred to the service as a step up from the wider supported accommodation pathway, mainstream housing or temporary accommodation.

The service will promote recovery, wellbeing and independence and meet the following aims as detailed in the Core Specification:

Maximise Independence

Improve Mental and Emotional Wellbeing

Enhance Quality of Life and Reduce Social Isolation

Improve Physical Wellbeing

Move on at the right time

Prevent placement breakdown

## **CPV classifications**

- 85000000 - Health and social work services

## **Date of decision not to award**

2 October 2025

---

## **Procedure**

### **Procedure type**

Open procedure

### **Special regime**

Light touch

---

## **Supplier**

### **St Mungo's**

- Companies House: 8225808
- Public Procurement Organisation Number: PQMP-1374-QTVM

3 Thomas More Square

Tower Hill

E1W 1YW

United Kingdom

Email: [contracts@mungos.org](mailto:contracts@mungos.org)

Website: <http://www.mungos.org>

Region: UKI42 - Tower Hamlets

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 1. Contract for the Provision of Homeless Supported Housing

---

## Contracting authority

### London Borough of Hounslow

- Public Procurement Organisation Number: PQYY-1684-DYLV

Hounslow House, 7 Bath Road

Hounslow, London

TW3 3EB

United Kingdom

Email: [procurement@hounslow.gov.uk](mailto:procurement@hounslow.gov.uk)

Region: UKI75 - Hounslow and Richmond upon Thames

Organisation type: Public authority - sub-central government