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Award

Provision for Mental Health and Homeless Supported Housing Service

London Borough of Hounslow

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-079109

Procurement identifier (OCID): ocds-h6vhtk-050106 ([view related notices](#))

Published 2 December 2025, 5:08pm

Scope

Description

The new homeless supported housing contract will be made up of 86 units across ten buildings:

75 units across nine buildings - supporting homeless adults with a range of needs, including

mental health and substance use. 11 units in one building - Short Stay Scheme - accommodation providing assessment of needs

and the most suitable offer of accommodation and short-stay rapid access.

This award notice relates to Lot 2,

at a total cost of £1,530,000 per annum, and total budget of £12,240,000.

Lot 2. Homeless Supported Housing & Short Stay Scheme

Description

The overall aim of the service is to support homeless adults including those with multiple and complex needs, to move towards independent living.

The service will promote independence, wellbeing and recovery and meet the following aims as detailed in the Core Specification:

- Maximise Independence
- Improve Mental and Emotional Wellbeing
- Enhance Quality of Life and Reduce Social Isolation
- Improve Physical Wellbeing
- Move on at the right time
- Prevent placement breakdown

Support will be person-centered and holistic, meeting the service user's outcomes through individual casework, therapies, and through support to access services and resources in the local community

Contract 1. Contract for the Provision of Homeless Supported Housing

Lots

Lot 2. Homeless Supported Housing & Short Stay Scheme

Supplier

- St Mungo's

Contract value

- £12,000,000 excluding VAT
- £14,400,000 including VAT

Above the relevant threshold

Award decision date

2 December 2025

Date assessment summaries were sent to tenderers

2 December 2025

Earliest date the contract will be signed

30 January 2026

Contract dates (estimated)

- 1 April 2026 to 31 March 2031
- Possible extension to 31 March 2033

- 7 years

Description of possible extension:

Contract extension could be used base on contract performance and to allow new procurement to take place.

Up to a further 3years contract extension (1+1+1)

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKI - London

Information about tenders

Lot 2. Homeless Supported Housing & Short Stay Scheme

- 1 tender received
- 1 tender assessed in the final stage:
 - 0 submitted by small and medium-sized enterprises (SME)
 - 1 submitted by voluntary, community and social enterprises (VCSE)

- 1 supplier awarded contracts
- 0 suppliers unsuccessful (details included for contracts over £5 million)

Lots that will not be awarded

Lot 1. Mental Health Supported Housing

Description

The service will support adults with severe mental health problems who are referred by London Borough of Hounslow, offering 24-hour supported housing with flexible, recovery-focused support.

The main role of the service is to provide supported move-on accommodation for individuals within the target group who are ready to take a first step down from a more intensively staffed setting. This will usually be from a community-based service, such as 24-hour supported living, but could also be hospital, provided an individual will be able to manage within the level of support provided by the service. In a smaller number of cases, appropriate individuals may be referred to the service as a step up from the wider supported accommodation pathway, mainstream housing or temporary accommodation.

The service will promote recovery, wellbeing and independence and meet the following aims as detailed in the Core Specification:

Maximise Independence

Improve Mental and Emotional Wellbeing

Enhance Quality of Life and Reduce Social Isolation

Improve Physical Wellbeing

Move on at the right time

Prevent placement breakdown

CPV classifications

- 85000000 - Health and social work services

Date of decision not to award

2 October 2025

Procedure

Procedure type

Open procedure

Special regime

Light touch

Supplier

St Mungo's

- Companies House: 8225808
- Public Procurement Organisation Number: PQMP-1374-QTVM

3 Thomas More Square

Tower Hill

E1W 1YW

United Kingdom

Email: contracts@mungos.org

Website: <http://www.mungos.org>

Region: UKI42 - Tower Hamlets

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 1. Contract for the Provision of Homeless Supported Housing

Contracting authority

London Borough of Hounslow

- Public Procurement Organisation Number: PQYY-1684-DYLV

Hounslow House, 7 Bath Road

Hounslow, London

TW3 3EB

United Kingdom

Email: procurement@hounslow.gov.uk

Region: UKI75 - Hounslow and Richmond upon Thames

Organisation type: Public authority - sub-central government