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Planning

## **SOL30008 SOL Community Information and Advice Services**

Solihull Metropolitan Borough Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-079105

Procurement identifier (OCID): ocds-h6vhtk-05ed64 ([view related notices](#))

Published 2 December 2025, 5:04pm

### **Scope**

### **Reference**

C0454

### **Description**

The Council is intending to commission information and advice services for people in Solihull to meet the needs of Adult Social Care, offering a general advice service which is accessible to residents, alongside targeted, specialist services delivered to communities. The scope of the service is currently under review and may contain:

- Improved health and wellbeing - for example, tenancy advice and support, safe housing support, supporting people in food poverty, supporting people in crisis to access further support, support to people with cognitive impairment, mental health guidance, low level information and guidance for those with long term conditions and disability, promoting healthy lifestyles, information and guidance on direct payments.
- Increased capacity and ability to cope - connecting people with community groups,

support to retain safe housing, self-advocacy, work with other local support offers, identify national support

### **Total value (estimated)**

- £2,722,116 excluding VAT
- £3,266,539.20 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 1 October 2026 to 1 September 2029
- 2 years, 11 months, 1 day

### **Main procurement category**

Services

### **CPV classifications**

- 85000000 - Health and social work services

### **Contract locations**

- UKG32 - Solihull

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### **Engagement**

## **Engagement deadline**

10 December 2025

## **Engagement process description**

Solihull Council want to engage with the market to support the shaping of the next contract for the Information and Advice Services before commencing the formal processes to retender this service to provide information and advice services for people in Solihull to meet the needs of Adult Social Care, offering a general advice service which is accessible to residents, alongside targeted, specialist services delivered to communities. The scope of the service is current under review and may contain:

- Improved health and wellbeing - for example, tenancy advice and support, safe housing support, supporting people in food poverty, supporting people in crisis to access further support, support to people with cognitive impairment, mental health guidance, low level information and guidance for those with long term conditions and disability, promoting healthy lifestyles, information and guidance on direct payments.
- Increased capacity and ability to cope - connecting people with community groups, support to retain safe housing, self-advocacy, work with other local support offers, identify national support offers, support refugee and migrant communities with guidance on visas, work rights, immigration status etc., support for carers.
- Increased financial stability and resilience - early access to debt support and advice, support with completing forms for financial support, lasting power of attorney (LPA), deputyship and appointeeship applications, budget planning and support, debt and benefits low level and specialist support, distribution of grant funding on behalf of the Council.

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## **Participation**

### **Particular suitability**

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

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## **Submission**

### **Publication date of tender notice (estimated)**

1 June 2026

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## **Procedure**

### **Special regime**

Light touch

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## **Contracting authority**

### **Solihull Metropolitan Borough Council**

- Public Procurement Organisation Number: PGWC-7578-LYDG

The Council House, Manor Square

Solihull

B91 3QB

United Kingdom

Email: [proteam@solihull.gov.uk](mailto:proteam@solihull.gov.uk)

Website: <https://solihull.my.site.com/s/>

Region: UKG32 - Solihull

Organisation type: Public authority - sub-central government