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Contract

## **DARTMOOR MULTI ACADEMY TRUST - PROVISION OF OUTSOURCED CLEANING SERVICES**

Dartmoor Multi Academy Trust (Secondary Acct: PHP Law)

F03: Contract award notice

Notice identifier: 2025/S 000-079092

Procurement identifier (OCID): ocids-h6vhtk-04dd13

Published 2 December 2025, 4:45pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Dartmoor Multi Academy Trust (Secondary Acct: PHP Law)

Wardhayes Simmons Way

Okehampton, Devon

EX20 1PY

#### **Contact**

Josie Medforth

#### **Email**

[josie.medforth@phplaw.co.uk](mailto:josie.medforth@phplaw.co.uk)

#### **Telephone**

+44 7857426127

#### **Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://dartmoormat.org.uk/>

Buyer's address

[https://www.mytenders.co.uk/search/Search\\_AuthProfile.aspx?ID=AA43287](https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA43287)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

DARTMOOR MULTI ACADEMY TRUST - PROVISION OF OUTSOURCED CLEANING SERVICES

**II.1.2) Main CPV code**

- 90910000 - Cleaning services

**II.1.3) Type of contract**

## Services

### **II.1.4) Short description**

The contract will be for the provision of outsourced cleaning services to the Trust, including daily cleaning and out of term deep cleaning,

for spaces including, but not limited to, teaching, office, circulation, and rest room spaces. The Provider shall establish effective

management and operational level communication systems at all levels regarding the cleaning service. In addition, the Provider will also be

responsible for all legal, and health and safety requirements in delivering the services.

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £10,500,000

## **II.2) Description**

### **II.2.1) Title**

Lot 3 - All Schools

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 90910000 - Cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UKK4 - Devon

Main site or place of performance

Dartmoor Academy Trust

All School Sites

EX20 1PY

#### **II.2.4) Description of the procurement**

The contract will be for the provision of outsourced cleaning services to the Trust.

The Tenderer shall establish effective management and operational level communication systems at all levels regarding the cleaning

service. In addition, the Provider will also be responsible for all legal, and health and safety requirements in delivering the services.

A daily cleaning service is required in each school in accordance with an output cleaning specification focusing on the desired results or

outcomes of the cleaning process rather than the Trust detailing the exact methods to achieve those results.

As the expert in the field, the Contractor is required to determine the best way to meet the performance standards set by the Trust.

The Trust require the Contractor to work flexibly with the individual school's calendar, to enable events and lettings to be operated in

collaboration with the cleaning schedule.

Sites included in Lot 3 - All Schools are as follows:

Black Torrington Church of England Primary School

Boasley Cross Community Primary School

Bradford Primary School

Bridestowe Primary School

Bridgerule Church of England Primary School

Chagford Church of England Primary School

Exbourne Church of England Primary School

Highampton Community Primary School

Lydford Primary School

Milton Abbot Primary School

North Tawton Community Primary School and Nursery

Northlew and Ashbury Parochial Church of England Primary School

Okehampton Primary School and Foundation Unit

South Tawton Primary School

St James Church of England Primary and Nursery School

Tavistock College

Okehampton College

Holsworthy Community College

The Promise School

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Lot 1 - Primary Schools

Lot No

1

**II.2.2) Additional CPV code(s)**

- 90910000 - Cleaning services

**II.2.3) Place of performance**

NUTS codes

- UKK4 - Devon

Main site or place of performance

Dartmoor Academy Trust

Primary School Sites

**II.2.4) Description of the procurement**

The contract will be for the provision of outsourced cleaning services to the Trust.

The Tenderer shall establish effective management and operational level communication systems at all levels regarding the cleaning

service. In addition, the Provider will also be responsible for all legal, and health and safety requirements in delivering the services.

A daily cleaning service is required in each school in accordance with an output cleaning specification focusing on the desired results or

outcomes of the cleaning process rather than the Trust detailing the exact methods to achieve those results.

As the expert in the field, the Contractor is required to determine the best way to meet the performance standards set by the Trust.

The Trust require the Contractor to work flexibly with the individual school's calendar, to enable events and lettings to be operated in

collaboration with the cleaning schedule.

Lot 1 - Primary Schools is as follows:

Black Torrington Church of England Primary School

Boasley Cross Community Primary School

Bradford Primary School

Bridestowe Primary School

Bridgerule Church of England Primary School

Chagford Church of England Primary School

Exbourne Church of England Primary School

Highampton Community Primary School

Lydford Primary School

Milton Abbot Primary School

North Tawton Community Primary School and Nursery

Northlew and Ashbury Parochial Church of England Primary School

Okehampton Primary School and Foundation Unit

South Tawton Primary School

St James Church of England Primary and Nursery School

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

#### **II.2.11) Information about options**

Options: Yes

Description of options

ability to add schools to the contract who join the contract

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 2 - Secondary Schools

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 90910000 - Cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UKK4 - Devon

Main site or place of performance

Dartmoor Academy Trust

Secondary School Sites

### **II.2.4) Description of the procurement**

The contract will be for the provision of outsourced cleaning services to the Trust.

The Tenderer shall establish effective management and operational level communication systems at all levels regarding the cleaning

service. In addition, the Provider will also be responsible for all legal, and health and safety requirements in delivering the services.

A daily cleaning service is required in each school in accordance with an output cleaning specification focusing on the desired results or

outcomes of the cleaning process rather than the Trust detailing the exact methods to achieve those results.



As the expert in the field, the Contractor is required to determine the best way to meet the performance standards set by the Trust.

The Trust require the Contractor to work flexibly with the individual school's calendar, to enable events and lettings to be operated in

collaboration with the cleaning schedule.

Sites included in Lot 2 - Secondary Schools is as follows:

Tavistock College

Okehampton College

Holsworthy Community College

The Promise School

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

#### **II.2.11) Information about options**

Options: Yes

Description of options

the ability to add schools to the contract who join the Trust

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2025/S 000-004277](#)

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## **Section V. Award of contract**

### **Lot No**

2

### **Title**

Lot 2 - Secondary Schools

A contract/lot is awarded: No

### **V.1) Information on non-award**

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

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## **Section V. Award of contract**

### **Lot No**

1

### **Title**

Lot 1 - Primary Schools

A contract/lot is awarded: No

### **V.1) Information on non-award**

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

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## **Section V. Award of contract**

### **Lot No**

3

### **Title**

Lot 3 - All Schools

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

7 August 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 8

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 8

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Direct Cleaning Services

Direct Cleaning Services Unit 2 23, Leafield Way

Corsham

SN13 9RS

Telephone

+44 1225812496

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £10,500,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(MT Ref:235223)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Public Procurement Review Service

Cabinet Office

London

Email

[publicprocurementreview@cabinetoffice.gov.uk](mailto:publicprocurementreview@cabinetoffice.gov.uk)

Telephone

+44 3450103503

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>

#### **VI.4.2) Body responsible for mediation procedures**

Dartmoor Multi Academy Trust

Wardhayes Simmons Way

Okehampton, Devon

EX20 1PY

Email

[sperkins@dmatschools.org.uk](mailto:sperkins@dmatschools.org.uk)

Telephone

+44 1409259613

Country

United Kingdom

Internet address

<https://dartmoormat.org.uk/>

**VI.4.4) Service from which information about the review procedure may be obtained**

Dartmoor Multi Academy Trust

Wardhayes Simmons Way

Okehampton, Devon

EX20 1PY

Email

[sperkins@dmatschools.org.uk](mailto:sperkins@dmatschools.org.uk)

Telephone

+44 1409259613

Country

United Kingdom

Internet address

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