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Contract

DARTMOOR MULTI ACADEMY TRUST - PROVISION OF OUTSOURCED CLEANING SERVICES

Dartmoor Multi Academy Trust (Secondary Acct: PHP Law)

F03: Contract award notice

Notice identifier: 2025/S 000-079092

Procurement identifier (OCID): ocds-h6vhtk-04dd13

Published 2 December 2025, 4:45pm

Section I: Contracting authority

I.1) Name and addresses

Dartmoor Multi Academy Trust (Secondary Acct: PHP Law)

Wardhayes Simmons Way

Okehampton, Devon

EX20 1PY

Contact

Josie Medforth

Email

josie.medforth@phplaw.co.uk

Telephone

+44 7857426127

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://dartmoormat.org.uk/>

Buyer's address

https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA43287

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

DARTMOOR MULTI ACADEMY TRUST - PROVISION OF OUTSOURCED CLEANING SERVICES

II.1.2) Main CPV code

- 90910000 - Cleaning services

II.1.3) Type of contract

Services

II.1.4) Short description

The contract will be for the provision of outsourced cleaning services to the Trust, including daily cleaning and out of term deep cleaning,

for spaces including, but not limited to, teaching, office, circulation, and rest room spaces. The Provider shall establish effective

management and operational level communication systems at all levels regarding the cleaning service. In addition, the Provider will also be

responsible for all legal, and health and safety requirements in delivering the services.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £10,500,000

II.2) Description

II.2.1) Title

Lot 3 - All Schools

Lot No

3

II.2.2) Additional CPV code(s)

- 90910000 - Cleaning services

II.2.3) Place of performance

NUTS codes

- UKK4 - Devon

Main site or place of performance

Dartmoor Academy Trust

All School Sites

EX20 1PY

II.2.4) Description of the procurement

The contract will be for the provision of outsourced cleaning services to the Trust.

The Tenderer shall establish effective management and operational level communication systems at all levels regarding the cleaning

service. In addition, the Provider will also be responsible for all legal, and health and safety requirements in delivering the services.

A daily cleaning service is required in each school in accordance with an output cleaning specification focusing on the desired results or

outcomes of the cleaning process rather than the Trust detailing the exact methods to achieve those results.

As the expert in the field, the Contractor is required to determine the best way to meet the performance standards set by the Trust.

The Trust require the Contractor to work flexibly with the individual school's calendar, to enable events and lettings to be operated in

collaboration with the cleaning schedule.

Sites included in Lot 3 - All Schools are as follows:

Black Torrington Church of England Primary School

Boasley Cross Community Primary School

Bradford Primary School

Bridestowe Primary School

Bridgerule Church of England Primary School

Chagford Church of England Primary School

Exbourne Church of England Primary School

Highampton Community Primary School

Lydford Primary School

Milton Abbot Primary School

North Tawton Community Primary School and Nursery

Northlew and Ashbury Parochial Church of England Primary School

Okehampton Primary School and Foundation Unit

South Tawton Primary School

St James Church of England Primary and Nursery School

Tavistock College

Okehampton College

Holsworthy Community College

The Promise School

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 1 - Primary Schools

Lot No

1

II.2.2) Additional CPV code(s)

- 90910000 - Cleaning services

II.2.3) Place of performance

NUTS codes

- UKK4 - Devon

Main site or place of performance

Dartmoor Academy Trust

Primary School Sites

II.2.4) Description of the procurement

The contract will be for the provision of outsourced cleaning services to the Trust.

The Tenderer shall establish effective management and operational level communication systems at all levels regarding the cleaning

service. In addition, the Provider will also be responsible for all legal, and health and safety requirements in delivering the services.

A daily cleaning service is required in each school in accordance with an output cleaning specification focusing on the desired results or

outcomes of the cleaning process rather than the Trust detailing the exact methods to achieve those results.

As the expert in the field, the Contractor is required to determine the best way to meet the performance standards set by the Trust.

The Trust require the Contractor to work flexibly with the individual school's calendar, to enable events and lettings to be operated in

collaboration with the cleaning schedule.

Lot 1 - Primary Schools is as follows:

Black Torrington Church of England Primary School

Boasley Cross Community Primary School

Bradford Primary School

Bridestowe Primary School

Bridgerule Church of England Primary School

Chagford Church of England Primary School

Exbourne Church of England Primary School

Highampton Community Primary School

Lydford Primary School

Milton Abbot Primary School

North Tawton Community Primary School and Nursery

Northlew and Ashbury Parochial Church of England Primary School

Okehampton Primary School and Foundation Unit

South Tawton Primary School

St James Church of England Primary and Nursery School

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

II.2.11) Information about options

Options: Yes

Description of options

ability to add schools to the contract who join the contract

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2 - Secondary Schools

Lot No

2

II.2.2) Additional CPV code(s)

- 90910000 - Cleaning services

II.2.3) Place of performance

NUTS codes

- UKK4 - Devon

Main site or place of performance

Dartmoor Academy Trust

Secondary School Sites

II.2.4) Description of the procurement

The contract will be for the provision of outsourced cleaning services to the Trust.

The Tenderer shall establish effective management and operational level communication systems at all levels regarding the cleaning

service. In addition, the Provider will also be responsible for all legal, and health and safety requirements in delivering the services.

A daily cleaning service is required in each school in accordance with an output cleaning specification focusing on the desired results or

outcomes of the cleaning process rather than the Trust detailing the exact methods to achieve those results.

As the expert in the field, the Contractor is required to determine the best way to meet the performance standards set by the Trust.

The Trust require the Contractor to work flexibly with the individual school's calendar, to enable events and lettings to be operated in collaboration with the cleaning schedule.

Sites included in Lot 2 - Secondary Schools is as follows:

Tavistock College

Okehampton College

Holsworthy Community College

The Promise School

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

II.2.11) Information about options

Options: Yes

Description of options

the ability to add schools to the contract who join the Trust

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-004277](#)

Section V. Award of contract

Lot No

2

Title

Lot 2 - Secondary Schools

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section V. Award of contract

Lot No

1

Title

Lot 1 - Primary Schools

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section V. Award of contract

Lot No

3

Title

Lot 3 - All Schools

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 August 2025

V.2.2) Information about tenders

Number of tenders received: 8

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 8

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Direct Cleaning Services

Direct Cleaning Services Unit 2 23, Leafield Way

Corsham

SN13 9RS

Telephone

+44 1225812496

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £10,500,000

Section VI. Complementary information

VI.3) Additional information

(MT Ref:235223)

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Service

Cabinet Office

London

Email

publicprocurementreview@cabinetoffice.gov.uk

Telephone

+44 3450103503

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>

VI.4.2) Body responsible for mediation procedures

Dartmoor Multi Academy Trust

Wardhayes Simmons Way

Okehampton, Devon

EX20 1PY

Email

sperkins@dmatschools.org.uk

Telephone

+44 1409259613

Country

United Kingdom

Internet address

<https://dartmoormat.org.uk/>

VI.4.4) Service from which information about the review procedure may be obtained

Dartmoor Multi Academy Trust

Wardhayes Simmons Way

Okehampton, Devon

EX20 1PY

Email

sperkins@dmatschools.org.uk

Telephone

+44 1409259613

Country

United Kingdom

Internet address

<https://dartmoormat.org.uk/>