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Award

## **Regional Telemetry System - Software & SI**

YORKSHIRE WATER SERVICES LIMITED

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-079074

Procurement identifier (OCID): ocids-h6vhtk-051393 ([view related notices](#))

Published 2 December 2025, 4:26pm

### **Scope**

### **Reference**

CM2941

### **Description**

The scope of this tender is for RTS software and related systems integration services.

Yorkshire Water Services is undergoing a process for the transforming and enhancing of Operational Technology (OT) platforms and processes. The key focus of this procurement phase is to replace the existing Legacy Regional Telemetry System (RTS), integrate with existing business systems, associated training, and data transformation e.g. datapoints and mimics.

RTS is our core Telemetry Monitoring System provided by Metasphere Ltd and is also known as the MC2000 product. This system currently provides the capability for near real time monitoring and intervention of 6500 Edge Devices, converting this data into actionable business intelligence.

There are over 10,000 schematics (mimics) configured from a data base of over 275,000

data streams. Data streams are stored in a native historian and are key for YW day to day operations.

This functionality ensures the safe and efficient operation of various assets, including monitoring reservoir and borehole levels, water quality readings, and pump or valve statuses across both clean and wastewater systems. The processed data is displayed in our operational control room and accessed remotely by key operational users, ensuring that our assets and processes operate efficiently, minimising risks to customers and the environment.

This RTS data also is a key feed into our compliance and regulatory reporting systems.

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## **Contract 1**

### **Supplier**

- SCHNEIDER ELECTRIC LIMITED

### **Contract value**

- £24,000,000 excluding VAT
- £28,800,000 including VAT

Above the relevant threshold

### **Award decision date**

2 December 2025

## **Date assessment summaries were sent to tenderers**

2 December 2025

## **Standstill period**

- End: 11 December 2025
- 8 working days

## **Earliest date the contract will be signed**

12 December 2025

## **Contract dates (estimated)**

- 1 January 2026 to 31 December 2035
- Possible extension to 31 December 2045
- 20 years

Description of possible extension:

5 year + 5 year

## **Main procurement category**

Services

## **CPV classifications**

- 48000000 - Software package and information systems
- 72200000 - Software programming and consultancy services
- 72300000 - Data services

## **Contract locations**

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

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## **Submission**

### **Submission type**

Tenders

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## **Procedure**

## Procedure type

Competitive flexible procedure

## Special regime

Utilities

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## Supplier

### **SCHNEIDER ELECTRIC LIMITED**

- Companies House: 01407228
- Public Procurement Organisation Number: PJHP-9678-TZZL

Stafford Park 5

Telford

TF3 3BL

United Kingdom

Email: [brian.ellison@se.com](mailto:brian.ellison@se.com)

Website: <http://www.se.com>

Region: UKG21 - Telford and Wrekin

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

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## Contracting authority

### **YORKSHIRE WATER SERVICES LIMITED**

- Companies House: 02366682
- Public Procurement Organisation Number: PXGT-3622-WXBQ

Western House

Bradford

BD6 2SZ

United Kingdom

Email: [matt.bamforth@yorkshirewater.co.uk](mailto:matt.bamforth@yorkshirewater.co.uk)

Region: UKE41 - Bradford

Organisation type: Private utility