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Award

Independent Sexual Violence Advisor Services (ISVA) & Sexual Assault & Abuse Therapeutic Services (Therapeutic Services)

The Police and Crime Commissioner for Kent

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-078874

Procurement identifier (OCID): ocids-h6vhtk-05512e ([view related notices](#))

Published 2 December 2025, 12:24pm

Scope

Reference

7F-2024-C004

Description

The Police and Crime Commissioner for Kent is conducting a tender process to award contracts for the following services

LOT 1 - Independent Sexual Violence Advisor Services (ISVA)

LOT 2 - Sexual Assault & Abuse Therapeutic Services (Therapeutic Services)

LOT 1 - Independent Sexual Violence Advisor Services (ISVA)

The PCC wishes to commission a high-quality ISVA Service for victims of sexual assault and abuse, supporting children, young people and adults across Kent and Medway

This service must be needs and risk led, providing a strong evidence-based delivery model, be trauma informed and independent from the Police and CJS. The service must be available to victims of sexual assault and abuse, who are resident in Kent and Medway regardless of age, gender, sex, whether it is an isolated event or repeated incidents, recent or non-recent, reported or not reported to the police, if it happened physically and or involve technology such as grooming. Provision must be age appropriate, accessible to all and available at the point the victim wishes to seek support.

LOT 2 - Sexual Assault & Abuse Therapeutic Services (Therapeutic Services)

The PCC wishes to commission a high-quality Therapeutic Service, for sexual assault and abuse victims that supports children, young people and adults across Kent and Medway.

This service must be needs and risk led, providing a strong evidence-based delivery model and be trauma informed. The service must be available to victims of sexual assault and abuse, who are resident in Kent and Medway regardless of age, gender, sex, whether it is an isolated event or repeated incidents, recent or non-recent, reported or not reported to the police

Lot 1. Lot 1

Description

Lot 1 Independent Sexual Violence Advisor Services (ISVA) This service must be needs and risk led, providing a strong evidence-based delivery model, be trauma informed and independent from the Police and CJS. The service must be available to victims of sexual assault and abuse, who are resident in Kent and Medway regardless of age, gender, sex, whether it is an isolated event or repeated incidents, recent or non-recent, reported or not reported to the police, if it happened physically and or involve technology such as grooming. Provision must be age appropriate, accessible to all and available at the point the victim wishes to seek support.

Lot 2. Lot 2

Description

Lot 2 Sexual Assault & Abuse Therapeutic Services (Therapeutic Services) This service must be needs and risk led, providing a strong evidence-based delivery model and be trauma informed. The service must be available to victims of sexual assault and abuse, who are resident in Kent and Medway regardless of age, gender, sex, whether it is an isolated event or repeated incidents, recent or non-recent, reported or not reported to the police

Contract 1. Lot 1 Independent Sexual Violence Advisor Services (ISVA)

Lots

Lot 1. Lot 1

Supplier

- EAST KENT RAPE CRISIS CENTRE

Contract value

- £3,696,000 including VAT

Above the relevant threshold

Award decision date

27 November 2025

Date assessment summaries were sent to tenderers

27 November 2025

Standstill period

- End: 11 December 2025
- 8 working days

Earliest date the contract will be signed

15 December 2025

Contract dates (estimated)

- 1 April 2026 to 31 March 2030
- Possible extension to 31 March 2033
- 7 years

Description of possible extension:

3 x 12months extension

Main procurement category

Services

CPV classifications

- 85323000 - Community health services

Contract locations

- UK - United Kingdom

Contract 2. Lot 2 Sexual Assault & Abuse Therapeutic Services (Therapeutic Services)

Lots

Lot 2. Lot 2

Supplier

- EAST KENT RAPE CRISIS CENTRE

Contract value

- £4,158,000 including VAT

Above the relevant threshold

Award decision date

27 November 2025

Date assessment summaries were sent to tenderers

27 November 2025

Standstill period

- End: 11 December 2025
- 8 working days

Earliest date the contract will be signed

22 December 2025

Contract dates (estimated)

- 1 April 2026 to 31 March 2030
- Possible extension to 31 March 2033
- 7 years

Description of possible extension:

3 x 12months extension

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

Additional funding may be available to support service delivery during the lifetime of this contract. As such the contract value may increase as per the procurement documents and tender notices associated to this procurement

CPV classifications

- 85323000 - Community health services

Information about tenders

Lot 1. Lot 1

- 3 tenders received
- 3 tenders assessed in the final stage:
 - 3 submitted by small and medium-sized enterprises (SME)
 - 3 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 2 suppliers unsuccessful (details included for contracts over £5 million)

Lot 2. Lot 2

- 4 tenders received
- 4 tenders assessed in the final stage:
 - 4 submitted by small and medium-sized enterprises (SME)

- 4 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 3 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Supplier

EAST KENT RAPE CRISIS CENTRE

- Charity Commission (England and Wales): 1017581

14 Maynard Road, Canterbury,

Kent

CT1 3RH

United Kingdom

Email: mary@ekrcc.org.uk

Region: UKJ44 - East Kent

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Lot 1 Independent Sexual Violence Advisor Services (ISVA)

Contract 2. Lot 2 Sexual Assault & Abuse Therapeutic Services (Therapeutic Services)

Contracting authority

The Police and Crime Commissioner for Kent

- Public Procurement Organisation Number: PLZD-7548-CLJY

Kent Police HQ, Sutton Road

Maidstone

ME15 9BZ

United Kingdom

Email: 7forceprocurement@ecis.police.uk

Website: <https://7force.force.com>

Region: UKJ45 - Mid Kent

Organisation type: Public authority - sub-central government