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Planning

## External Investigations Service

London Fire Commissioner

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-078808

Procurement identifier (OCID): ocds-h6vhtk-05ecac

Published 2 December 2025, 11:23am

## Scope

## Reference

LFB32

## Description

This Procurement projects' purpose is to provide services ensuring that staff have a safe and independent mechanism for raising concerns; as well as ensuring Investigators and presiding managers are trained to required standards; and early intervention initiatives such as mediation are considered to reduce the impact and timeliness of conclusion of these processes. The service will also be required to provide investigation services for cases that relate to allegations against Professional Standards Unit (PSU) staff; Directors and Brigade Senior Leadership Team; but also, may be required to support with complex matters or where cases have many complainants and/or respondents.

## Total value (estimated)

- £500,000 excluding VAT
- £600,000 including VAT

### **Contract dates (estimated)**

- 1 March 2026 to 28 February 2029
- 3 years

### **Main procurement category**

Services

### **CPV classifications**

- 79630000 - Personnel services except placement and supply services

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## **Engagement**

### **Engagement deadline**

15 December 2025

### **Engagement process description**

A downloadable document will have a questionnaire consisting of six (6) questions. Please can these qualitative questions be answered

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## Participation

### Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

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## Contracting authority

### London Fire Commissioner

- Public Procurement Organisation Number: PVBD-9678-ZYDR

169 Union Street

London

SE1 0LL

United Kingdom

Email: [contractssection@london-fire.gov.uk](mailto:contractssection@london-fire.gov.uk)

Region: UKI44 - Lewisham and Southwark

Organisation type: Public authority - sub-central government