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Contract

Customer Operations Train the Trainer

NHS Business Services Authority

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-078794

Procurement identifier (OCID): ocds-h6vhtk-05eca6

Published 2 December 2025, 10:50am

Scope

Reference

C404788

Description

This contract is for the provision of train the trainer training for the customer operations directive. The training was procured via a three quote process.

Contract 1. Customer Operations Train The Trainer

Supplier

- [Boost HR](#)

Contract value

- £30,000 excluding VAT
- £36,000 including VAT

Below the relevant threshold

Date signed

1 December 2025

Contract dates

- 2 December 2025 to 17 March 2026
- 3 months, 16 days

Main procurement category

Services

CPV classifications

- 80500000 - Training services
-

Procedure

Procedure type

Below threshold - limited competition

Supplier

Boost HR

Park House 12 Barden Road

Skipton

BD23 6SN

United Kingdom

Email: info@boosthr.co.uk

Region: UKE22 - North Yorkshire CC

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Customer Operations Train The Trainer

Contracting authority

NHS Business Services Authority

- Public Procurement Organisation Number: PRLZ-1599-JGTT

Stella House, Goldcrest Way, Newburn Riverside

Newcastle upon Tyne

NE15 8NY

United Kingdom

Contact name: NHS Business Services Authority

Telephone: 00000000000

Email: nhsbsa.commercialservicesteam@nhs.uk

Website: <https://www.nhsbsa.nhs.uk/>

Region: UKC22 - Tyneside

Organisation type: Public authority - central government