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Contract

Richmond & Wandsworth Corporate Properties & Sheltered Housing Cleaning Services

London Borough of Wandsworth

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-078742

Procurement identifier (OCID): ocds-h6vhtk-0500ce ([view related notices](#))

Published 2 December 2025, 9:49am

Scope

Reference

3313

Description

Lot Description

1: Commercial Cleaning and Associated Services for Wandsworth Borough Council - £865,155.00 per annum

2: Commercial Cleaning and Associated Services for the London Borough of Richmond upon Thames - £1,297,733.00 per annum

3: Cleaning for Sheltered Housing and Aged and Homeless Persons' Dwellings for Wandsworth Borough Council - £326,737.00 per annum

Total: £22,406,633 over full term of 9 years

Lot 1. Commercial Cleaning and Associated Services for Wandsworth Borough Council

Description

Contract covers corporate sites in Wandsworth. The contract does not cover externally managed Wandsworth services such as leisure centres and libraries, these are provided by the relevant contractor.

Lot 2. Commercial Cleaning and Associated Services for the London Borough of Richmond

Description

Contract covers corporate sites in Richmond, including Council-run service sites (libraries etc) in Richmond.

Lot 3. Cleaning for Sheltered Housing, Aged & Homeless Persons' Dwellings - Wandsworth

Description

Contract covers cleaning to Sheltered Housing Blocks, Aged Person's Dwellings and Homeless Persons Unit on Council Housing Estates and associated services.

Contract 1. Commercial Cleaning and Associated Services for Wandsworth Borough Council – Lot 1

Lots

Lot 1. Commercial Cleaning and Associated Services for Wandsworth Borough Council

Supplier

- [ocs group uk limited](#)

Contract value

- £6,900,000 excluding VAT
- £8,300,000 including VAT

Above the relevant threshold

Date signed

24 November 2025

Contract dates

- 1 May 2026 to 30 April 2031
- Possible extension to 30 April 2035
- 9 years

Description of possible extension:

Extension Terms: allowable extension of 2 + 2 years

Main procurement category

Services

CPV classifications

- 90910000 - Cleaning services

Contract locations

- UKI34 - Wandsworth

Key performance indicators

Name	Description	Reporting frequency
Complete all allocated Works Orders Timeously	Achieve in excess of 95% of allocated work orders	12 months
Attend emergency callouts within the contracted timescales	100% achievement	12 months
Receive, manage and respond to customer enquiries	Respond to 90% of enquiries within five working days.	12 months

Contract 2. Commercial Cleaning and Associated Services for London Borough of Richmond Upon Thames – Lot 2

Lots

Lot 2. Commercial Cleaning and Associated Services for the London Borough of Richmond

Supplier

- [OCS GROUP UK LIMITED](#)

Contract value

- £9,000,000 excluding VAT
- £10,800,000 including VAT

Above the relevant threshold

Date signed

24 November 2025

Contract dates

- 1 May 2026 to 30 April 2031
- Possible extension to 30 April 2035
- 9 years

Description of possible extension:

Extension Terms: allowable extension of 2 + 2 years

Main procurement category

Services

CPV classifications

- 90910000 - Cleaning services

Contract locations

- UKI75 - Hounslow and Richmond upon Thames

Key performance indicators

Name	Description	Reporting frequency
Receive, manage and respond to customer enquiries	Respond to 90% of enquiries within five working days.	12 months
Complete all allocated Works Orders Timeously	Achieve in excess of 95% of allocated work orders	12 months
Attend emergency callouts within the contracted timescales	100% achievement	12 months

Contract 3. Cleaning for Sheltered Housing and Aged and Homeless Persons' Dwellings for Wandsworth Borough Council

Lots

Lot 3. Cleaning for Sheltered Housing, Aged & Homeless Persons' Dwellings - Wandsworth

Supplier

- [ocs group uk limited](#)

Contract value

- £2,200,000 excluding VAT
- £2,600,000 including VAT

Above the relevant threshold

Date signed

24 November 2025

Contract dates

- 1 May 2026 to 30 April 2031
- Possible extension to 30 April 2035
- 9 years

Description of possible extension:

Extension Terms: allowable extension of 2 + 2 years

Main procurement category

Services

CPV classifications

- 90910000 - Cleaning services

Contract locations

- UKI34 - Wandsworth

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Suppliers

ocs group uk limited

- Public Procurement Organisation Number: PNJD-4733-GTBJ

NEW CENTURY HOUSE, THE HAVENS

Ipswich

IP3 9SJ

United Kingdom

Email: uk.bd.team@ocs.com

Region: UKH14 - Suffolk

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 3. Cleaning for Sheltered Housing and Aged and Homeless Persons' Dwellings
for Wandsworth Borough Council

OCS GROUP UK LIMITED

- Companies House: 03056469

NEW CENTURY HOUSE, THE HAVENS

Ipswich

IP3 9SJ

United Kingdom

Email: uk.bd.team@ocs.com

Region: UKH14 - Suffolk

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 2. Commercial Cleaning and Associated Services for London Borough of Richmond Upon Thames - Lot 2

ocs group uk limited

- Public Procurement Organisation Number: PTJT-4926-ZGLJ

NEW CENTURY HOUSE, THE HAVENS

Ipswich

IP3 9SJ

United Kingdom

Email: uk.bd.team@ocs.com

Region: UKH14 - Suffolk

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Commercial Cleaning and Associated Services for Wandsworth Borough Council - Lot 1

Contracting authority

London Borough of Wandsworth

- Public Procurement Organisation Number: PVLQ-8225-QVHT

Town Hall, Wandsworth High Street,

London

SW18 2PU

United Kingdom

Contact name: Central Procurement Team

Telephone: +44 2088716000

Email: procurement@richmondandwandsworth.gov.uk

Website: <http://www.wandsworth.gov.uk>

Region: UKI34 - Wandsworth

Organisation type: Public authority - sub-central government