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Contract

## **Richmond & Wandsworth Corporate Properties & Sheltered Housing Cleaning Services**

London Borough of Wandsworth

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-078742

Procurement identifier (OCID): ocds-h6vhtk-0500ce ([view related notices](#))

Published 2 December 2025, 9:49am

### **Scope**

### **Reference**

3313

### **Description**

Lot Description

1: Commercial Cleaning and Associated Services for Wandsworth Borough Council - £865,155.00 per annum

2: Commercial Cleaning and Associated Services for the London Borough of Richmond upon Thames - £1,297,733.00 per annum

3: Cleaning for Sheltered Housing and Aged and Homeless Persons' Dwellings for Wandsworth Borough Council - £326,737.00 per annum

Total: £22,406,633 over full term of 9 years

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## **Lot 1. Commercial Cleaning and Associated Services for Wandsworth Borough Council**

### **Description**

Contract covers corporate sites in Wandsworth. The contract does not cover externally managed Wandsworth services such as leisure centres and libraries, these are provided by the relevant contractor.

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## **Lot 2. Commercial Cleaning and Associated Services for the London Borough of Richmond**

### **Description**

Contract covers corporate sites in Richmond, including Council-run service sites (libraries etc) in Richmond.

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## **Lot 3. Cleaning for Sheltered Housing, Aged & Homeless Persons' Dwellings - Wandsworth**

### **Description**

Contract covers cleaning to Sheltered Housing Blocks, Aged Person's Dwellings and Homeless Persons Unit on Council Housing Estates and associated services.

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## **Contract 1. Commercial Cleaning and Associated Services for Wandsworth Borough Council – Lot 1**

### **Lots**

Lot 1. Commercial Cleaning and Associated Services for Wandsworth Borough Council

### **Supplier**

- [ocs group uk limited](#)

### **Contract value**

- £6,900,000 excluding VAT
- £8,300,000 including VAT

Above the relevant threshold

### **Date signed**

24 November 2025

## Contract dates

- 1 May 2026 to 30 April 2031
- Possible extension to 30 April 2035
- 9 years

Description of possible extension:

Extension Terms: allowable extension of 2 + 2 years

## Main procurement category

Services

## CPV classifications

- 90910000 - Cleaning services

## Contract locations

- UKI34 - Wandsworth

## Key performance indicators

Name	Description	Reporting frequency
Complete all allocated Works Orders Timeously	Achieve in excess of 95% of allocated work orders	12 months
Attend emergency callouts within the contracted timescales	100% achievement	12 months
Receive, manage and respond to customer enquiries	Respond to 90% of enquiries within five working days.	12 months

## **Contract 2. Commercial Cleaning and Associated Services for London Borough of Richmond Upon Thames – Lot 2**

### **Lots**

Lot 2. Commercial Cleaning and Associated Services for the London Borough of Richmond

### **Supplier**

- [OCS GROUP UK LIMITED](#)

### **Contract value**

- £9,000,000 excluding VAT
- £10,800,000 including VAT

Above the relevant threshold

### **Date signed**

24 November 2025

### **Contract dates**

- 1 May 2026 to 30 April 2031
- Possible extension to 30 April 2035
- 9 years

Description of possible extension:

Extension Terms: allowable extension of 2 + 2 years

## Main procurement category

Services

## CPV classifications

- 90910000 - Cleaning services

## Contract locations

- UKI75 - Hounslow and Richmond upon Thames

## Key performance indicators

Name	Description	Reporting frequency
Receive, manage and respond to customer enquiries	Respond to 90% of enquiries within five working days.	12 months
Complete all allocated Works Orders Timeously	Achieve in excess of 95% of allocated work orders	12 months
Attend emergency callouts within the contracted timescales	100% achievement	12 months

## Contract 3. Cleaning for Sheltered Housing and Aged and Homeless Persons' Dwellings for Wandsworth Borough Council

### Lots

Lot 3. Cleaning for Sheltered Housing, Aged & Homeless Persons' Dwellings - Wandsworth

## **Supplier**

- [ocs group uk limited](#)

## **Contract value**

- £2,200,000 excluding VAT
- £2,600,000 including VAT

Above the relevant threshold

## **Date signed**

24 November 2025

## **Contract dates**

- 1 May 2026 to 30 April 2031
- Possible extension to 30 April 2035
- 9 years

Description of possible extension:

Extension Terms: allowable extension of 2 + 2 years

## **Main procurement category**

Services

## **CPV classifications**

- 90910000 - Cleaning services

## **Contract locations**

- UKI34 - Wandsworth

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## **Other information**

### **Conflicts assessment prepared/revised**

Yes

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## **Procedure**

### **Procedure type**

Open procedure

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## **Suppliers**

### **ocs group uk limited**

- Public Procurement Organisation Number: PNJD-4733-GTBJ

NEW CENTURY HOUSE, THE HAVENS

Ipswich

IP3 9SJ

United Kingdom

Email: [uk.bd.team@ocs.com](mailto:uk.bd.team@ocs.com)

Region: UKH14 - Suffolk

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 3. Cleaning for Sheltered Housing and Aged and Homeless Persons' Dwellings for Wandsworth Borough Council

## **OCS GROUP UK LIMITED**

- Companies House: 03056469

NEW CENTURY HOUSE, THE HAVENS

Ipswich

IP3 9SJ

United Kingdom

Email: [uk.bd.team@ocs.com](mailto:uk.bd.team@ocs.com)

Region: UKH14 - Suffolk

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 2. Commercial Cleaning and Associated Services for London Borough of Richmond Upon Thames - Lot 2

### **ocs group uk limited**

- Public Procurement Organisation Number: PTJT-4926-ZGLJ

NEW CENTURY HOUSE, THE HAVENS

Ipswich

IP3 9SJ

United Kingdom

Email: [uk.bd.team@ocs.com](mailto:uk.bd.team@ocs.com)

Region: UKH14 - Suffolk

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Commercial Cleaning and Associated Services for Wandsworth Borough Council - Lot 1

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## **Contracting authority**

### **London Borough of Wandsworth**

- Public Procurement Organisation Number: PVLQ-8225-QVHT

Town Hall, Wandsworth High Street,

London

SW18 2PU

United Kingdom

Contact name: Central Procurement Team

Telephone: +44 2088716000

Email: [procurement@richmondandwandsworth.gov.uk](mailto:procurement@richmondandwandsworth.gov.uk)

Website: <http://www.wandsworth.gov.uk>

Region: UKI34 - Wandsworth

Organisation type: Public authority - sub-central government