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Award

Therapeutic Residential Services for Children with Complex Needs

London Borough of Enfield

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-078738

Procurement identifier (OCID): ocds-h6vhtk-05ec83 ([view related notices](#))

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Scope

Reference

C4939

Description

The London Borough of Enfield (the 'contracting authority') intends to directly award a Contract to Holibrook House Limited for the provision of five (5) residential care placements for Therapeutic Residential Services for Children with Complex Needs under a block arrangement commencing January 2026.

The contracting authority is experiencing significant challenges in securing appropriate residential placements for children with complex needs. These challenges are driven by a combination of national placement insufficiency and rising demand, resulting in limited availability and escalating costs. In response to these pressures, the contracting authority has actively sought more sustainable commissioning solutions to secure dedicated, high-quality provision at predictable costs. Therefore, this intention to award a block contract has been identified as a viable solution, offering greater placement stability, improved outcomes for young people, and better value for money.

This procurement process is conducted in line with the Act and classified as a Light Touch Contract in accordance with Section 9 of the Act and Schedule 1 of the Regulations.

The proposed Contract would be let for an initial term of two (2) years with an optional 12 month extension. Note, that the estimated total contract value in this Notice includes the 12 month optional extension.

Contract 1. Therapeutic Residential Services for Children with Complex Needs

Supplier

- HOLIBROOK HOUSE LIMITED

Contract value

- £4,418,865 excluding VAT
- £5,302,638 including VAT

Above the relevant threshold

Earliest date the contract will be signed

20 January 2026

Contract dates (estimated)

- 30 January 2026 to 29 January 2028
- Possible extension to 29 January 2029
- 3 years

Description of possible extension:

The proposed contract would be let for an initial term of two (2) years with an optional 12-month extension, subject to the Supplier's performance and at the full discretion of the contracting authority.

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

The proposed contract would be let for an initial term of two (2) years with an optional 12-month extension, subject to the Supplier's performance and at the full discretion of the contracting authority.

Furthermore, any modifications would be varied in accordance with the conditions of Contract.

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKI52 - Barking & Dagenham and Havering

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Special regime

Light touch

Direct award justification

Single supplier - intellectual property or exclusive rights

Under Schedule 5 (Direct Award Justifications) of the Procurement Act 2023, the contracting authority considers the direct award meets the following criteria:

5a) due to a particular supplier having intellectual property rights or other exclusive rights, only that supplier can supply the goods, services or works required, and

5b) there are no reasonable alternatives to those services

When considering the justification ground 5a, the contracting authority have determined that Holibrook House Limited is the only supplier that is able to offer a suitable property to enable a block booking arrangement within an efficient timeframe (early 2026 commencement) that aligns with the Council's vision for a stable, therapeutic residential provision.

Under justification ground 5b, the contracting authority concluded that there are no reasonable alternatives available within the current market to meet the Council's needs for a local but outside of the borough therapeutic (block-booked) residential care solution for children with complex needs commencing January/early 2026.

It should also be noted, that the contracting authority has routinely raised block booking options in market engagement activities but no other suppliers have expressed willingness to commit to this commissioning model, as suppliers prefer to retain control of referrals and occupancy.

As a result, this has left the contracting authority with one suitable supplier (Holibrook House Limited) which has demonstrated the capability, capacity and willingness to offer an Ofsted-registered, therapeutically-led and secure service through a block arrangement aligned with the borough's specific needs and timescales.

Supplier

HOLIBROOK HOUSE LIMITED

- Companies House: 05259566

- Public Procurement Organisation Number: PYJN-8384-GLNV

2nd Floor 6 Greenwich Quay

London

SE8 3EY

United Kingdom

Email: administrator@holibrookhouse.co.uk

Website: <https://holibrookhouse.co.uk/>

Region: UKI51 - Bexley and Greenwich

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Therapeutic Residential Services for Children with Complex Needs

Contracting authority

London Borough of Enfield

- Public Procurement Organisation Number: PRYN-6967-GTQP

Civic Centre, Silver Street

Enfield

EN1 3XA

United Kingdom

Email: procurement.support@enfield.gov.uk

Region: UKI54 - Enfield

Organisation type: Public authority - sub-central government