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Award

the Collection of Deceased and Delivery to Mortuaries for the South London Coroners Service and the undertaking of Public Health Funerals on behalf of Bereavement Services - L B Croydon

London Borough of Croydon

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-078670

Procurement identifier (OCID): ocds-h6vhtk-055bc0 ([view related notices](#))

Published 1 December 2025, 5:43pm

Scope

Reference

LBC/TN/448

Description

The London Borough of Croydon issued an Invitation to Tender (ITT) for the following two contracts that will run from the January 2026 to the December 2030:

Coroners Body Removals for the South London coroner jurisdiction comprising the London boroughs of Bexley, Bromley, Croydon and Sutton

The coroner is a special judge who investigates unnatural or violent deaths, where the cause of death is unknown, or because the death took place in prison, police custody or another type of state detention, such as a mental health hospital. The investigation may include an inquest hearing. The coroner's role is to find out who died and how, when and

where they died. In some cases, it is necessary to hold a post mortem examination to find out the cause of death. If the deceased died in the community the body must be transported to the coroner's mortuary for the post mortem examination, or transferred to a specialist post mortem facility and this contract provides for this service. There are two lots:

Lot 1 (West - Croydon and Sutton): to collect deceased in the community, or from hospital and transport to either Croydon University Hospital or Princess Royal University Hospital, Farnborough.

Lot 2 (East - Bexley and Bromley): to collect deceased in the community, or from hospital and transport to St Helier Hospital, Carshalton, Surrey.

Public Health Funerals

Lot 3: The Council has a statutory duty under the provisions of Section 46 of the Public Health (Control of Disease) Act 1984 to undertake the funeral of a deceased person, who died in the Borough and where no other arrangements have been made or are about to be made. The Council will be seeking to appoint a single Funeral Director to make all the necessary arrangements and to provide a dignified funeral in all such cases.

These two contract (3 Lots) will be of interest to suitably experienced Funeral Directors and transportation providers who will have the necessary trained staff, vehicles and equipment to carry out these vital public service functions. Tenderers may apply for 1, 2 or all 3 lots, and may be awarded 1, 2 or all 3 lots.

The Council procured via the Open Tender Procedure in accordance with the Procurement Act 23.

Lot LOT-0001. Lot 1 (West - Croydon and Sutton) for the Collection of Deceased and Delivery to Mortuaries for the South London Coroners Service

Description

Lot 1 (West - Croydon and Sutton) for the Collection of Deceased and Delivery to Mortuaries for the South London Coroners Service Body Removals

Lot LOT-0002. Lot 2 (East - Bexley and Bromley) for the Collection of Deceased and Delivery to Mortuaries for the South London Coroners Service

Description

Lot 2 (East - Bexley and Bromley) for the Collection of Deceased and Delivery to Mortuaries for the South London Coroners Service Body Removals

Lot LOT-0003. Public Health Funerals

Description

Lot 3 Public Health Funerals

Contract 1. Lot 1 (West - Croydon and Sutton) for the Collection of Deceased and Delivery to Mortuaries for the South London Coroners Service Body Removals

Lots

Lot LOT-0001. Lot 1 (West - Croydon and Sutton) for the Collection of Deceased and Delivery to Mortuaries for the South London Coroners Service

Supplier

- ROWLAND BROTHERS LTD

Contract value

- £517,500 excluding VAT
- £621,000 including VAT

Above the relevant threshold

Award decision date

1 December 2025

Date assessment summaries were sent to tenderers

1 December 2025

Standstill period

- End: 11 December 2025
- 8 working days

Earliest date the contract will be signed

5 January 2026

Contract dates (estimated)

- 5 January 2026 to 4 January 2031
- 5 years

Main procurement category

Services

CPV classifications

- 98370000 - Funeral and related services

Contract locations

- UKI51 - Bexley and Greenwich
 - UKI61 - Bromley
 - UKI62 - Croydon
-

Contract 2. Lot 2 (East - Bexley and Bromley) for the Collection of Deceased and Delivery to Mortuaries for the South London Coroners Service Body Removals

Lots

Lot LOT-0002. Lot 2 (East - Bexley and Bromley) for the Collection of Deceased and Delivery to Mortuaries for the South London Coroners Service

Supplier

- ROWLAND BROTHERS LTD

Contract value

- £920,000 excluding VAT
- £1,104,000 including VAT

Above the relevant threshold

Award decision date

1 December 2025

Date assessment summaries were sent to tenderers

1 December 2025

Standstill period

- End: 11 December 2025
- 8 working days

Earliest date the contract will be signed

5 January 2026

Contract dates (estimated)

- 5 January 2026 to 4 January 2031
- 5 years

Main procurement category

Services

CPV classifications

- 98370000 - Funeral and related services

Contract locations

- UKI51 - Bexley and Greenwich
 - UKI61 - Bromley
 - UKI62 - Croydon
 - UKI63 - Merton, Kingston upon Thames and Sutton
-

Contract 3. Lot 3 Public Health Funerals

Lots

Lot LOT-0003. Public Health Funerals

Supplier

- ROWLAND BROTHERS LTD

Contract value

- £477,000 excluding VAT
- £572,400 including VAT

Above the relevant threshold

Award decision date

1 December 2025

Date assessment summaries were sent to tenderers

1 December 2025

Standstill period

- End: 11 December 2025
- 8 working days

Earliest date the contract will be signed

5 January 2026

Contract dates (estimated)

- 5 January 2026 to 4 January 2031
- 5 years

Main procurement category

Services

CPV classifications

- 98370000 - Funeral and related services

Contract locations

- UKI61 - Bromley
- UKI62 - Croydon
- UKI63 - Merton, Kingston upon Thames and Sutton

Information about tenders

Lot LOT-0001. Lot 1 (West - Croydon and Sutton) for the Collection of Deceased and Delivery to Mortuaries for the South London Coroners Service

- 7 tenders received
- 5 tenders assessed in the final stage:
 - 5 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 4 suppliers unsuccessful (details included for contracts over £5 million)

Lot LOT-0002. Lot 2 (East - Bexley and Bromley) for the Collection of Deceased and Delivery to Mortuaries for the South London Coroners Service

- 7 tenders received
 - 5 tenders assessed in the final stage:
 - 5 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
 - 1 supplier awarded contracts
 - 4 suppliers unsuccessful (details included for contracts over £5 million)
-

Lot LOT-0003. Public Health Funerals

- 7 tenders received
 - 5 tenders assessed in the final stage:
 - 5 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
 - 1 supplier awarded contracts
 - 4 suppliers unsuccessful (details included for contracts over £5 million)
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Procedure

Procedure type

Open procedure

Supplier

ROWLAND BROTHERS LTD

- Companies House: 06883205
- Public Procurement Organisation Number: PDZW-8337-JTMN

299-303 Whitehorse Road

Croydon

CR0 2HR

United Kingdom

Email: joe@rowlandbrothers.com

Website: <http://rowlandbrothers.com>

Region: UKI62 - Croydon

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Lot 1 (West - Croydon and Sutton) for the Collection of Deceased and Delivery to Mortuaries for the South London Coroners Service Body Removals

Contract 2. Lot 2 (East - Bexley and Bromley) for the Collection of Deceased and Delivery to Mortuaries for the South London Coroners Service Body Removals

Contract 3. Lot 3 Public Health Funerals

Contracting authority

London Borough of Croydon

- Public Procurement Organisation Number: PJTH-3594-VXYL

Bernard Wetherill House, Fell Road

Croydon

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United Kingdom

Contact name: Matthew Devan

Email: Matthew.Devan@croydon.gov.uk

Region: UKI62 - Croydon

Organisation type: Public authority - sub-central government