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Planning

Controlled Door Entry & Fire Safety Equipment Servicing and Maintenance

Tower Hamlets Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-078649

Procurement identifier (OCID): ocds-h6vhtk-05ec52

Published 1 December 2025, 4:57pm

Scope

Reference

HAR6103

Description

The London Borough of Tower Hamlets (LBTH) is preparing to procure servicing and maintenance contracts for door entry and fire safety equipment across its housing stock, covering sheltered housing, general needs blocks. This contract is for the repair and maintenance of all door entry systems and ad-hoc minor upgrades as required. The maintenance of new door entry systems installed under the capital programme; repairs and maintenance of existing CCTV systems; maintenance, servicing and compliance requirements for automated gates; repairs and maintenance of communal tv aerials; repairs and maintenance of existing IRS systems; and a life-cycle condition report on existing systems to inform future planned maintenance and capital programs.

Please note, this notice is not a call for competition or a commitment to procure. Participation in this market engagement will not prejudice future involvement in any

subsequent procurement process and does not commit LBTH to running a competitive tender process in the future.

Total value (estimated)

- £3,600,000 excluding VAT
- £4,320,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 1 October 2026 to 30 September 2030
- 4 years

Main procurement category

Works

CPV classifications

- 50413200 - Repair and maintenance services of firefighting equipment
- 50610000 - Repair and maintenance services of security equipment
- 50600000 - Repair and maintenance services of security and defence materials
- 98000000 - Other community, social and personal services
- 44100000 - Construction materials and associated items
- 51300000 - Installation services of communications equipment
- 44221000 - Windows, doors and related items

- 44420000 - Goods used in construction
- 44500000 - Tools, locks, keys, hinges, fasteners, chain and springs
- 45421100 - Installation of doors and windows and related components

Contract locations

- UK - United Kingdom

Engagement

Engagement deadline

16 January 2026

Engagement process description

London Borough of Tower Hamlets (LBTH) is exploring options for London Borough of Tower Hamlets (LBTH) is exploring options for the procurement of Controlled Door Entry & Fire Safety Equipment Servicing and maintenance . Prior to launching a formal procurement process, LBTH wishes to establish the level of market interest in the project.

A set of pre-market engagement questions have been attached to the PME brief suppliers are to provide responses to. All questions should be answered and responses should be attached as a PDF attachment and sent through the London Tenders Portal.

Please see the indicative PME timeline below:

PME Launch 1st December 2025

Deadline for Responses 16th January 2026

Tender Issue Date 1st May 2026

Expected Contract Start Date 1st October 2026

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Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

1 May 2026

Contracting authority

Tower Hamlets Council

- Public Procurement Organisation Number: PQBL-2673-MVYG

New Town Hall

London

E1 1BJ

United Kingdom

Contact name: Procurement

Email: procurement@towerhamlets.gov.uk

Website: <http://www.towerhamlets.gov.uk>

Region: UKI42 - Tower Hamlets

Organisation type: Public authority - sub-central government