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Tender

AT1454 - Provision of Passenger transport Services

Luton Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-078647

Procurement identifier (OCID): ocds-h6vhtk-05ce8c ([view related notices](#))

Published 1 December 2025, 4:54pm

Changes to notice

This notice has been edited. The [previous version](#) is still available.

LOT description added.

Scope

Reference

AT1454 - DN794013

Description

The Council offers travel assistance for SEN Children and Vulnerable Adults between home and school/day care where the social care provision for that individual allows for it. Under the Light Touch regime, an Approved Provider List is being set up to have a pool for vehicles and drivers to assist us with routes.

The purpose of the Routes are to transport eligible individuals to and from their chosen destination safely and on time or at a time to suit the needs of the service requirements. This Must be in a provision that is clean, correctly maintained, appropriate to user needs and driven by courteous and respectful drivers who can attend to their specific needs, supported when required by passenger assistants.

This Service delivers our statutory requirement to its users and includes transporting children and young people with Special Education Needs and Disability (SEND) assessed as needing transport to and from school/college as well as Vulnerable Adults and/or Vulnerable Children travelling to and from Day Centres, Resource Bases, and/or other establishments as part of their agreed social care provision.

This service is subject to local and national pressure to improve assurances to the community regarding safeguarding vulnerable individuals. The overriding consideration for Luton Council is the safety of the children and vulnerable people in our care. Any Provider will be expected to ensure the highest standards in this regard.

Providers shall comply with this Service Specification as applicable to each Lot and their relevant Passengers.

There are currently 4 Lots included within this Framework Agreement:

Lot 1 Ad-hoc Transport Services (adults or children - social care related)

Lot 2 Planned Children Transport Services

Lot 3 Planned Adult Transport services

Lot 4 Routine Medical Transport Services (non-emergency) (adults or children - health related)

Commercial tool

Establishes a framework

Total value (estimated)

- £95,350,533 excluding VAT
- £114,420,639 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2035
- 9 years

Main procurement category

Services

CPV classifications

- 60130000 - Special-purpose road passenger-transport services
- 60170000 - Hire of passenger transport vehicles with driver

Contract locations

- UKH - East of England

Framework

Maximum number of suppliers

100

Maximum percentage fee charged to suppliers

0%

Further information about fees

As set out in tender documents.

Framework operation description

As set out in tender documents.

Award method when using the framework

Either with or without competition

Contracting authorities that may use the framework

Establishing party only

Participation

Legal and financial capacity conditions of participation

As set out in tender documents.

Technical ability conditions of participation

As set out in tender documents.

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

19 December 2025, 11:59pm

Tender submission deadline

6 January 2026, 11:59pm

Submission address and any special instructions

www.procontract.due-north.com

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

2 March 2026

Award criteria

Name	Description	Type	Weighting
Quality	As set out in tender documents.	Quality	75.00%
Price	As set out in our tender documents.	Price	25.00%

Other information

Payment terms

As set out in tender documents.

Description of risks to contract performance

As set out in tender documents.

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Documents

Associated tender documents

<http://www.procontract.due-north.com>

As set out in tender documents.

Contracting authority

Luton Council

- Public Procurement Organisation Number: PWCV-4283-GVPW

Town Hall

Luton

LU1 2BQ

United Kingdom

Contact name: Saleha Rahman

Email: saleha.rahman@luton.gov.uk

Website: <http://www.luton.gov.uk>

Region: UKH21 - Luton

Organisation type: Public authority - sub-central government