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Tender

## **The Service, Repair & Maintenance of Commercial Heating Systems**

London Borough of Hillingdon

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-078640

Procurement identifier (OCID): ocds-h6vhtk-0524e5 ([view related notices](#))

Published 1 December 2025, 4:46pm

### **Scope**

#### **Description**

The London Borough of Hillingdon wishes to appoint an experienced service provider for the servicing, maintenance and repairs of Commercial Heating Systems. Hillingdon currently manages and maintains the gas installations of approximately 78 Communal plant rooms across our Housing and Corporate sites.

The objectives of this contract are to appoint one service provider (contractor) to carry out the servicing, maintenance and remedial works to maintain London Borough of Hillingdon's communal gas fired appliances, central heating and hot water system installations and Heat Interface Units, in a legally compliant and serviceable condition and to the current Gas Safety, Installation and other relevant legislation.

The Council intends to award a contract for these services for a period of up to three (3) years with an option to extend for up to a further two (2) plus two (2) years subject to agreement and satisfactory performance.

#### **Total value (estimated)**

- £3,375,000 excluding VAT
- £4,050,000 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 1 July 2026 to 30 June 2029
- Possible extension to 30 June 2033
- 7 years

Description of possible extension:

Two (2) plus two (2) years depending on performance and / or requirement.

### **Options**

The right to additional purchases while the contract is valid.

There may be the occasion where the successful contractor is asked to urgently deliver on small value capital works projects such as a plant room refurb or commercial boiler installation.

These Capital works projects will not exceed £100k on each occasion and are not guaranteed to be issued to the successful contractor. Nor does the Council guarantee any value or number of potential Capital Works projects under this contract.

Properties and assets may be added or removed from the contract during its term with any adjustment to the contract price being in accordance with the Pricing Schedule or as agreed with by Hillingdon's authorised representative.

### **Main procurement category**

Services

### **CPV classifications**

- 50530000 - Repair and maintenance services of machinery
- 50700000 - Repair and maintenance services of building installations

### **Contract locations**

- UKI74 - Harrow and Hillingdon

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## **Participation**

### **Legal and financial capacity conditions of participation**

See tender pack

### **Technical ability conditions of participation**

See tender pack

### **Particular suitability**

Small and medium-sized enterprises (SME)

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## **Submission**

### **Enquiry deadline**

5 January 2026, 1:00pm

### **Tender submission deadline**

9 January 2026, 1:00pm

### **Submission address and any special instructions**

It will be the responsibility of interested parties to register on our nominated tender portal, Proactis - Supplier Network, using the following address

<https://supplierlive.proactisp2p.com/>

### **Tenders may be submitted electronically**

Yes

### **Languages that may be used for submission**

English

### **Award decision date (estimated)**

30 March 2026

### **Recurring procurement**

Publication date of next tender notice (estimated): 19 November 2032

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## Award criteria

<b>Name</b>	<b>Description</b>	<b>Type</b>	<b>Weighting</b>
Price	As per the schedule of rates	Cost	50%
Quality	As per the quality questions and subsequent sub-weighting	Quality	50%

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## Other information

### Conflicts assessment prepared/revised

Yes

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## Procedure

### Procedure type

Open procedure

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## Documents

## Associated tender documents

<https://supplierlive.proactisp2p.com/>

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## Contracting authority

### London Borough of Hillingdon

- Public Procurement Organisation Number: PHZZ-4724-NYPH

Civic Centre

Uxbridge

UB8 1UW

United Kingdom

Email: [procurement@hillingdon.gov.uk](mailto:procurement@hillingdon.gov.uk)

Region: UKI74 - Harrow and Hillingdon

Organisation type: Public authority - sub-central government