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Tender

The Service, Repair & Maintenance of Commercial Heating Systems

London Borough of Hillingdon

UK4: Tender notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-078640

Procurement identifier (OCID): ocds-h6vhtk-0524e5 (view related notices)

Published 1 December 2025, 4:46pm

Scope

Description

The London Borough of Hillingdon wishes to appoint an experienced service provider for the servicing, maintenance and repairs of Commercial Heating Systems. Hillingdon currently manages and maintains the gas installations of approximately 78 Communal plant rooms across our Housing and Corporate sites.

The objectives of this contract are to appoint one service provider (contractor) to carry out the servicing, maintenance and remedial works to maintain London Borough of Hillingdon's communal gas fired appliances, central heating and hot water system installations and Heat Interface Units, in a legally compliant and serviceable condition and to the current Gas Safety, Installation and other relevant legislation.

The Council intends to award a contract for these services for a period of up to three (3) years with an option to extend for up to a further two (2) plus two (2) years subject to agreement and satisfactory performance.

Total value (estimated)

- £3,375,000 excluding VAT
- £4,050,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 July 2026 to 30 June 2029
- Possible extension to 30 June 2033
- 7 years

Description of possible extension:

Two (2) plus two (2) years depending on performance and / or requirement.

Options

The right to additional purchases while the contract is valid.

There may be the occasion where the successful contractor is asked to urgently deliver on small value capital works projects such as a plant room refurb or commercial boiler installation.

These Capital works projects will not exceed £100k on each occasion and are not guaranteed to be issued to the successful contractor. Nor does the Council guarantee any value or number of potential Capital Works projects under this contract.

Properties and assets may be added or removed from the contract during its term with any adjustment to the contract price being in accordance with the Pricing Schedule or as agreed with by Hillingdon's authorised representative.

Main procurement category

Services

CPV classifications

- 50530000 Repair and maintenance services of machinery
- 50700000 Repair and maintenance services of building installations

Contract locations

• UKI74 - Harrow and Hillingdon

Participation

Legal and financial capacity conditions of participation

See tender pack

Technical ability conditions of participation

See tender pack

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

5 January 2026, 1:00pm

Tender submission deadline

9 January 2026, 1:00pm

Submission address and any special instructions

It will be the responsibility of interested parties to register on our nominated tender portal, Proactis - Supplier Network, using the following address https://supplierlive.proactisp2p.com/

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

30 March 2026

Recurring procurement

Publication date of next tender notice (estimated): 19 November 2032

Award criteria

Name	Description	Туре	Weighting
Price	As per the schedule of rates	Cost	50%
Quality	As per the quality questions and subsequent sub-weighting	Quality	50%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Documents

Associated tender documents

https://supplierlive.proactisp2p.com/

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Contracting authority

London Borough of Hillingdon

• Public Procurement Organisation Number: PHZZ-4724-NYPH

Civic Centre

Uxbridge

UB8 1UW

United Kingdom

Email: procurement@hillingdon.gov.uk

Region: UKI74 - Harrow and Hillingdon

Organisation type: Public authority - sub-central government