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Award

## Technology Services 4

Crown Commercial Service

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-078624

Procurement identifier (OCID): ocds-h6vhtk-04eac3 ([view related notices](#))

Published 1 December 2025, 4:20pm

## Scope

## Reference

RM6190

## Description

This framework is for the provision of technology and digital consultancy services, transition and SIAM, end user services, infrastructure services, live service management and maintenance, asset management, application development and lifecycle management services, data management, security management and transformation services.

We have used the dummy supplier data for each contract within the contract awarded supplier sections and the unsuccessful suppliers in tenders section within this notice. The link to the full list of suppliers which has been published on CCS website is detailed in awarded supplier and unsuccessful supplier website field within this notice.

## **Commercial tool**

Establishes an open framework

A series of frameworks with substantially the same terms. Awarded suppliers are carried over and new suppliers can bid.

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## **Lot 1. Technology and Digital Consultancy Services**

### **Description**

Provides access to technology and digital consultancy services including:

- technology and digital strategy
  - service design
  - other technology and digital consultancy services
- 

## **Lot 2. Transition & Service Integration and Management (SIAM)**

### **Description**

Provides access to a range of services to deliver technology service transition and SIAM including:

- project and programme management
- service transition implementation and management

- post service transition management and review
  - risk analysis and management
  - knowledge transfer
- 

## **Lot 3. End User Services**

### **Description**

Provide access to a range of services to deliver end user services including:

- end user support
  - end user computing and device management
- 

## **Lot 3a. End User Services (lower value and complexity)**

### **Description**

Lot 3a: Provide access to a range of services (lower value and complexity) to deliver end user services including:

- end user support
  - end user computing and device management
- 

## **Lot 4. Infrastructure Management**

### **Description**

Provide access to a range of services to deliver infrastructure management including:

- IT operations and service management
  - security management
  - network infrastructure management
  - hardware and software asset management
- 

## **Lot 4a. Infrastructure Management (lower value and complexity)**

### **Description**

Provide access to a range of services (lower value and complexity) to deliver infrastructure management including:

- IT operations and service management
  - security management
  - network infrastructure management
  - hardware and software asset management
- 

## **Lot 5. Application and Data Management**

### **Description**

Provide access to a range of services to deliver application and data management including:

- application development, management and support

- data warehouse, database and data management
- 

## **Lot 5a. Application and Data Management (lower value and complexity)**

### **Description**

Provide access to a range of services (lower value and complexity) to deliver application and data management including:

- application development, management and support
  - data warehouse, database and data management
- 

## **Lot 6. Major Technology Services Transformation Programmes**

### **Description**

Provides access to a range of services covering lots 1, 2, 3, 4 and 5.

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## **Contract 1. Lot 1 - Technology and Digital Consultancy Services**

### **Lots**

## Lot 1. Technology and Digital Consultancy Services

### **Supplier**

- Withheld Section94 supplier

### **Contract value**

- £960,000,000 excluding VAT
- £1,152,000,000 including VAT

Framework lot values may be shared with other lots

Above the relevant threshold

### **Award decision date**

1 December 2025

### **Date assessment summaries were sent to tenderers**

1 December 2025

### **Standstill period**

- End: 11 December 2025
- 8 working days

### **Earliest date the contract will be signed**

12 December 2025

### **Contract dates (estimated)**

- 12 December 2025 to 11 June 2028
- Possible extension to 11 December 2028
- 3 years

Description of possible extension:

Framework one (1) is for a term of 30 months with an option to extend for 6 months

### **Main procurement category**

Services

### **CPV classifications**

- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages
  - 48000000 - Software package and information systems
  - 50000000 - Repair and maintenance services
  - 51000000 - Installation services (except software)
  - 72000000 - IT services: consulting, software development, Internet and support
  - 73000000 - Research and development services and related consultancy services
- 

## **Contract 2. Lot 2. Transition & Service Integration and Management (SIAM)**

## **Lots**

Lot 2. Transition & Service Integration and Management (SIAM)

## **Supplier**

- Withheld Section94 supplier

## **Contract value**

- £1,600,000,000 excluding VAT
- £1,920,000,000 including VAT

Framework lot values may be shared with other lots

Above the relevant threshold

## **Award decision date**

1 December 2025

## **Date assessment summaries were sent to tenderers**

1 December 2025

## **Standstill period**

- End: 11 December 2025
- 8 working days

## **Earliest date the contract will be signed**

12 December 2025

## **Contract dates (estimated)**

- 12 December 2025 to 11 June 2028
- Possible extension to 11 December 2028
- 3 years

Description of possible extension:

Framework one (1) is for a term of 30 months with an option to extend for 6 months

## **Main procurement category**

Services

## **CPV classifications**

- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages
  - 48000000 - Software package and information systems
  - 50000000 - Repair and maintenance services
  - 51000000 - Installation services (except software)
  - 72000000 - IT services: consulting, software development, Internet and support
  - 73000000 - Research and development services and related consultancy services
-

## **Contract 3. Lot 3. End User Services**

### **Lots**

Lot 3. End User Services

### **Supplier**

- Withheld Section94 supplier

### **Contract value**

- £1,600,000,000 excluding VAT
- £1,920,000,000 including VAT

Framework lot values may be shared with other lots

Above the relevant threshold

### **Award decision date**

1 December 2025

### **Date assessment summaries were sent to tenderers**

1 December 2025

### **Standstill period**

- End: 11 December 2025
- 8 working days

## **Earliest date the contract will be signed**

12 December 2025

## **Contract dates (estimated)**

- 12 December 2025 to 11 June 2028
- Possible extension to 11 December 2028
- 3 years

Description of possible extension:

Framework one (1) is for a term of 30 months with an option to extend for 6 months

## **Main procurement category**

Services

## **CPV classifications**

- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages
  - 48000000 - Software package and information systems
  - 50000000 - Repair and maintenance services
  - 51000000 - Installation services (except software)
  - 72000000 - IT services: consulting, software development, Internet and support
  - 73000000 - Research and development services and related consultancy services
-

## **Contract 4. Lot 3a. End User Services (lower value and complexity)**

### **Lots**

Lot 3a. End User Services (lower value and complexity)

### **Supplier**

- Withheld Section94 supplier

### **Contract value**

- £480,000,000 excluding VAT
- £576,000,000 including VAT

Framework lot values may be shared with other lots

Above the relevant threshold

### **Award decision date**

1 December 2025

### **Date assessment summaries were sent to tenderers**

1 December 2025

### **Standstill period**

- End: 11 December 2025
- 8 working days

### **Earliest date the contract will be signed**

12 December 2025

### **Contract dates (estimated)**

- 12 December 2025 to 11 June 2028
- Possible extension to 11 December 2028
- 3 years

Description of possible extension:

Framework one (1) is for a term of 30 months with an option to extend for 6 months

### **Main procurement category**

Services

### **CPV classifications**

- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages
- 48000000 - Software package and information systems
- 50000000 - Repair and maintenance services
- 51000000 - Installation services (except software)

- 72000000 - IT services: consulting, software development, Internet and support
  - 73000000 - Research and development services and related consultancy services
- 

## **Contract 5. Lot 4. Infrastructure Management**

### **Lots**

Lot 4. Infrastructure Management

### **Supplier**

- Withheld Section94 supplier

### **Contract value**

- £2,080,000,000 excluding VAT
- £2,496,000,000 including VAT

Framework lot values may be shared with other lots

Above the relevant threshold

### **Award decision date**

1 December 2025

### **Date assessment summaries were sent to tenderers**

1 December 2025

## **Standstill period**

- End: 11 December 2025
- 8 working days

## **Earliest date the contract will be signed**

12 December 2025

## **Contract dates (estimated)**

- 12 December 2025 to 11 June 2028
- Possible extension to 11 December 2028
- 3 years

Description of possible extension:

Framework one (1) is for a term of 30 months with an option to extend for 6 months

## **Main procurement category**

Services

## **CPV classifications**

- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages
- 48000000 - Software package and information systems
- 50000000 - Repair and maintenance services

- 51000000 - Installation services (except software)
  - 72000000 - IT services: consulting, software development, Internet and support
  - 73000000 - Research and development services and related consultancy services
- 

## **Contract 6. Lot 4a. Infrastructure Management (lower value and complexity)**

### **Lots**

Lot 4a. Infrastructure Management (lower value and complexity)

### **Supplier**

- Withheld Section94 supplier

### **Contract value**

- £480,000,000 excluding VAT
- £576,000,000 including VAT

Framework lot values may be shared with other lots

Above the relevant threshold

### **Award decision date**

1 December 2025

**Date assessment summaries were sent to tenderers**

1 December 2025

### **Standstill period**

- End: 11 December 2025
- 8 working days

### **Earliest date the contract will be signed**

12 December 2025

### **Contract dates (estimated)**

- 12 December 2025 to 11 June 2028
- Possible extension to 11 December 2028
- 3 years

Description of possible extension:

Framework one (1) is for a term of 30 months with an option to extend for 6 months

### **Main procurement category**

Services

### **CPV classifications**

- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages

- 48000000 - Software package and information systems
  - 50000000 - Repair and maintenance services
  - 51000000 - Installation services (except software)
  - 72000000 - IT services: consulting, software development, Internet and support
  - 73000000 - Research and development services and related consultancy services
- 

## **Contract 7. Lot 5. Application and Data Management**

### **Lots**

Lot 5. Application and Data Management

### **Supplier**

- Withheld Section94 supplier

### **Contract value**

- £3,200,000,000 excluding VAT
- £3,840,000,000 including VAT

Framework lot values may be shared with other lots

Above the relevant threshold

### **Award decision date**

1 December 2025

## **Date assessment summaries were sent to tenderers**

1 December 2025

## **Standstill period**

- End: 11 December 2025
- 8 working days

## **Earliest date the contract will be signed**

12 December 2025

## **Contract dates (estimated)**

- 12 December 2025 to 11 June 2028
- Possible extension to 11 December 2028
- 3 years

Description of possible extension:

Framework one (1) is for a term of 30 months with an option to extend for 6 months

## **Main procurement category**

Services

## **CPV classifications**

- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages
  - 48000000 - Software package and information systems
  - 50000000 - Repair and maintenance services
  - 51000000 - Installation services (except software)
  - 72000000 - IT services: consulting, software development, Internet and support
  - 73000000 - Research and development services and related consultancy services
- 

## **Contract 8. Lot 5a. Application and Data Management (lower value and complexity)**

### **Lots**

Lot 5a. Application and Data Management (lower value and complexity)

### **Supplier**

- Withheld Section94 supplier

### **Contract value**

- £1,600,000,000 excluding VAT
- £1,920,000,000 including VAT

Framework lot values may be shared with other lots

Above the relevant threshold

### **Award decision date**

1 December 2025

### **Date assessment summaries were sent to tenderers**

1 December 2025

### **Standstill period**

- End: 11 December 2025
- 8 working days

### **Earliest date the contract will be signed**

12 December 2025

### **Contract dates (estimated)**

- 12 December 2025 to 11 June 2028
- Possible extension to 11 December 2028
- 3 years

Description of possible extension:

Framework one (1) is for a term of 30 months with an option to extend for 6 months

### **Main procurement category**

Services

## **CPV classifications**

- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages
  - 48000000 - Software package and information systems
  - 50000000 - Repair and maintenance services
  - 51000000 - Installation services (except software)
  - 72000000 - IT services: consulting, software development, Internet and support
  - 73000000 - Research and development services and related consultancy services
- 

## **Contract 9. Lot 6. Major Technology Services Transformation Programmes**

### **Lots**

Lot 6. Major Technology Services Transformation Programmes

### **Supplier**

- Withheld Section94 supplier

### **Contract value**

- £4,000,000,000 excluding VAT
- £4,800,000,000 including VAT

Framework lot values may be shared with other lots

Above the relevant threshold

**Award decision date**

1 December 2025

**Date assessment summaries were sent to tenderers**

1 December 2025

**Standstill period**

- End: 11 December 2025
- 8 working days

**Earliest date the contract will be signed**

12 December 2025

**Contract dates (estimated)**

- 12 December 2025 to 11 June 2028
- Possible extension to 11 December 2028
- 3 years

Description of possible extension:

Framework one (1) is for a term of 30 months with an option to extend for 6 months

**Main procurement category**

## Services

### CPV classifications

- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages
  - 48000000 - Software package and information systems
  - 50000000 - Repair and maintenance services
  - 51000000 - Installation services (except software)
  - 72000000 - IT services: consulting, software development, Internet and support
  - 73000000 - Research and development services and related consultancy services
- 

### Information about tenders

#### Lot 1. Technology and Digital Consultancy Services

- 320 tenders received
  - 2 tenders assessed in the final stage:
    - 0 submitted by small and medium-sized enterprises (SME)
    - 0 submitted by voluntary, community and social enterprises (VCSE)
  - 1 supplier awarded contracts
  - 1 supplier unsuccessful (details included for contracts over £5 million)
- 

#### Unsuccessful suppliers

- [Withheld Section94 Supplier 2](#)

## **Lot 2. Transition & Service Integration and Management (SIAM)**

- 217 tenders received
  - 2 tenders assessed in the final stage:
    - 0 submitted by small and medium-sized enterprises (SME)
    - 0 submitted by voluntary, community and social enterprises (VCSE)
  - 1 supplier awarded contracts
  - 1 supplier unsuccessful (details included for contracts over £5 million)
- 

### **Unsuccessful suppliers**

- [Withheld Section94 Supplier 2](#)
- 

## **Lot 3. End User Services**

- 147 tenders received
  - 2 tenders assessed in the final stage:
    - 0 submitted by small and medium-sized enterprises (SME)
    - 0 submitted by voluntary, community and social enterprises (VCSE)
  - 1 supplier awarded contracts
  - 1 supplier unsuccessful (details included for contracts over £5 million)
- 

### **Unsuccessful suppliers**

- [Withheld Section94 Supplier 2](#)
- 

## **Lot 3a. End User Services (lower value and complexity)**

- 225 tenders received
  - 2 tenders assessed in the final stage:
    - 0 submitted by small and medium-sized enterprises (SME)
    - 0 submitted by voluntary, community and social enterprises (VCSE)
  - 1 supplier awarded contracts
  - 1 supplier unsuccessful (details included for contracts over £5 million)
- 

#### **Unsuccessful suppliers**

- [Withheld Section94 Supplier 2](#)
- 

### **Lot 4. Infrastructure Management**

- 149 tenders received
  - 2 tenders assessed in the final stage:
    - 0 submitted by small and medium-sized enterprises (SME)
    - 0 submitted by voluntary, community and social enterprises (VCSE)
  - 1 supplier awarded contracts
  - 1 supplier unsuccessful (details included for contracts over £5 million)
- 

#### **Unsuccessful suppliers**

- [Withheld Section94 Supplier 2](#)
- 

### **Lot 4a. Infrastructure Management (lower value and complexity)**

- 218 tenders received

- 2 tenders assessed in the final stage:
    - 0 submitted by small and medium-sized enterprises (SME)
    - 0 submitted by voluntary, community and social enterprises (VCSE)
  - 1 supplier awarded contracts
  - 1 supplier unsuccessful (details included for contracts over £5 million)
- 

#### **Unsuccessful suppliers**

- [Withheld Section94 Supplier 2](#)
- 

### **Lot 5. Application and Data Management**

- 178 tenders received
  - 2 tenders assessed in the final stage:
    - 0 submitted by small and medium-sized enterprises (SME)
    - 0 submitted by voluntary, community and social enterprises (VCSE)
  - 1 supplier awarded contracts
  - 1 supplier unsuccessful (details included for contracts over £5 million)
- 

#### **Unsuccessful suppliers**

- [Withheld Section94 Supplier 2](#)
- 

### **Lot 5a. Application and Data Management (lower value and complexity)**

- 271 tenders received
- 2 tenders assessed in the final stage:
  - 0 submitted by small and medium-sized enterprises (SME)

- 0 submitted by voluntary, community and social enterprises (VCSE)
  - 1 supplier awarded contracts
  - 1 supplier unsuccessful (details included for contracts over £5 million)
- 

### **Unsuccessful suppliers**

- [Withheld Section94 Supplier 2](#)
- 

## **Lot 6. Major Technology Services Transformation Programmes**

- 109 tenders received
  - 2 tenders assessed in the final stage:
    - 0 submitted by small and medium-sized enterprises (SME)
    - 0 submitted by voluntary, community and social enterprises (VCSE)
  - 1 supplier awarded contracts
  - 1 supplier unsuccessful (details included for contracts over £5 million)
- 

### **Unsuccessful suppliers**

- [Withheld Section94 Supplier 2](#)
- 

## **Procedure**

### **Procedure type**

Open procedure

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## Suppliers

### Withheld Section94 supplier

- Public Procurement Organisation Number: PBXY-3232-WNHZ

Withheld address line 1

Withheld Town

SW1A 2AS

United Kingdom

Email: [withheldemail@noreply.com](mailto:withheldemail@noreply.com)

Website: <https://www.crowncommercial.gov.uk/agreements/RM6190>

Region: UKI32 - Westminster

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Lot 1 - Technology and Digital Consultancy Services

Contract 2. Lot 2. Transition & Service Integration and Management (SIAM)

Contract 3. Lot 3. End User Services

Contract 4. Lot 3a. End User Services (lower value and complexity)

Contract 5. Lot 4. Infrastructure Management

Contract 6. Lot 4a. Infrastructure Management (lower value and complexity)

Contract 7. Lot 5. Application and Data Management

Contract 8. Lot 5a. Application and Data Management (lower value and complexity)

Contract 9. Lot 6. Major Technology Services Transformation Programmes

## **Withheld Section94 Supplier 2**

- Public Procurement Organisation Number: PGYY-2165-QXNQ

Withheld address line 1

Withheld Town

SW1A 2AS

United Kingdom

Website: <https://www.crowncommercial.gov.uk/agreements/RM6190>

Region: UKI32 - Westminster

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

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## **Contracting authority**

### **Crown Commercial Service**

- Public Procurement Organisation Number: PBZB-4962-TVLR

The Capital, Old Hall Street

Liverpool

L3 9PP

United Kingdom

Telephone: +44 3454102222

Email: [supplier@crowncommercial.gov.uk](mailto:supplier@crowncommercial.gov.uk)

Website: <https://www.gov.uk/ccs>

Region: UKD72 - Liverpool

Organisation type: Public authority - central government