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Award

Technology Services 4

Crown Commercial Service

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-078624

Procurement identifier (OCID): ocds-h6vhtk-04eac3 ([view related notices](#))

Published 1 December 2025, 4:20pm

Scope

Reference

RM6190

Description

This framework is for the provision of technology and digital consultancy services, transition and SIAM, end user services, infrastructure services, live service management and maintenance, asset management, application development and lifecycle management services, data management, security management and transformation services.

We have used the dummy supplier data for each contract within the contract awarded supplier sections and the unsuccessful suppliers in tenders section within this notice. The link to the full list of suppliers which has been published on CCS website is detailed in awarded supplier and unsuccessful supplier website field within this notice.

Commercial tool

Establishes an open framework

A series of frameworks with substantially the same terms. Awarded suppliers are carried over and new suppliers can bid.

Lot 1. Technology and Digital Consultancy Services

Description

Provides access to technology and digital consultancy services including:

- technology and digital strategy
- service design
- other technology and digital consultancy services

Lot 2. Transition & Service Integration and Management (SIAM)

Description

Provides access to a range of services to deliver technology service transition and SIAM including:

- project and programme management
- service transition implementation and management

- post service transition management and review
- risk analysis and management
- knowledge transfer

Lot 3. End User Services

Description

Provide access to a range of services to deliver end user services including:

- end user support
- end user computing and device management

Lot 3a. End User Services (lower value and complexity)

Description

Lot 3a: Provide access to a range of services (lower value and complexity) to deliver end user services including:

- end user support
- end user computing and device management

Lot 4. Infrastructure Management

Description

Provide access to a range of services to deliver infrastructure management including:

- IT operations and service management
- security management
- network infrastructure management
- hardware and software asset management

Lot 4a. Infrastructure Management (lower value and complexity)

Description

Provide access to a range of services (lower value and complexity) to deliver infrastructure management including:

- IT operations and service management
- security management
- network infrastructure management
- hardware and software asset management

Lot 5. Application and Data Management

Description

Provide access to a range of services to deliver application and data management including:

- application development, management and support

- data warehouse, database and data management

Lot 5a. Application and Data Management (lower value and complexity)

Description

Provide access to a range of services (lower value and complexity) to deliver application and data management including:

- application development, management and support
- data warehouse, database and data management

Lot 6. Major Technology Services Transformation Programmes

Description

Provides access to a range of services covering lots 1, 2, 3, 4 and 5.

Contract 1. Lot 1 - Technology and Digital Consultancy Services

Lots

Lot 1. Technology and Digital Consultancy Services

Supplier

- Withheld Section94 supplier

Contract value

- £960,000,000 excluding VAT
- £1,152,000,000 including VAT

Framework lot values may be shared with other lots

Above the relevant threshold

Award decision date

1 December 2025

Date assessment summaries were sent to tenderers

1 December 2025

Standstill period

- End: 11 December 2025
- 8 working days

Earliest date the contract will be signed

12 December 2025

Contract dates (estimated)

- 12 December 2025 to 11 June 2028
- Possible extension to 11 December 2028
- 3 years

Description of possible extension:

Framework one (1) is for a term of 30 months with an option to extend for 6 months

Main procurement category

Services

CPV classifications

- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages
- 48000000 - Software package and information systems
- 50000000 - Repair and maintenance services
- 51000000 - Installation services (except software)
- 72000000 - IT services: consulting, software development, Internet and support
- 73000000 - Research and development services and related consultancy services

Contract 2. Lot 2. Transition & Service Integration and Management (SIAM)

Lots

Lot 2. Transition & Service Integration and Management (SIAM)

Supplier

- Withheld Section94 supplier

Contract value

- £1,600,000,000 excluding VAT
- £1,920,000,000 including VAT

Framework lot values may be shared with other lots

Above the relevant threshold

Award decision date

1 December 2025

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1 December 2025

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- End: 11 December 2025
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Main procurement category

Services

CPV classifications

- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages
- 48000000 - Software package and information systems
- 50000000 - Repair and maintenance services
- 51000000 - Installation services (except software)
- 72000000 - IT services: consulting, software development, Internet and support
- 73000000 - Research and development services and related consultancy services

Contract 3. Lot 3. End User Services

Lots

Lot 3. End User Services

Supplier

- Withheld Section94 supplier

Contract value

- £1,600,000,000 excluding VAT
- £1,920,000,000 including VAT

Framework lot values may be shared with other lots

Above the relevant threshold

Award decision date

1 December 2025

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- 8 working days

Earliest date the contract will be signed

12 December 2025

Contract dates (estimated)

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- 3 years

Description of possible extension:

Framework one (1) is for a term of 30 months with an option to extend for 6 months

Main procurement category

Services

CPV classifications

- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages
- 48000000 - Software package and information systems
- 50000000 - Repair and maintenance services
- 51000000 - Installation services (except software)
- 72000000 - IT services: consulting, software development, Internet and support
- 73000000 - Research and development services and related consultancy services

Contract 4. Lot 3a. End User Services (lower value and complexity)

Lots

Lot 3a. End User Services (lower value and complexity)

Supplier

- Withheld Section94 supplier

Contract value

- £480,000,000 excluding VAT
- £576,000,000 including VAT

Framework lot values may be shared with other lots

Above the relevant threshold

Award decision date

1 December 2025

Date assessment summaries were sent to tenderers

1 December 2025

Standstill period

- End: 11 December 2025
- 8 working days

Earliest date the contract will be signed

12 December 2025

Contract dates (estimated)

- 12 December 2025 to 11 June 2028
- Possible extension to 11 December 2028
- 3 years

Description of possible extension:

Framework one (1) is for a term of 30 months with an option to extend for 6 months

Main procurement category

Services

CPV classifications

- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages
- 48000000 - Software package and information systems
- 50000000 - Repair and maintenance services
- 51000000 - Installation services (except software)

- 72000000 - IT services: consulting, software development, Internet and support
- 73000000 - Research and development services and related consultancy services

Contract 5. Lot 4. Infrastructure Management

Lots

Lot 4. Infrastructure Management

Supplier

- Withheld Section94 supplier

Contract value

- £2,080,000,000 excluding VAT
- £2,496,000,000 including VAT

Framework lot values may be shared with other lots

Above the relevant threshold

Award decision date

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1 December 2025

Standstill period

- End: 11 December 2025
- 8 working days

Earliest date the contract will be signed

12 December 2025

Contract dates (estimated)

- 12 December 2025 to 11 June 2028
- Possible extension to 11 December 2028
- 3 years

Description of possible extension:

Framework one (1) is for a term of 30 months with an option to extend for 6 months

Main procurement category

Services

CPV classifications

- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages
- 48000000 - Software package and information systems
- 50000000 - Repair and maintenance services

- 51000000 - Installation services (except software)
- 72000000 - IT services: consulting, software development, Internet and support
- 73000000 - Research and development services and related consultancy services

Contract 6. Lot 4a. Infrastructure Management (lower value and complexity)

Lots

Lot 4a. Infrastructure Management (lower value and complexity)

Supplier

- Withheld Section94 supplier

Contract value

- £480,000,000 excluding VAT
- £576,000,000 including VAT

Framework lot values may be shared with other lots

Above the relevant threshold

Award decision date

1 December 2025

Date assessment summaries were sent to tenderers

1 December 2025

Standstill period

- End: 11 December 2025
- 8 working days

Earliest date the contract will be signed

12 December 2025

Contract dates (estimated)

- 12 December 2025 to 11 June 2028
- Possible extension to 11 December 2028
- 3 years

Description of possible extension:

Framework one (1) is for a term of 30 months with an option to extend for 6 months

Main procurement category

Services

CPV classifications

- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages

- 48000000 - Software package and information systems
- 50000000 - Repair and maintenance services
- 51000000 - Installation services (except software)
- 72000000 - IT services: consulting, software development, Internet and support
- 73000000 - Research and development services and related consultancy services

Contract 7. Lot 5. Application and Data Management

Lots

Lot 5. Application and Data Management

Supplier

- Withheld Section94 supplier

Contract value

- £3,200,000,000 excluding VAT
- £3,840,000,000 including VAT

Framework lot values may be shared with other lots

Above the relevant threshold

Award decision date

1 December 2025

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1 December 2025

Standstill period

- End: 11 December 2025
- 8 working days

Earliest date the contract will be signed

12 December 2025

Contract dates (estimated)

- 12 December 2025 to 11 June 2028
- Possible extension to 11 December 2028
- 3 years

Description of possible extension:

Framework one (1) is for a term of 30 months with an option to extend for 6 months

Main procurement category

Services

CPV classifications

- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages
- 48000000 - Software package and information systems
- 50000000 - Repair and maintenance services
- 51000000 - Installation services (except software)
- 72000000 - IT services: consulting, software development, Internet and support
- 73000000 - Research and development services and related consultancy services

Contract 8. Lot 5a. Application and Data Management (lower value and complexity)

Lots

Lot 5a. Application and Data Management (lower value and complexity)

Supplier

- Withheld Section94 supplier

Contract value

- £1,600,000,000 excluding VAT
- £1,920,000,000 including VAT

Framework lot values may be shared with other lots

Above the relevant threshold

Award decision date

1 December 2025

Date assessment summaries were sent to tenderers

1 December 2025

Standstill period

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- 8 working days

Earliest date the contract will be signed

12 December 2025

Contract dates (estimated)

- 12 December 2025 to 11 June 2028
- Possible extension to 11 December 2028
- 3 years

Description of possible extension:

Framework one (1) is for a term of 30 months with an option to extend for 6 months

Main procurement category

Services

CPV classifications

- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages
- 48000000 - Software package and information systems
- 50000000 - Repair and maintenance services
- 51000000 - Installation services (except software)
- 72000000 - IT services: consulting, software development, Internet and support
- 73000000 - Research and development services and related consultancy services

Contract 9. Lot 6. Major Technology Services Transformation Programmes

Lots

Lot 6. Major Technology Services Transformation Programmes

Supplier

- Withheld Section94 supplier

Contract value

- £4,000,000,000 excluding VAT
- £4,800,000,000 including VAT

Framework lot values may be shared with other lots

Above the relevant threshold

Award decision date

1 December 2025

Date assessment summaries were sent to tenderers

1 December 2025

Standstill period

- End: 11 December 2025
- 8 working days

Earliest date the contract will be signed

12 December 2025

Contract dates (estimated)

- 12 December 2025 to 11 June 2028
- Possible extension to 11 December 2028
- 3 years

Description of possible extension:

Framework one (1) is for a term of 30 months with an option to extend for 6 months

Main procurement category

Services

CPV classifications

- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages
- 48000000 - Software package and information systems
- 50000000 - Repair and maintenance services
- 51000000 - Installation services (except software)
- 72000000 - IT services: consulting, software development, Internet and support
- 73000000 - Research and development services and related consultancy services

Information about tenders

Lot 1. Technology and Digital Consultancy Services

- 320 tenders received
- 2 tenders assessed in the final stage:
 - 0 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 1 supplier unsuccessful (details included for contracts over £5 million)

Unsuccessful suppliers

- [Withheld Section94 Supplier 2](#)

Lot 2. Transition & Service Integration and Management (SIAM)

- 217 tenders received
- 2 tenders assessed in the final stage:
 - 0 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 1 supplier unsuccessful (details included for contracts over £5 million)

Unsuccessful suppliers

- [Withheld Section94 Supplier 2](#)

Lot 3. End User Services

- 147 tenders received
- 2 tenders assessed in the final stage:
 - 0 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 1 supplier unsuccessful (details included for contracts over £5 million)

Unsuccessful suppliers

- [Withheld Section94 Supplier 2](#)

Lot 3a. End User Services (lower value and complexity)

- 225 tenders received
- 2 tenders assessed in the final stage:
 - 0 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 1 supplier unsuccessful (details included for contracts over £5 million)

Unsuccessful suppliers

- [Withheld Section94 Supplier 2](#)

Lot 4. Infrastructure Management

- 149 tenders received
- 2 tenders assessed in the final stage:
 - 0 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 1 supplier unsuccessful (details included for contracts over £5 million)

Unsuccessful suppliers

- [Withheld Section94 Supplier 2](#)

Lot 4a. Infrastructure Management (lower value and complexity)

- 218 tenders received

- 2 tenders assessed in the final stage:
 - 0 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 1 supplier unsuccessful (details included for contracts over £5 million)

Unsuccessful suppliers

- [Withheld Section94 Supplier 2](#)

Lot 5. Application and Data Management

- 178 tenders received
- 2 tenders assessed in the final stage:
 - 0 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 1 supplier unsuccessful (details included for contracts over £5 million)

Unsuccessful suppliers

- [Withheld Section94 Supplier 2](#)

Lot 5a. Application and Data Management (lower value and complexity)

- 271 tenders received
- 2 tenders assessed in the final stage:
 - 0 submitted by small and medium-sized enterprises (SME)

- 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 1 supplier unsuccessful (details included for contracts over £5 million)

Unsuccessful suppliers

- [Withheld Section94 Supplier 2](#)

Lot 6. Major Technology Services Transformation Programmes

- 109 tenders received
- 2 tenders assessed in the final stage:
 - 0 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 1 supplier unsuccessful (details included for contracts over £5 million)

Unsuccessful suppliers

- [Withheld Section94 Supplier 2](#)

Procedure

Procedure type

Open procedure

Suppliers

Withheld Section94 supplier

- Public Procurement Organisation Number: PBXY-3232-WNHZ

Withheld address line 1

Withheld Town

SW1A 2AS

United Kingdom

Email: withheldemail@noreply.com

Website: <https://www.crowncommercial.gov.uk/agreements/RM6190>

Region: UKI32 - Westminster

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Lot 1 - Technology and Digital Consultancy Services

Contract 2. Lot 2. Transition & Service Integration and Management (SIAM)

Contract 3. Lot 3. End User Services

Contract 4. Lot 3a. End User Services (lower value and complexity)

Contract 5. Lot 4. Infrastructure Management

Contract 6. Lot 4a. Infrastructure Management (lower value and complexity)

Contract 7. Lot 5. Application and Data Management

Contract 8. Lot 5a. Application and Data Management (lower value and complexity)

Contract 9. Lot 6. Major Technology Services Transformation Programmes

Withheld Section94 Supplier 2

- Public Procurement Organisation Number: PGYY-2165-QXNQ

Withheld address line 1

Withheld Town

SW1A 2AS

United Kingdom

Website: <https://www.crowncommercial.gov.uk/agreements/RM6190>

Region: UKI32 - Westminster

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contracting authority

Crown Commercial Service

- Public Procurement Organisation Number: PBZB-4962-TVLR

The Capital, Old Hall Street

Liverpool

L3 9PP

United Kingdom

Telephone: +44 3454102222

Email: supplier@crowncommercial.gov.uk

Website: <https://www.gov.uk/ccs>

Region: UKD72 - Liverpool

Organisation type: Public authority - central government