

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/078613-2025>

Award

AMCV 338 - Preventative Services

Shropshire Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-078613

Procurement identifier (OCID): ocds-h6vhtk-058c6d ([view related notices](#))

Published 1 December 2025, 4:05pm

Scope

Reference

AMCV 338

Description

This is an award notice for Preventative Services.

The three lots are:

- Lot 1: Supported Hospital Discharge
- Lot 2: Community-led Mental Health Outreach
- Lot 3: Community-led Wellbeing and Independence

The contract(s) will run for an initial term of five years, with the option to extend for a further two years, subject to performance and budget availability.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=995325059>

Lot 1. Lot 1: Supported Hospital Discharge

Description

The contract holder will deliver countywide provision for people when they are discharged from hospital or at risk of an unplanned admission. The provision will involve a variety of support including transportation where needed, alongside practical and emotional support that will aid an individual's recovery and reablement, ensuring that health, wellbeing and independence is maximised, and the risk of readmission and/or carer breakdown is minimised. This will include but not be limited to: food shopping/prescriptions collection; access to low level aids, equipment and assistive technology and connectivity to sustained support that will encourage healthy lifestyles and strong social networks. This provision will maintain a focus on both the needs of individuals being discharged and their family carers. The maximum annual value for this lot is £200,000.

Lot 2. Lot 2: Community-led Mental Health Outreach

Description

The contract holder will deliver community-led mental health outreach to support individuals facing mental health difficulties and their family carers. This provision aims to enhance health and wellbeing, preventing the escalation of symptoms that might require primary or secondary care interventions or lead to carer breakdown. The services will be available countywide, prioritising accessibility and visibility in areas with the greatest need. The focus will be on equipping individuals with skills, strategies, and tools to empower them to take control of their decisions, actions, behaviours, and thought patterns, thereby improving their ability to cope with the stresses of daily life and lead healthy and fulfilling lives. The maximum annual value for this lot is £150,000.

Lot 3. Lot 3: Community-led Wellbeing and Independence

Description

The contract holder will provide a range of community led activities that have the ability to encourage and facilitate healthy and resilient communities, recognising the breath of provision that influence and determine good health. The activity will facilitate both practical and emotional support for individuals, including family carers, that will enable people to live as independently as possible within their own home and to engage with their local community. The provision will include practical support and activities aimed at helping individuals to develop/maintain daily living skills, reduce vulnerability, and reduce isolation. The provision will also enable individuals to build confidence to foster meaningful social connections, networks of support, increased activity levels, and access to creative and expressive activities. The maximum annual value for this lot is £400,000

Contract 1. Lot 1: Supported Hospital Discharge

Lots

Lot 1. Lot 1: Supported Hospital Discharge

Supplier

- British Red Cross

Contract value

- £1,365,000 including VAT

Above the relevant threshold

Award decision date

1 December 2025

Date assessment summaries were sent to tenderers

1 December 2025

Earliest date the contract will be signed

5 January 2026

Contract dates (estimated)

- 1 April 2026 to 31 March 2031
- Possible extension to 31 March 2033
- 7 years

Description of possible extension:

The contract will be for an initial period of 5 years commencing on the 1st April 2026 with the option to extend for a further period of up to 2 years, subject to performance and budget availability. The contract value stated is for the full duration.

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKG22 - Shropshire CC
-

Contract 2. Lot 2: Community-led Mental Health Outreach

Lots

Lot 2. Lot 2: Community-led Mental Health Outreach

Supplier

- Shropshire Mental Health Support

Contract value

- £1,050,000 including VAT

Above the relevant threshold

Award decision date

1 December 2025

Date assessment summaries were sent to tenderers

1 December 2025

Earliest date the contract will be signed

5 January 2026

Contract dates (estimated)

- 1 April 2026 to 31 March 2031
- Possible extension to 31 March 2033
- 7 years

Description of possible extension:

The contract will be for an initial period of 5 years commencing on the 1st April 2026 with the option to extend for a further period of up to 2 years, subject to performance and budget availability. The contract value stated is for the full duration.

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKG22 - Shropshire CC
-

Contract 3. Lot 3: Community-led Wellbeing and Independence

Lots

Lot 3. Lot 3: Community-led Wellbeing and Independence

Supplier

- ICE Creates Ltd.

Contract value

- £2,765,000 including VAT

Above the relevant threshold

Award decision date

1 December 2025

Date assessment summaries were sent to tenderers

1 December 2025

Earliest date the contract will be signed

5 January 2026

Contract dates (estimated)

- 1 April 2026 to 31 March 2031

- Possible extension to 31 March 2033
- 7 years

Description of possible extension:

The contract will be for an initial period of 5 years commencing on the 1st April 2026 with the option to extend for a further period of up to 2 years, subject to performance and budget availability. The contract value stated is for the full duration.

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKG22 - Shropshire CC

Information about tenders

Lot 1. Lot 1: Supported Hospital Discharge

- 2 tenders received
- 2 tenders assessed in the final stage:
 - 0 submitted by small and medium-sized enterprises (SME)

- 1 submitted by voluntary, community and social enterprises (VCSE)
 - 1 supplier awarded contracts
 - 1 supplier unsuccessful (details included for contracts over £5 million)
-

Lot 2. Lot 2: Community-led Mental Health Outreach

- 1 tender received
 - 1 tender assessed in the final stage:
 - 0 submitted by small and medium-sized enterprises (SME)
 - 1 submitted by voluntary, community and social enterprises (VCSE)
 - 1 supplier awarded contracts
 - 0 suppliers unsuccessful (details included for contracts over £5 million)
-

Lot 3. Lot 3: Community-led Wellbeing and Independence

- 5 tenders received
 - 5 tenders assessed in the final stage:
 - 3 submitted by small and medium-sized enterprises (SME)
 - 2 submitted by voluntary, community and social enterprises (VCSE)
 - 1 supplier awarded contracts
 - 4 suppliers unsuccessful (details included for contracts over £5 million)
-

Procedure

Procedure type

Open procedure

Special regime

Light touch

Suppliers

British Red Cross

- Companies House: RC000070

44 Moorfields

London

EC2Y 9AL

United Kingdom

Email: contracts@redcross.org.uk

Region: UKI31 - Camden and City of London

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 1. Lot 1: Supported Hospital Discharge

ICE Creates Ltd.

- Companies House: 03881965

2 Abbots Quay, Monks Ferry

Wirral

CH41 5LH

United Kingdom

Email: tenders@icecreates.com

Region: UKD74 - Wirral

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 3. Lot 3: Community-led Wellbeing and Independence

Shropshire Mental Health Support

- Companies House: 02594511

Suite 3 + 4 Observer House, Hollywell Street

Shrewsbury

SY2 6BL

United Kingdom

Email: trainingsolutions@hotmail.co.uk

Region: UKG22 - Shropshire CC

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 2. Lot 2: Community-led Mental Health Outreach

Contracting authority

Shropshire Council

- Public Procurement Organisation Number: PCLL-9577-QDZW

Guildhall, Frankwell Quay

Shrewsbury

SY3 8HQ

United Kingdom

Contact name: Procurement

Telephone: +441743252992

Email: procurement@shropshire.gov.uk

Region: UKG22 - Shropshire CC

Organisation type: Public authority - sub-central government