This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/078582-2025">https://www.find-tender.service.gov.uk/Notice/078582-2025</a>

Tender

# The Provision of a Leisure Management CRM Solution & Related Hardware

**Chorley Council** 

UK4: Tender notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-078582

Procurement identifier (OCID): ocds-h6vhtk-05ec2a

Published 1 December 2025, 3:34pm

## Scope

#### Reference

DN799185

#### **Description**

Chorley Leisure Ltd and South Ribble Leisure Ltd are the respective leisure services in their boroughs, delivering leisure, health and community services to the community. Under Chorley Council and South Ribble Council, they operate public sports and leisure facilities. The councils/leisure companies are seeking to procure a "Cloud Hosted" Leisure Management System from a single supplier.

No tender documents will be sent to you - you need to navigate to the "my opportunities" section and download the documents from the Chest website (<a href="www.the-chest.org.uk">www.the-chest.org.uk</a>).

If you have any questions regarding this opportunity - please post them on the messaging facility on the Chest. Messages sent outside of the Chest will not be responded to.

ALL SUBMISSIONS MUST BE SENT THROUGH THE CHEST. Submissions sent via any

other method will not be accepted.

Please ensure that you leave enough time to upload your documents before the closing date/time, as late or incomplete submissions may not be accepted.

#### **Total value (estimated)**

- £280,000 excluding VAT
- £336,000 including VAT

Above the relevant threshold

#### **Contract dates (estimated)**

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

2 x 1 year

## Main procurement category

Services

#### **CPV** classifications

- 48445000 Customer Relation Management software package
- 72212445 Customer Relation Management software development services

#### **Contract locations**

• UKD4 - Lancashire

# **Participation**

## Legal and financial capacity conditions of participation

Please see the Conditions of Participation in the tender documents.

#### Technical ability conditions of participation

Please see the Conditions of Participation in the tender documents.

# Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

## **Submission**

# **Enquiry deadline**

16 January 2026, 5:00pm

#### Tender submission deadline

23 January 2026, 12:00pm

## Submission address and any special instructions

https://www.the-chest.org.uk/

Project Ref: DN799185

Social Value submissions via the Social Value Portal

Ref: SI0-0000-37LHJ

## Tenders may be submitted electronically

Yes

# Languages that may be used for submission

English

## Award decision date (estimated)

27 February 2026

# **Award criteria**

Name	Description	Туре	Weighting
Price	Price Weighting	Price	45%
Quality	Responses to quality questionnaire	Quality	40%

Name	Description	Туре	Weighting
Social Value	Social Value submission	Quality	15%

#### Other information

## Conflicts assessment prepared/revised

Yes

## **Procedure**

#### **Procedure type**

Open procedure

## Justification for not publishing a preliminary market engagement notice

A UK2 was published by it appears we can't select it to link it to this notice.

Notice identifier: 2025/S 000-041200

Procurement identifier (OCID): ocds-h6vhtk-0561e9

#### **Documents**

#### **Associated tender documents**

https://www.the-chest.org.uk/

Ref: DN799185

# **Contracting authority**

#### **Chorley Council**

• Public Procurement Organisation Number: PBDH-2434-XWYH

**Union Street** 

Chorley

PR7 1AL

**United Kingdom** 

Email: procurement@chorley.gov.uk

Region: UKD47 - Chorley and West Lancashire

Organisation type: Public authority - sub-central government