

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/078582-2025>

Tender

The Provision of a Leisure Management CRM Solution & Related Hardware

Chorley Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-078582

Procurement identifier (OCID): ocds-h6vhtk-05ec2a

Published 1 December 2025, 3:34pm

Scope

Reference

DN799185

Description

Chorley Leisure Ltd and South Ribble Leisure Ltd are the respective leisure services in their boroughs, delivering leisure, health and community services to the community. Under Chorley Council and South Ribble Council, they operate public sports and leisure facilities. The councils/leisure companies are seeking to procure a "Cloud Hosted" Leisure Management System from a single supplier.

No tender documents will be sent to you - you need to navigate to the "my opportunities" section and download the documents from the Chest website (www.the-chest.org.uk).

If you have any questions regarding this opportunity - please post them on the messaging facility on the Chest. Messages sent outside of the Chest will not be responded to.

ALL SUBMISSIONS MUST BE SENT THROUGH THE CHEST. Submissions sent via any

other method will not be accepted.

Please ensure that you leave enough time to upload your documents before the closing date/time, as late or incomplete submissions may not be accepted.

Total value (estimated)

- £280,000 excluding VAT
- £336,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

2 x 1 year

Main procurement category

Services

CPV classifications

- 48445000 - Customer Relation Management software package
- 72212445 - Customer Relation Management software development services

Contract locations

- UKD4 - Lancashire

Participation

Legal and financial capacity conditions of participation

Please see the Conditions of Participation in the tender documents.

Technical ability conditions of participation

Please see the Conditions of Participation in the tender documents.

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

16 January 2026, 5:00pm

Tender submission deadline

23 January 2026, 12:00pm

Submission address and any special instructions

<https://www.the-chest.org.uk/>

Project Ref: DN799185

Social Value submissions via the Social Value Portal

Ref: SI0-0000-37LHJ

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

27 February 2026

Award criteria

| Name | Description | Type | Weighting |
|---------|------------------------------------|---------|-----------|
| Price | Price Weighting | Price | 45% |
| Quality | Responses to quality questionnaire | Quality | 40% |

| Name | Description | Type | Weighting |
|--------------|-------------------------|-------------|------------------|
| Social Value | Social Value submission | Quality | 15% |

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Justification for not publishing a preliminary market engagement notice

A UK2 was published by it appears we can't select it to link it to this notice.

Notice identifier: 2025/S 000-041200

Procurement identifier (OCID): ocds-h6vhtk-0561e9

Documents

Associated tender documents

<https://www.the-chest.org.uk/>

Ref: DN799185

Contracting authority

Chorley Council

- Public Procurement Organisation Number: PBDH-2434-XWYH

Union Street

Chorley

PR7 1AL

United Kingdom

Email: procurement@chorley.gov.uk

Region: UKD47 - Chorley and West Lancashire

Organisation type: Public authority - sub-central government