

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/078577-2025>

Contract

Instant Communications System

United Lincolnshire Teaching Hospitals NHS Trust

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-078577

Procurement identifier (OCID): ocids-h6vhtk-05ec25

Published 1 December 2025, 3:30pm

Scope

Reference

C404842

Description

The Contracting Authority has a continuing requirement for a means of instantly communicating with all staff to provide alerts, information updates and actions required to ensure all staff are aware of outages and support with urgent issues. The system is a crucial communication platform that ensures staff across the Lincolnshire Community Health Group can be notified immediately of any critical incidents and the need to put business continuity arrangements in place where required.

The contract is for a maximum period of 12 months. The contract value is as per this contract notice.

Contract 1. Instant Communications System

Supplier

- [Everbridge Europe Limited](#)

Contract value

- £39,878.90 excluding VAT
- £47,854.68 including VAT

Below the relevant threshold

Date signed

26 November 2025

Contract dates

- 2 December 2025 to 1 December 2026
- 1 year

Main procurement category

Goods

CPV classifications

- 48000000 - Software package and information systems

Procedure

Procedure type

Below threshold - without competition

Supplier

Everbridge Europe Limited

5th Floor, 10 Brook Street, Mayfair

London

W1S 1BG

United Kingdom

Email: beth.mauch@everbridge.com

Website: <http://www.everbridge.com>

Region: UKI32 - Westminster

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Instant Communications System

Contracting authority

United Lincolnshire Teaching Hospitals NHS Trust

- Public Procurement Organisation Number: PTYN-5349-TLTT

Lincoln County Hospital, Greetwell Road

Lincoln

LN2 5QY

United Kingdom

Contact name: Paul Beales

Telephone: 01522512512

Email: paul.beales1@nhs.net

Website: <https://www.ulh.nhs.uk>

Region: UKF30 - Lincolnshire

Organisation type: Public authority - central government