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Contract

## **On Train Wifi and Mobile Data SIMs**

TRANSPORT UK EAST MIDLANDS LIMITED

F06: Contract award notice – utilities

Notice identifier: 2025/S 000-078521

Procurement identifier (OCID): ocds-h6vhtk-04e41c

Published 1 December 2025, 2:29pm

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

TRANSPORT UK EAST MIDLANDS LIMITED

2nd Floor St Andrew's House

London

EC4A3AG

#### **Contact**

Charlotte Waller

#### **Email**

[charlotte.waller@eastmidlandsrailway.co.uk](mailto:charlotte.waller@eastmidlandsrailway.co.uk)

#### **Telephone**

+44 7792224805

#### **Country**

United Kingdom

**Region code**

UKF - East Midlands (England)

**Companies House**

09860485

**Internet address(es)**

Main address

<https://www.eastmidlandsrailway.co.uk/>

**I.6) Main activity**

Railway services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

On Train Wifi and Mobile Data SIMs

**II.1.2) Main CPV code**

- 72300000 - Data services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

The provision of SIMs for EMR staff Mobile devices and tablets, the On-Train WiFi services for EMR customers, and sundry mobile computing devices without access to WiFi.

Aims

To enable customers to access the internet via on train WiFi

To provide EMR staff with voice and data services for mobile devices

Consolidation of multiple contracts

Management of SIMs via a single online portal

Ensure Network coverage across the EMR rail network

Flexibility to move between mobile network operators

Provide excellent customer service to EMR customers and staff

Ensure value for money

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKI - London

Main site or place of performance

East Midlands Railway network and staff locations.

#### **II.2.4) Description of the procurement**

This procurement defines the requirements for a contract for the provision of SIMs for EMR staff Mobile devices and tablets, the On-Train WiFi services for EMR customers, and sundry mobile computing devices without access to WiFi.

Aims

To enable customers to access the internet via on train WiFi

To provide EMR staff with voice and data services for mobile devices

Consolidation of multiple contracts

Management of SIMs via a single online portal

Ensure Network coverage across the EMR rail network

Flexibility to move between mobile network operators

Provide excellent customer service to EMR customers and staff

Ensure value for money

#### **II.2.11) Information about options**

Options: Yes

Description of options

Extensions in 1 year increments up to March 31st 2030

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2025/S 000-005888](#)

#### **IV.2.9) Information about termination of call for competition in the form of a periodic indicative notice**

The contracting entity will not award any further contracts based on the above periodic indicative notice

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 December 2025

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Transport UK East Midlands Limited

St Andrews House, 18-20 St Andrews Street

London

C4A 3AG

Country

United Kingdom