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Contract

On Train Wifi and Mobile Data SIMs

TRANSPORT UK EAST MIDLANDS LIMITED

F06: Contract award notice – utilities

Notice identifier: 2025/S 000-078521

Procurement identifier (OCID): ocds-h6vhtk-04e41c

Published 1 December 2025, 2:29pm

Section I: Contracting entity

I.1) Name and addresses

TRANSPORT UK EAST MIDLANDS LIMITED

2nd Floor St Andrew's House

London

EC4A3AG

Contact

Charlotte Waller

Email

charlotte.waller@eastmidlandsrailway.co.uk

Telephone

+44 7792224805

Country

United Kingdom

Region code

UKF - East Midlands (England)

Companies House

09860485

Internet address(es)

Main address

<https://www.eastmidlandsrailway.co.uk/>

I.6) Main activity

Railway services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

On Train Wifi and Mobile Data SIMs

II.1.2) Main CPV code

- 72300000 - Data services

II.1.3) Type of contract

Services

II.1.4) Short description

The provision of SIMs for EMR staff Mobile devices and tablets, the On-Train WiFi services for EMR customers, and sundry mobile computing devices without access to WiFi.

Aims

To enable customers to access the internet via on train WiFi

To provide EMR staff with voice and data services for mobile devices

Consolidation of multiple contracts

Management of SIMs via a single online portal

Ensure Network coverage across the EMR rail network

Flexibility to move between mobile network operators

Provide excellent customer service to EMR customers and staff

Ensure value for money

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKI - London

Main site or place of performance

East Midlands Railway network and staff locations.

II.2.4) Description of the procurement

This procurement defines the requirements for a contract for the provision of SIMs for EMR staff Mobile devices and tablets, the On-Train WiFi services for EMR customers, and sundry mobile computing devices without access to WiFi.

Aims

To enable customers to access the internet via on train WiFi

To provide EMR staff with voice and data services for mobile devices

Consolidation of multiple contracts

Management of SIMs via a single online portal

Ensure Network coverage across the EMR rail network

Flexibility to move between mobile network operators

Provide excellent customer service to EMR customers and staff

Ensure value for money

II.2.11) Information about options

Options: Yes

Description of options

Extensions in 1 year increments up to March 31st 2030

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-005888](#)

IV.2.9) Information about termination of call for competition in the form of a periodic indicative notice

The contracting entity will not award any further contracts based on the above periodic indicative notice

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 December 2025

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Transport UK East Midlands Limited

St Andrews House, 18-20 St Andrews Street

London

C4A 3AG

Country

United Kingdom