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Contract

SEND Disagreement Resolution and Mediation Service

Knowsley Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-078476

Procurement identifier (OCID): ocds-h6vhtk-058ef0 ([view related notices](#))

Published 1 December 2025, 12:59pm

Scope

Reference

13467

Description

SEND Disagreement Resolution and Mediation Service

Project information - DN788627

Contract 1. SEND Disagreement Resolution and Mediation Service

Supplier

- WHY MEDIATE LIMITED

Contract value

- £225,000 excluding VAT
- £270,000 including VAT

Below the relevant threshold

Date signed

24 November 2025

Contract dates

- 1 December 2025 to 30 November 2028
- Possible extension to 30 November 2030
- 5 years

Description of possible extension:

Option to extend for 24 months.

Main procurement category

Services

CPV classifications

- 85300000 - Social work and related services
- 98000000 - Other community, social and personal services

Contract locations

- UKD7 - Merseyside

Procedure

Procedure type

Below threshold - open competition

Special regime

Light touch

Supplier

WHY MEDIATE LIMITED

- Companies House: 09148466

- Public Procurement Organisation Number: PXDC-1269-PQCL

Enterprise House The Courtyard

Bromborough

CH62 4UE

United Kingdom

Email: help@mediatelegal.co.uk

Website: <http://www.mediatelegal.co.uk>

Region: UKD74 - Wirral

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. SEND Disagreement Resolution and Mediation Service

Contracting authority

Knowsley Council

- Public Procurement Organisation Number: PXQQ-8436-NWPV

Municipal Building, Archway Road

Huyton

L36 9YU

United Kingdom

Contact name: Katie Lawler

Email: katie.lawler@star-procurement.gov.uk

Region: UKD71 - East Merseyside

Organisation type: Public authority - sub-central government