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Award

TRIV2025-08 Office Cleaning Services

Trivallis

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-078426

Procurement identifier (OCID): ocds-h6vhtk-05cdde ([view related notices](#))

Published 1 December 2025, 11:39am

Scope

Reference

TRIV2025-08

Description

Contract Award Notice for the appointment of an experienced cleaning company, who has specific experience in working on the cleaning of offices and associated services. Trivallis is appointing a single contractor to undertake this requirement. TUPE - As this is a second-generation contract that is currently provided by an external supplier it will be subject to TUPE. If you have any further questions on this matter, please submit them via the e-tender wales portal and Trivallis will liaise with the incumbent supplier to answer your question. There are anonymised details relating to TUPE included in the tender pack. Additionally, included in the requirement is the delivery of social value. The successful supplier will provide a cleaning service in Trivallis business premises, maintaining the highest standards of cleanliness, with the correct due skill and care. The cleaning service will be provided in accordance with the agreed cleaning schedule and service specification, supplied as Annex 4. The Services will be carried out at business properties owned by Trivallis, situated in the geographical area of Rhondda Cynon Taff. If any new business premises are procured or rented within the contract period, then an additional

quote will be sought for the cleaning services for that new premises and a contract amendment processed in line with procurement regulations. NOTE: The authority used eTenderwales to carry out this procurement process.

Contract 1. TRIV2025-08 Office Cleaning Services

Supplier

- Mrs Bucket Cleaning Services Ltd

Contract value

- £405,337 excluding VAT
- £486,405 including VAT

Above the relevant threshold

Award decision date

28 November 2025

Date assessment summaries were sent to tenderers

28 November 2025

Standstill period

- End: 11 December 2025
- 8 working days

Earliest date the contract will be signed

19 December 2025

Contract dates (estimated)

- 1 January 2026 to 31 December 2028
- Possible extension to 30 December 2029
- 3 years, 11 months, 30 days

Description of possible extension:

Extensions of 1 & 1 years

Main procurement category

Services

CPV classifications

- 90900000 - Cleaning and sanitation services

Contract locations

- UKL22 - Cardiff and Vale of Glamorgan

- UKL15 - Central Valleys

Information about tenders

- 10 tenders received
- 10 tenders assessed in the final stage:
 - 10 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 9 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Supplier

Mrs Bucket Cleaning Services Ltd

- Public Procurement Organisation Number: PTJQ-2981-WGCV

Unit 13 Axis Court, Mallard Way. Llansamlet

Swansea

SA7 0AJ

United Kingdom

Email: siwan@mrs-bucket.co.uk

Region: UKL18 - Swansea

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. TRIV2025-08 Office Cleaning Services

Contracting authority

Trivallis

- Public Procurement Organisation Number: PYMX-8256-GLPM

Ty Pennant

Pontypridd

CF37 2SW

United Kingdom

Contact name: Sarah Protheroe

Email: procurement@trivallis.co.uk

Website: <http://www.trivallis.co.uk>

Region: UKL15 - Central Valleys

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales