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Tender

Housing with Care Data System

THE CAMBRIDGE HOUSING SOCIETY LTD

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-078422

Procurement identifier (OCID): ocds-h6vhtk-056030

Published 1 December 2025, 11:29am

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Scope

Reference

T26/001/CHS

Description

Database system to securely record residents' care information and allow sharing of up-to-date information with authorised staff and organisations.

- Hold care plan information and allow access by authorised staff on either mobile devices or desktop computer. Allow staff to amend details as agreed.
- Hold risk assessments and allow access by authorised staff on either mobile devices or desktop computer. Allow staff to amend details as agreed.
- Allow generation of daily care cards - a schedule of appointments to be followed by each member of care staff and filled in as appointments are completed. Care cards to be

accessed on secure mobile devices.

- Hold electronic MAR charts, with details of medicines held, to be filled in as appointments are completed. MAR charts to be accessed on secure mobile devices.
- Have a method of staff being able to log their arrival at a resident's flat and departure to show attendance times.
- Interface with pharmacy to allow medicines received to be entered at start of 4-weekly medicine cycle, and medications to be ordered at the end of the cycle.
- Hold power of attorney documents, where held, linked to the care plan.
- Hold consent in line with GDPR requirements - replacing authorisation documents linked to care plan.
- Hold restriction record /best interests where recorded.
- Hold staff availability and allow for the creation of rotas, taking into consideration resident preferences. Allow rotas to be amended reactively.
- Allow agreed resident information to be displayed on a secure portal to be viewed by families.
- Allow residents to access their own records on the secure portal
- Allow for creation of reports.
- Allow for easy export of data set in accordance with a subject access request.
- Allow for automatic import of tenant data when added on Aareon QL Housing system.

Receive care requirements from Cambridgeshire County Council, either as an initial request or as an amendment in agreed format.

Total value (estimated)

- £200,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 2 February 2026 to 1 February 2031
- Possible extension to 1 February 2034
- 8 years

Description of possible extension:

There is the potential for a contract extension of up to 8 years (96 months), depending on both the success in achieving the required outcomes and availability of further funding.

Main procurement category

Goods

CPV classifications

- 48000000 - Software package and information systems

Contract locations

- UK - United Kingdom

Participation

Technical ability conditions of participation

Must have eMar system already in use.

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

1 December 2025, 12:00pm

Tender submission deadline

8 December 2025, 11:59pm

Submission address and any special instructions

CHS's Primary Contact must receive tender responses at the address detailed by key date 08/12/2025. Tenderers must complete the following documents and include these in their submission to CHS's primary contact:

Procurement Specific Questionnaire (PSQ)

Non-Collusion Declaration Form

Form of Tender

Other documentation

These to be submitted to: Tenders@chsgroup.org.uk

Tenders may be submitted electronically

No

Languages that may be used for submission

English

Award decision date (estimated)

23 December 2025

Award criteria

Name	Type	Weighting
Price	Cost	35%
Functionality matched against the specification. (System deliverables)	Quality	35%
Degree of future-proof capability	Quality	10%
Consultancy Support	Quality	7.5%
Implementation and mobilisation	Quality	7.5%
Social Value	Quality	5%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Reduced tendering period

Yes

Qualifying planned procurement notice - minimum 10 days

Documents

Associated tender documents

[Housing with Care Data System Specification.pdf](#)

[Appendix A Care Grid - Social services.pdf](#)

[Appendix B - Care Plan.pdf](#)

[Appendix C - Medication Risk Assessment.pdf](#)

[Appendix D - Authorisation sheet.pdf](#)

[Appendix E - Flat Risk Assessment.pdf](#)

[Appendix F - Tenant Risk Assessment.pdf](#)

[Appendix G - Care Card.pdf](#)

[Appendix H - xMAR Sheet 1.pdf](#)

[HWC Data Systems Invitation To Tender.pdf](#)

[HWC Data Systems Procurement Specific Questionnaire.docx](#)

[Non-Collusion Certificate.docx](#)

[Disclosure of Interests Certificate - Supplier.doc](#)

[HWC Data Systems - Clarifications.pdf](#)

Please find a list of answers we have provided to questions of potential bidders.

Contracting authority

THE CAMBRIDGE HOUSING SOCIETY LTD

- Companies House: 06749627
- Charity Commission (England and Wales): X81275
- Mutuals Public Register: IP10457R
- Public Procurement Organisation Number: PXXM-2729-ZXZG

Endurance House

Histon

CB24 9ZR

United Kingdom

Email: tenders@chsgroup.org.uk

Website: <https://www.chsgroup.org.uk>

Region: UKH12 - Cambridgeshire CC

Organisation type: Public authority - sub-central government