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Tender

Provision of TEN-2526-030 (PA2023) Crisis Management

National Employment Savings Trust (NEST) Corporation

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-078418

Procurement identifier (OCID): ocds-h6vhtk-05ebc8

Published 1 December 2025, 11:18am

Scope

Reference

TEN-2526-030 (PA2023)

Description

Crisis management support to ensure robust preparedness, effective response, and continuous improvement in handling potential crisis events. To include quarterly horizon scanning briefings on crisis risks relevant to sectors like financial services and government, and the delivery of two crisis management drill exercises per contract year. Each drill must be supported by a detailed project plan, example assets, and thorough post-exercise debriefs and reports. In the event of a real-life crisis, the vendor must provide facilitation and coordination support to the Crisis Management Team, along with examples of similar services provided elsewhere. Finally, dedicated account management is required, with a single point of contact and monthly review meetings to ensure effective delivery across all service areas.

Total value (estimated)

- £93,600 including VAT

Below the relevant threshold

Contract dates (estimated)

- 7 April 2026 to 6 April 2028
- 2 years

Main procurement category

Services

CPV classifications

- 79430000 - Crisis management services

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

12 December 2025, 12:00pm

Tender submission deadline

9 January 2026, 12:00pm

Submission address and any special instructions

<https://nesttenders.bravosolution.co.uk>

Tenders may be submitted electronically

Yes

Award criteria

Name	Description	Type	Weighting
Approach to Project	Please provide your approach for delivering the requirements and how you would work with Nest including: • how you intend to resource this requirement (one person vs a pool) • lead time from request of resource to them being available • biographies of individual(s) • How you would support the current internal CM planning team • Inputs you require from Nest to execute the delivery of the services • How you would identify weaknesses in Nest's current CM approach and capability and support us to address these • How you support Nest to build its organisational CM awareness and capability • How you would benchmark our CM capability against other organisations • Within the maximum budget, which is stipulated, how you would approach and structure the delivery of the services for each of the six core areas across years 1 and 2.	Quality	50%

Name	Description	Type	Weighting
Experience	Please provide a case studies (minimum of one, maximum of three) for how you have provided Crisis Management services to customers.	Quality	30%
Costs and financials	Please provide a cost for the provision of the services set out in the core requirements. Prices submitted should be in pound sterling, include expenses and be exclusive of VAT.	Cost	20%

Procedure

Procedure type

Below threshold - open competition

Contracting authority

National Employment Savings Trust (NEST) Corporation

- Public Procurement Organisation Number: PQGC-5667-VDDT

10 South Colonnade

London

E14 4PU

United Kingdom

Email: procurement@nestcorporation.org.uk

Region: UKI42 - Tower Hamlets

Organisation type: Public authority - sub-central government