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Contract

IDox Software and Maintenance

Epsom and Ewell Borough Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-078342

Procurement identifier (OCID): ocids-h6vhtk-05a3c3 ([view related notices](#))

Published 1 December 2025, 9:46am

Scope

Description

The IDOX Uniform system will support essential planning and regulatory functions at Epsom and Ewell Borough Council

Contract 1. IDox Software and Maintenance

Supplier

- IDOX SOFTWARE LTD

Contract value

- £276,340 excluding VAT
- £331,608 including VAT

Above the relevant threshold

Date signed

30 October 2025

Contract dates

- 22 November 2025 to 29 October 2028
- 2 years, 11 months, 8 days

Main procurement category

Services

CPV classifications

- 72260000 - Software-related services

Contract locations

- UKJ26 - East Surrey

Justification for not setting key performance indicators

Requirements have been set by CCS framework

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Single supplier - technical reasons

Specific ICT requirements for EEBC departments.

Supplier

IDOX SOFTWARE LTD

- Companies House: 02933889

- Public Procurement Organisation Number: PYXN-6943-DMZG

Unit 5, Woking 8, Forsyth Road

Woking

GU21 5SB

United Kingdom

Email: bidteam@idoxgroup.com

Website: <https://www.idoxgroup.com/>

Region: UKJ25 - West Surrey

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. IDox Software and Maintenance

Contracting authority

Epsom and Ewell Borough Council

- Public Procurement Organisation Number: PYXN-1576-NDDT

The Parade, Town Hall

Epsom

KT18 5BY

United Kingdom

Email: procurement@epsom-ewell.gov.uk

Region: UKJ26 - East Surrey

Organisation type: Public authority - sub-central government