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Contract

Idox Uniform & Exacom Solution 2025 for South Norfolk District Council

South Norfolk Council

F03: Contract award notice

Notice identifier: 2025/S 000-078294

Procurement identifier (OCID): ocds-h6vhtk-05eb7b

Published 30 November 2025, 9:23pm

Section I: Contracting authority

I.1) Name and addresses

South Norfolk Council

The Horizon Centre, Peachman Way, Broadland Business Park

Norwich

NR70WF

Contact

Richard Hill

Email

richard.hill@eastsoffolk.gov.uk

Country

United Kingdom

Region code

UKH15 - Norwich and East Norfolk

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.southnorfolkandbroadland.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Idox Uniform & Exacom Solution 2025 for South Norfolk District Council

Reference number

2670-PPT-D

II.1.2) Main CPV code

- 72250000 - System and support services

II.1.3) Type of contract

Services

II.1.4) Short description

This is a Contract Award Notice only.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £199,898

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKH17 - Breckland and South Norfolk

II.2.4) Description of the procurement

This is a Contract Award Notice Only.

Call off Contract via RM6259 - Vertical Application Solutions Framework.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This was a call off from Framework RM6259 Vertical Applications Solutions for South Norfolk District Council

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 November 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Idox Software

Unit 5, Woking 8, Forsyth Road

Woking

GU21 5SB

Country

United Kingdom

NUTS code

- UKH17 - Breckland and South Norfolk

Companies House

02933889

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £199,898

Total value of the contract/lot: £199,898

Section VI. Complementary information

VI.3) Additional information

This is a call off from RM6259 Vertical Applications Solutions Framework for South Norfolk District Council

VI.4) Procedures for review

VI.4.1) Review body

High Court (England, Wales and Northern Ireland)

London

Country

United Kingdom