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Contract

IT217 - Safety Application

Birmingham City University

F03: Contract award notice

Notice identifier: 2025/S 000-078293

Procurement identifier (OCID): ocds-h6vhtk-05eb7a

Published 30 November 2025, 7:45pm

Section I: Contracting authority

I.1) Name and addresses

Birmingham City University

6 Cardigan Street, Birmingham

Birmingham

B4 7BD

Email

procurement@bcu.ac.uk

Country

United Kingdom

Region code

UKG31 - Birmingham

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.bcu.ac.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

IT217 - Safety Application

Reference number

IT217

II.1.2) Main CPV code

• 48730000 - Security software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

IT217 Safety Application

Birmingham City University Estates Department requires a mobile solution to provide information using incident-based notification to users and the University. The Security team, within the Estates department, require functionality that allows centralised control to direct the entire University community during an incident without the need for fixed infrastructure. In support of improved emergency response and business continuity procedures. The University also requires a technical solution that interfaces with other local systems, in turn providing an increased level of support for the students.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £297,014

II.2) Description

II.2.2) Additional CPV code(s)

• 48730000 - Security software package

II.2.3) Place of performance

NUTS codes

- UKC North East (England)
- UKD North West (England)
- UKE Yorkshire and the Humber
- UKF East Midlands (England)
- UKG West Midlands (England)
- UKH East of England
- UKI London
- UKJ South East (England)
- UKK South West (England)

II.2.4) Description of the procurement

The procurement process utilised a Crown Commercial Services (CCS) framework agreement. Framework title: Digital Marketplace, G-Cloud 14, ref: RM1557.14.

The search process was conducted, results reviewed, and an award decision made, resulting in a call-off contract.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

Options exist and the University has the ability to extend the agreement, in line with the guidance of, and as permitted by, the framework agreement for call off agreements.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

• The procurement falls outside the scope of application of the regulations

Explanation:

Call-off contract award from a framework agreement.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Contract No

IT217

Title

Safety Application

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 November 2025

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

CriticalArc Ltd

Glaisher Drive

Wolverhampton

WV10 9RU

Country

United Kingdom

NUTS code

• UK - United Kingdom

Companies House

08774900

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £297,014

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Birmingham City University

Birmingham

Country

United Kingdom