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Contract

## **IT217 - Safety Application**

Birmingham City University

F03: Contract award notice

Notice identifier: 2025/S 000-078293

Procurement identifier (OCID): ocds-h6vhtk-05eb7a

Published 30 November 2025, 7:45pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Birmingham City University

6 Cardigan Street, Birmingham

Birmingham

B4 7BD

#### **Email**

[procurement@bcu.ac.uk](mailto:procurement@bcu.ac.uk)

#### **Country**

United Kingdom

#### **Region code**

UKG31 - Birmingham

#### **Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.bcu.ac.uk](http://www.bcu.ac.uk)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

IT217 - Safety Application

Reference number

IT217

#### **II.1.2) Main CPV code**

- 48730000 - Security software package

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

IT217 Safety Application

Birmingham City University Estates Department requires a mobile solution to provide information using incident-based notification to users and the University. The Security team, within the Estates department, require functionality that allows centralised control to direct the entire University community during an incident without the need for fixed infrastructure. In support of improved emergency response and business continuity procedures. The University also requires a technical solution that interfaces with other local systems, in turn providing an increased level of support for the students.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £297,014

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48730000 - Security software package

### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

### **II.2.4) Description of the procurement**

The procurement process utilised a Crown Commercial Services (CCS) framework agreement. Framework title: Digital Marketplace, G-Cloud 14, ref: RM1557.14.

The search process was conducted, results reviewed, and an award decision made, resulting in a call-off contract.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

Options exist and the University has the ability to extend the agreement, in line with the guidance of, and as permitted by, the framework agreement for call off agreements.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Call-off contract award from a framework agreement.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## **Section V. Award of contract**

### **Contract No**

IT217

### **Title**

Safety Application

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 November 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

CriticalArc Ltd

Glaisher Drive

Wolverhampton

WV10 9RU

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

08774900

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £297,014

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**Section VI. Complementary information**

**VI.4) Procedures for review**

**VI.4.1) Review body**

Birmingham City University

Birmingham

Country

United Kingdom

