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Contract

Pan-London Domiciliary Care AQP - Direct Award C (PSR) - Intention to award

NHS North East London Integrated Care Board
NHS South West London Integrated Care Board
NHS North Central London Integrated Care Board

F03: Contract award notice

Notice identifier: 2025/S 000-078267

Procurement identifier (OCID): ocds-h6vhtk-05eb6d

Published 28 November 2025, 5:18pm

Section I: Contracting authority

I.1) Name and addresses

NHS North East London Integrated Care Board

4th Floor - Unex Tower, 5 Station Street

London

E15 1DA

Email

iph.domcareqp@nhs.net

Country

United Kingdom

Region code

UKI - London

NHS Organisation Data Service

QMF

Internet address(es)

Main address

<https://northeastlondon.icb.nhs.uk/>

I.1) Name and addresses

NHS South West London Integrated Care Board

3rd Floor - 120 The Broadway

London

SW19 1RH

Email

iph.domcareaqp@nhs.net

Country

United Kingdom

Region code

UKI - London

NHS Organisation Data Service

QWE

Internet address(es)

Main address

<https://www.southwestlondon.icb.nhs.uk/>

I.1) Name and addresses

NHS North Central London Integrated Care Board

Laycock PDC - Laycock Street

London

N1 1TH

Email

lpb.domcareqp@nhs.net

Country

United Kingdom

Region code

UKI - London

NHS Organisation Data Service

QMJ

Internet address(es)

Main address

<https://nclhealthandcare.org.uk/>

I.2) Information about joint procurement

The contract involves joint procurement

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Pan-London Domiciliary Care AQP - Direct Award C (PSR) - Intention to award

Reference number

LONDON-DCAQP-DAC-2025N

II.1.2) Main CPV code

- 85141210 - Home medical treatment services

II.1.3) Type of contract

Services

II.1.4) Short description

This Intent to Award Notice was originally published on 4 November 2025 using the F01: Prior Information Notice template due to technical issues with the F03: Contract Award Notice template. The original notice can be found using the following Notice identifier: 2025/S 000-070792, or via the following link: <https://www.find-tender.service.gov.uk/Notice/070792-2025?>

This re-publication of the Intent to Award Notice for the Pan-London Domiciliary Care AQP contract using the F03: Contract Award Notice template is solely a technical and administrative action. All information contained in the original Intent to Award Notice published on 4 November 2025 remains unchanged, and this notice does not amend the award decision, re-start or extend the standstill period, or otherwise alter the terms of the procurement outlined in the original notice. The standstill period began on 5 November 2025, and ended on 14 November 2025.

The Contracting Authorities intend to re-award the Pan-London Domiciliary Care Any Qualified Provider (AQP) contract through Direct Award Process C under the Provider Selection Regime to providers holding the existing contract. Existing providers are required to demonstrate that they are satisfying the current contract to a sufficient standard.

The London Purchased Healthcare Team are managing the process on behalf of the Contracting Authorities.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

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The Pan-London Domiciliary Care AQP contract is used by the Contracting Authorities as the primary route to commissioning home care packages, including for Discharge to Assess (D2A) and NHS Continuing Healthcare (CHC). The contract start date is 1 December 2025. The contract has a three-year term with an optional 2-year extension.

The Contracting Authorities have re-awarded the Pan-London Domiciliary Care Any Qualified Provider (AQP) contract through Direct Award Process C under the Provider Selection Regime to providers holding the existing contract. Existing providers were required to demonstrate that they are satisfying the current contract to a sufficient standard.

The approximate lifetime value of the contract is £265m. The approximate lifetime value has been determined based on current estimated Domiciliary Care AQP spend for the

ICBs, calculated as the hours of care active in April 2025 multiplied by the Contract Rates (as of November 2025), and scaled to a 5-year period (the contract term is three years with an optional two-year extension). Note the contract does not guarantee activity to any individual provider and as such the lifetime value of each contract cannot be determined. The actual spend and amounts payable to providers will depend on the number of packages made with providers. Packages will be commissioned at the rates set out in Schedule 3: Local Prices of the Contract Particulars. These rates are subject to an annual price review.

The London Purchased Healthcare Team are managing the process on behalf of the Contracting Authorities.

II.2.5) Award criteria

Quality criterion - Name: The existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard. / Weighting: 100

Cost criterion - Name: Price not evaluated / Weighting: 0

II.2.11) Information about options

Options: Yes

Description of options

The Commissioners may opt to extend the Contract Term by up to 2 years, in accordance with Schedule 1C of the Contract Particulars.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The standstill period begins on the day after the publication of this notice. Representations by providers must be made to the relevant authority by 13 November 2025. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 November 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

See Section VI: Complementary information

London

Country

United Kingdom

NUTS code

- UKI - London

Care Quality Commission (CQC), England

See Section VI: Complementary information

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The standstill period begins on the day after the publication of this notice. Representations by providers must be made to the relevant authority by 14 November 2025. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

Written representations should be sent to iph.domcareaqp@nhs.net.

The Direct Award Process included an assessment of eligibility and suitability for re-award for assurance that the provider is satisfying the existing contract and is therefore likely to satisfy the requirements of the new contract. The assessments were reviewed by the London Purchased Healthcare (LPH) Team and financial evaluations were completed by the LPH Team and Financial Evaluators from the contracting authorities.

There are no conflicts of interest to declare for the decision makers.

Names of contractors:

ABBOTS CARE LIMITED

ABILITY FOCUS LIMITED

ABLECROSS LIMITED

ADAMS CARE LTD

AEON NURSING LTD

AEVUS LIMITED

ALPENBEST LIMITED

AMBROSIAL SERVICES LIMITED

ANA HOMECARE LIMITED

ANGELIC HEALTHCARE SERVICES LIMITED

ANGELIQUECARE LTD

ANGELS CARE SOLUTIONS LIMITED

ANKSLEY LTD

ANYTIME RECRUITMENT LIMITED

AQT LONDON LIMITED

ASHBOURNE GROUP LIMITED

ASHLING HOMES HEALTHCARE LTD

ASK CARE LIMITED

ASPIRE CARE SERVICES LTD

ASPIRE COMMUNITY CARE & SUPPORT LTD

ATHLONE CARE LTD

AUM CARE GROUP (UK) LTD

AVANT HEALTHCARE SERVICES LIMITED

AXELA CARE LIMITED

BARGAIN HEALTH CARE LTD

BEST AT HOME DOMICILIARY CARE SERVICES LTD

BILLIONCARE LTD

BLOOMSCARE LTD

BLUE OCEAN SERVICES LIMITED

BMM CARE LTD

BOLDHEART RESOURCES LTD

BRAND HEALTHCARE SERVICES LTD

BRIGHT FUTURE CARE LTD.

BROOKES HOME CARE SERVICES LIMITED

CALABS SERVICES LIMITED

CANDY HEALTHCARE RECRUITMENT LIMITED

CAPITAL HOMECARE (UK) LIMITED

CARAMEL HEALTHCARE LIMITED

Care 4 All Ltd

CARE 4 CARE SERVICES LTD

CARE AT CALL LTD

CARE MISSION LIMITED

CARE NEXUS LTD

CAREAID LIMITED

CAREART UK LIMITED

CAREMAX SUPPORT SERVICES LTD

CAREPLUS HEALTHCARE SERVICES LTD

CARING@HOME LTD

CEIBRAXS LIMITED

CHISLEHURST HEALTHCARE LTD

CHOSEN CARE GROUP LIMITED

CIRCLE CARE LTD

CIRCLE OF CARE SERVICE LIMITED

CLIFTON CARE SERVICES LIMITED

COMFORT LIVING CARE LTD

CONCEPT CARE SOLUTIONS LTD

CONCORD CARE SERVICES LTD

CONNECT NURSING LIMITED

CONSCIENCE CARE LIMITED

CORDEN ASSIST LIMITED

CRESTA HEALTHCARE LTD

CROYDON HOME HELP LIMITED

CRYSTALIZE CARE SERVICES LTD

DAIMA GLOBAL LIMITED

DAMA TECH LTD.

DCAS DIRECT PERSONNEL LIMITED

DE VERE CARE PARTNERSHIP LTD

DELTA HOMECARE AND TRAINING SERVICES LTD

DION CARE SERVICES LIMITED

DIVERSITY HEALTH &SOCIAL CARE LIMITED

DREAM COMMUNITY PERSONNEL LIMITED

DVANGUARD LTD

DYNAMIC PEOPLE LIMITED

EGH CARE SERVICES LIMITED

ELECT CARE CONSULTANTS LIMITED

ELEVEN SISTERS HEALTHCARE LIMITED

ELITE CAREPLUS LTD

ELLA'S HOMECARE LTD

ELMICH CARE LTD

ENTERPRISE CARE SUPPORT LTD

EVERGREEN HOMECARE SERVICES LTD.

EXCELLENCE CARE LTD

EXCEPTIONAL CARE AT HOME LIMITED

FABULOUS HOMECARE LTD

FEAN SERVICES UK LTD

FERN CARE SERVICES LIMITED

FINCH SUPPORT SERVICES LTD

FIRSTPOINT HOMECARE LIMITED

FLEXSERVE UK LIMITED

FOCUS CARE LINK LIMITED

FOND OF CARE LTD

FOOS CARE LTD

FOREVER CARE AGENCY LTD

GILEAD COMPLETE CARE GROUP LIMITED

GOLDSTAR CARE SERVICES LIMITED

GOOD LIFE CARE LIMITED

GREEN ARROW CARE PROVIDERS LIMITED

HARTWIG CARE LIMITED

HATSZZ PRESTIGE CARE LIMITED

HAVEN CARE LTD

HE REIGNS HEALTHCARE SERVICES LIMITED

HEDGEROW HOMECARE LTD

HG HEALTH LIMITED

HIGHLAND CARE UK LIMITED

HOLISTIC RECRUITERS LIMITED

HOMECARE ALLIANCE LIMITED

HOMECARE SERVICE PROVIDER LIMITE

HOMEDOTCARE LIMITED

HONEY CROWN BEE LIMITED

HOPE HOMECARE SERVICES LIMITED

HOSPIVA CARE & ASSOCIATES AGENCY LTD

I-CARE SUPPORT SERVICES LTD

IJB HEALTHCARE LTD.

IMMACULATE HEALTHCARE SERVICES LIMITED

IMMEDIATE QUALITY CARE (IQC) LTD

IMMEDIATE SOCIAL CARE LIMITED

IMPRESSION SERVICES LTD

INDIVIDUALISED CARE LTD

INSPIRE MANAGEMENT GROUP LTD

INTEGRITY SUPPORTED LIVING LTD

IRIS CARE SERVICES LTD

J.C.MICHAEL GROUPS LTD

JAMES SANDERSON LIMITED

JANKAN ENTERPRISE LIMITED

JJR CARE LTD

JOHNSTON'S HOME CARE LTD.

JOTHBEL CARE SERVICES LIMITED

JOTHNO CARE AND SUPPORT LTD

JS CONSULT LIMITED

KADARCARE SERVICE LTD

KAEDI RECRUITMENT AGENCY LTD

KANSSAS HOME CARE LTD

KASE CARE LIMITED

KELLS DOMICILIARY CARE LTD

KIND SOLUTIONS LIMITED

KLEJ LTD

KOPE-MEDICS LTD

KT'S CARE ANGELS LTD

KUBLE CARE LTD

LALIS DIRECT CARE LTD

LEGACY PRIVATE LIMITED

LEXWIN TRADING LTD

LIFESERVE SOLUTIONS LIMITED

LINK DIRECT CARE LIMITED

LIVINGSTONE HEALTH CARE LIMITED

LIVINGWAYS CARE SERVICES LTD

LODGE GROUP CARE UK LIMITED

LORDGRACE DELIGHT HEALTHCARE LIMITED

LOYALTY CARE LTD

LUU-BRIDGETS HEALTHCARE LIMITED

M & C CARE SERVICES LIMITED

MAKSANUS CARE SERVICES LIMITED

MANAGING CARE LIMITED

MERCURY CARE SERVICES LIMITED

METRO HOMECARE LTD

METROPOLITAN CARE SERVICES LIMITED

MICBEE CARE & EMPLOYMENT LIMITED

MICHAELANDTANIAHACKETT LIMITED

MINTA PATEL T/A PETALS CARE AGENCY

MISSION HEALTH UK LIMITED

MONIKS CARE SERVICES LTD

MUSHKIL AASAAN LIMITED

NATGAB SERVICES LIMITED

NATION HOME CARE LIMITED

NAVARROS CARE LIMITED

NEARBYCARE LTD

NEMA HOME CARE LIMITED

NEW SHEPHERD CARE LIMITED

NISACRAFTCARE LIMITED

NISSI HOME CARE LIMITED

NOMASE CARE LTD

NUBAH SOCIAL CARE LTD

NWANDO CARE LIMITED

OCEANIC CARE SERVICES LTD

OLIVES HEALTHCARE SERVICES LTD

OPEN HEART CARE LTD

OPTIMALCAREPLUS LIMITED

OPTIMUM CARE (GL) LIMITED

OZUMBA TRAINING AND CONSULTANCY SERVICES LIMITED

PACIFIC CARE SOLUTIONS LIMITED

PARADISE HOME CARE SERVICES LIMITED

PARAGON CARE AND LOCUM PARTNERSHIP LIMITED

PARAMOUNT OPTIONS LTD

PARISSE CARE CONSULTING LIMITED

PEOPLES CARE LIMITED

PERSONAL CARE SUPPORT LTD

PHOENIX CARE HAVERING LIMITED

PLUS CARE SERVICES LTD

PRACTICAL CARE LTD

PREMIER CARE SERVICES

PRIME WAY CARE LTD

PRIMERA ASSISTED LIVING LIMITED

PRINGLE'S CARE SERVICES LIMITED

PRIORY NURSING AGENCY AND HOMECARE LIMITED

PROFAD CARE AGENCY LIMITED

PROMPT HEALTHCARE STAFFING LTD

PURE CARE AGENCY LTD

PURE HEALTH CARE PVT LTD

QH CARE SERVICES LIMITED

QUALITY HEALTHCARE SOLUTIONS LIMITED

RA CARE SERVICES LIMITED

RAINBOW MEDICAL SERVICES LTD

RAPID IMPROVEMENT LIMITED

RAYNET RECRUITMENT AGENCY LTD

REAL HOMECARE LIMITED

RECOVERY PALACE LTD

REED SPECIALIST RECRUITMENT LIMITED

RENSTEP HEALTH CARE SERVICES LTD

RESPECT CARE SERVICES LIMITED

RHC 360 SOLUTIONS LTD

RHYTHMIC CARE UK LTD

S2O CARE SERVICES LIMITED

SALUS CARE LTD

SAMARY CARE LIMITED

SANCTUS CARE GROUP LIMITED

SARAT HEALTHCARE LTD

SHELAGH CARE SERVICES LTD

SHREEJI LTD

SIMPLIFIED STAFFING LTD

SOCIAL CARE CONSORTIUM LTD

SORTED HEALTHCARE LTD

SOUTHLODGE CARE LIMITED

SPRING CONSULT UK LTD

SSA STAR CARE LTD.

ST LEWIS STAFFING SERVICES LTD

STANDARD CARE LIMITED

STAR CARE UK LTD

STAR MARIS HEALTHCARE LIMITED

STELLAR HEALTHCARE SOLUTIONS LIMITED

STICK CARE LTD

SUGARMAN HEALTH AND WELLBEING LIMITED

SUNRISE REHABILITATION CENTRE AND TRADING ASSOCIATES LTD

SUPPORTING CARE BARKING AND DAGENHAM LTD

SUPPORTING CARE LTD

SUPPORTING CARE NORTH EAST BRANCH LTD

SUPREME COMPANY AND SONS LIMITED

SURECARE (ENFIELD) LIMITED

SWIFTHAND CARE SERVICSE LIMITED

TEMP EXCHANGE LTD

THE CORNHILL GROUP SERVICES LTD

THE PADLE HEALTHCARE LIMITED

THREE ANGEL HEALTH CARE LTD

TREAL CARE UK LIMITED

TRINITY 365 CARE LTD

TRINITY CARE SERVICSE LIMITED

TRINITY HEALTHCARE PLUS LIMITED

TRIPLE 3 HEALTHCARE GROUP LIMITED

UNICARE (LONDON) LIMITED

UNITED CARE (UK) LTD

VERITY HEALTHCARE LIMITED

VISTA CARE SOLUTIONS LIMITED

VITAL CARE AND SUPPORT LTD

VOW CARE SERVICES LIMITED

WILLOWBROOK CARE LTD

WOODBERRY CARE LTD

VI.4) Procedures for review

VI.4.1) Review body

NHS South West London Integrated Care Board

London

Country

United Kingdom