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Tender

Return Home Interview Service - London Borough of Sutton

London Borough of Sutton

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-078264

Procurement identifier (OCID): ocds-h6vhtk-05eb6c

Published 28 November 2025, 5:07pm

Scope

Description

A specification for Independent Return Home interview Service for children and young people aged 0 - 18 years following a missing episode. The service should be agile and responsive to meet statutory response standards and ensure effective safeguards are in place for children and young people resulting in increased safety and protection and reduction in missing episodes through effective multi-agency partnership working.

Total value (estimated)

- £587,500 excluding VAT
- £587,500 including VAT

Below the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2027
- Possible extension to 31 March 2029
- 3 years

Description of possible extension:

The Authority proposes to enter into a contract with the successful Suppliers for the duration of one year with an option to extend for a further two years in two 12 months increments. The anticipated contract commencement date is April 2026.

Main procurement category

Services

CPV classifications

- 85300000 - Social work and related services

Contract locations

- UKI6 - Outer London - South

Participation

Particular suitability

- Small and medium-sized enterprises (SME)

- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

31 December 2025, 11:59pm

Tender submission deadline

7 January 2026, 12:00pm

Submission address and any special instructions

www.londontenders.org

Tenders may be submitted electronically

Yes

Award criteria

Name	Description	Type	Weighting
Quality		Quality	70%

Name	Description	Type	Weighting
Price	Price will be weighted at 30% of the overall evaluation score, within the price scoring there is a further weighting breakdown of : Fixed annual commitment at 80% Variable intervention rate at 20%	Price	30%

Procedure

Procedure type

Below threshold - open competition

Special regime

Light touch

Contracting authority

London Borough of Sutton

- Public Procurement Organisation Number: PJMC-1445-VCVG

Civic Offices, St Nicholas Way

Sutton

SM1 1EA

United Kingdom

Email: commercial.procurement@sutton.gov.uk

Region: UKI63 - Merton, Kingston upon Thames and Sutton

Organisation type: Public authority - sub-central government