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Contract

Management of Leisure Centres Southampton City Council

Southampton City Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-078260

Procurement identifier (OCID): ocds-h6vhtk-04f8d4 ([view related notices](#))

Published 28 November 2025, 5:00pm

Scope

Description

Provision of management of Leisure centres - which include - The Quays Swimming & Diving Complex, Bitterne Leisure Centre, Chamberlayne Leisure Centre, Southampton Outdoor Sports Centre and Alpine Snowsports Centre. Also to include provision of bookings of playing pitches across the city.

Contract 3. Management of Leisure Centres Southampton City Council

Supplier

- BH LIVE

Contract value

- £15,000,000 excluding VAT
- £18,000,000 including VAT

Above the relevant threshold

Date signed

11 September 2025

Contract dates

- 11 September 2025 to 31 August 2027
- Possible extension to 31 August 2028
- 2 years, 11 months, 20 days

Description of possible extension:

1 year

Main procurement category

Services

CPV classifications

- 92600000 - Sporting services

Key performance indicators

Name	Reporting frequency
Total members by membership type	3 months
Total number of swimming lesson pupil	3 months
Total casual users/visitors	3 months
Gender Breakdown	3 months
Age breakdown	3 months
Ethnicity breakdown	3 months
Disability breakdown	3 months
Deprivation levels	3 months
Total throughput	3 months
Net Promoter Score	12 months

Signed contract documents

[Final Redacted Leisure Contract.pdf](#)

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Concession

Supplier

BH LIVE

- Companies House: 07092112
- Public Procurement Organisation Number: PZCJ-9789-XVGT

Bournemouth International Centre

Bournemouth

BH2 5BH

United Kingdom

Email: rob.cunningham@bhlive.org.uk

Website: <https://www.bhlive.org.uk/>

Region: UKK24 - Bournemouth, Christchurch and Poole

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 3. Management of Leisure Centres Southampton City Council

Contracting authority

Southampton City Council

- Public Procurement Organisation Number: PCGN-2413-RBTX

Civic Centre, Civic Centre Road

Southampton

SO14 7LY

United Kingdom

Email: procurement@southampton.gov.uk

Region: UKJ32 - Southampton

Organisation type: Public authority - sub-central government