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Tender

## **2025-TR-0033 Overseas Payment Provider**

Student Loans Company Ltd

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-078224

Procurement identifier (OCID): ocds-h6vhtk-05eb56

Published 28 November 2025, 4:05pm

### **Scope**

### **Description**

The Student Loans Company (SLC) is a non-profit making government owned organisation that administers loans and grants to students in colleges and universities in the UK. We have 9.7 million customers, manage a loan book worth £260.8bn and manage the full end to end “apply, assess, pay and repay” process.

SLC is seeking a supplier to provide a repayment service for SLC customers, who live abroad, that allows them to make low-cost repayments in the foreign currency of their choosing and for this to be quickly repaid to SLC in sterling. The service must capture all customer contact information and SLC customer reference number, these details to be captured for every transaction made and sent onto SLC to allow SLC to quickly identify the customer account to be credited.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Darlington:-International-payment-transfer-services./84264F5ZB5>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/84264F5ZB5>

### **Total value (estimated)**

- £2,310,000 excluding VAT
- £2,772,000 including VAT

Below the relevant threshold

### **Contract dates (estimated)**

- 1 July 2026 to 30 June 2031
- Possible extension to 30 June 2033
- 7 years

Description of possible extension:

The period of the contract is five years with the option for two further 12 month extension periods, dependant on satisfactory service delivery and the continuing need for the services.

### **Main procurement category**

Services

### **CPV classifications**

- 66115000 - International payment transfer services

### **Contract locations**

- UKM8 - West Central Scotland

- UKL - Wales
- UKC13 - Darlington

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## Submission

### Tender submission deadline

9 January 2026, 12:00pm

### Submission address and any special instructions

<https://www.delta-esourcing.com/delta>

### Tenders may be submitted electronically

Yes

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## Award criteria

Name	Type	Order of importance
Compliance with Mandatory requirements = Pass/Fail Criteria	Quality	1
Cost to the customer	Price	2
Ability to deliver the desirable technical requirements (file formats; transfer information, integration requirements & accessibility)	Quality	3

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<b>Name</b>	<b>Type</b>	<b>Order of importance</b>
Service Delivery	Quality	4
Management information/ Customer Relationship Management	Quality	5
Cyber security	Quality	6
Implementation plan /integration	Quality	7
Demonstration	Quality	8

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## **Procedure**

### **Procedure type**

Below threshold - open competition

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## **Contracting authority**

### **Student Loans Company Ltd**

- Public Procurement Organisation Number: PMXL-3278-BCWT

The Memphis Building, Lingfield Point, McMullen Road

Darlington

DL1 1RW

United Kingdom

Email: [Diane\\_Pirie@slc.co.uk](mailto:Diane_Pirie@slc.co.uk)

Region: UKC13 - Darlington

Organisation type: Public authority - central government