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Contract

Vehicle Roadside Recovery and Repair Services

South Western Ambulance Service NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2025/S 000-078221

Procurement identifier (OCID): ocds-h6vhtk-055c3b

Published 28 November 2025, 4:02pm

Section I: Contracting authority

I.1) Name and addresses

South Western Ambulance Service NHS Foundation Trust

Westcountry House, Abbey Court, Eagle Way, Sowton Industrial Estate

Exeter

EX2 7HY

Contact

Lewis Wells

Email

lewis.wells@swast.nhs.uk

Country

United Kingdom

Region code

UKK4 - Devon

Internet address(es)

Main address

<https://www.swast.nhs.uk>

Buyer's address

<https://www.swast.nhs.uk>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Vehicle Roadside Recovery and Repair Services

Reference number

SWAST-3142-R1-F

II.1.2) Main CPV code

- 50118200 - Breakdown and recovery services for commercial vehicles

II.1.3) Type of contract

Services

II.1.4) Short description

The South Western Ambulance Service NHS Foundation Trust (SWASFT) has entered into a contract for the provision of roadside recovery and repair services for its fleet of vehicles across the Trust. This follows the successful completion of an Open Procedure competitive tender conducted in accordance with the Procurement Act 2023.

The appointed provider will deliver timely and effective roadside assistance, including both recovery and repair services, for a range of vehicles including passenger cars, ambulances, and commercial units. The service is designed to ensure rapid response to incidents and uphold high standards of service delivery, supporting the operational readiness and reliability of the Trust's fleet.

This contract is critical to maintaining uninterrupted, high-quality care for the communities served by SWASFT.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,311,233.10

II.2) Description

II.2.2) Additional CPV code(s)

- 50118200 - Breakdown and recovery services for commercial vehicles

II.2.3) Place of performance

NUTS codes

- UKK - South West (England)

Main site or place of performance

South Western Ambulance Service , Unit 2, Abbey Court, Eagle Way, Sowton Industrial Estate, EX2 7HY

II.2.4) Description of the procurement

An Open Procedure Competitive Tender was completed in accordance with the Procurement Act 2023.

II.2.5) Award criteria

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Quality / Weighting: 60

Cost criterion - Name: Commercial / Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

Option to extend by up to a further two years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-038681](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 October 2025

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

FIELD SERVICES

Ivybridge

Country

United Kingdom

NUTS code

- UKK - South West (England)

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,365,166.50

Total value of the contract/lot: £3,311,233.10

Section VI. Complementary information

VI.3) Additional information

Contract signature date - 9th October 2025

VI.4) Procedures for review

VI.4.1) Review body

High Court and Court of Appeal of England and Wales

Strand

London

WC2A 2LL

Email

internationalrelationsrudicialoffice@judiciary.uk

Country

United Kingdom

Internet address

<https://www.judiciary.uk/>