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Planning

HAC6124 Integrated Statutory Advocacy Service

Tower Hamlets

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-078220

Procurement identifier (OCID): ocds-h6vhtk-05eb54

Published 28 November 2025, 4:02pm

Scope

Reference

HAC6124

Description

Tower Hamlets Council proposes to procure a high-quality, person-centred Integrated Statutory Advocacy Service to ensure that residents eligible under national legislation receive timely, independent, and effective advocacy. This procurement will bring together the following two separate advocacy contracts into a single contracting approach: 1. The Integrated Statutory Advocacy Service (ISAS), which supports Tower Hamlets residents in the borough and across the Northeast London (NEL) footprint with a range of statutory advocacy support, including Independent Mental Capacity Advocacy (IMCA), Responsible Pair Persons Representative (RPPR), NHS Complaints Advocacy, and Care Act Advocacy (CAA). 2. The Out-of-Borough Statutory Advocacy Service, which ensures eligible Tower Hamlets residents temporarily placed outside of NEL boroughs receive independent statutory advocacy. This includes RPPR and CAA functions only. The intention is to effectively merge these two contracts and go out to the market for a nationwide Integrated Statutory Advocacy Service. It will ensure that individuals: • Are

supported to understand and exercise their rights • Can participate fully in decision-making about their care and support • Have their voices heard where capacity is limited or fluctuating • Receive consistent, high-quality advocacy regardless of where they live The scope of this procurement covers: • Independent Mental Capacity Advocacy (IMCA) including DoLS and Relevant Person's Paid Representative (RPPR) functions • Care Act Advocacy (CAA) for people with substantial difficulty participating in care planning or safeguarding • NHS Complaints Advocacy

Total value (estimated)

- £661,562 excluding VAT
- £826,952 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 July 2026 to 30 June 2029
- Possible extension to 30 June 2030
- 4 years

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UK - United Kingdom

Engagement

Engagement deadline

8 December 2025

Engagement process description

To provide potential suppliers with more information about the upcoming opportunity, we are hosting an online Market Engagement session that will take place on MS Teams on Tuesday 9th December 2025 time 1-2.pm. The session is advertised openly using this notice.

We are currently in the process of re-procuring our flagship Advocacy Service: The Integrated Statutory Advocacy Service. This contract will include: A local element, which aims to provide statutory advocacy for Tower Hamlets residents, and A national element, which will support LBTH residents who are temporarily housed outside the borough; however this service does not include IHCA.

During our upcoming event, we will be available to answer any questions you may have. If you are interested, we would be pleased to invite you to submit a bid.

Suppliers wishing to attend the Market Engagement session should complete and submit the table below with the relevant details. Upon receipt you will be added to the supplier registration. Invites will be sent out upon registration.

Once registration details for the Market Engagement session are complete, please return this document via the messages function through the Proactis Procurement Portal.

NOTE: Attendance at the market engagement is optional and does not provide suppliers with an advantage in any future related procurement. Attendance also does not constitute as an intention to tender for any future related procurement.

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

30 January 2026

Contracting authority

Tower Hamlets

- Public Procurement Organisation Number: PQBL-2673-MVYG

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Organisation type: Public authority - sub-central government