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Planning

Hera Delivery Partner - Early Market Engagement

Foreign, Commonwealth and Development Office

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-078164

Procurement identifier (OCID): ocds-h6vhtk-055eb3 ([view related notices](#))

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Scope

Reference

CPG/12711/2025

Description

The Foreign, Commonwealth and Development Office (FCDO) is undertaking an additional round of market engagement activities in order to inform the market of the revised timeline and route to market for the Hera Delivery Partner requirement - Oracle Fusion platform for HR, Finance and Commercial operations .

The FCDO operates as HMGs Overseas Shared Service platform supporting operations in 179 countries and territories and supporting over 30,000 users on the platform.

The current contract is due to expire in September 2026 and the new contract is likely to start in June 2026 and is anticipated to be for a duration of three (3) years, with an option

to extend for additional two periods of 12 months, based on satisfactory performance provided by the selected service provider and continued business requirement by the FCDO.

The intention is to call for competition under Lot 5 (Applications and Data Management) of the new Technology Services 4 (TS4) Framework Agreement (RM6190) that is due to go live in January 2026. We anticipate the call for competition commencing January 2026.

The Invitation to Tender (ITT) will be restricted to Suppliers who are successful in their bids for inclusion in the relevant Lot of CCS TS4; due to launch 12th January 2026.

Total value (estimated)

- £29,300,000 excluding VAT
- £35,160,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 June 2026 to 1 October 2029
- Possible extension to 1 October 2031
- 5 years, 4 months, 1 day

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UK - United Kingdom

Engagement

Engagement deadline

7 January 2026

Engagement process description

Registering an interest and accessing the Market Engagement information

Potential tenderers, who have bid for TS4 must register via the FCDO Jaggaer eSourcing portal, to obtain the Market Engagement information.

To register on the FCDO Jaggaer portal, a link to the landing page can be found here:
<https://fcdo.bravosolution.co.uk/go/49505230019A91B01A6D>

<https://fcdo.bravosolution.co.uk/web/login.html>

Any Jaggaer system, registration or login issues should be directed to the Jaggaer Helpdesk team - Phone: +44 (0)203 868 2859

Once you have registered on the FCDO Jaggaer eSourcing portal, the Market Engagement documents will be available to view and download.

A link to the FCDO Jaggaer Hera Delivery Partner opportunity can be found at the following address:

Potential tenderers are requested to register their interest by registering on the FCDO Jaggaer Portal and accessing the opportunity by 7th January 2026 – 14:00hrs.

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

12 January 2026

Contracting authority

Foreign, Commonwealth and Development Office

- Public Procurement Organisation Number: PXRR-8771-PHVX

King Charles Street

London

SW1A 2AH

United Kingdom

Email: commercial.smi@fcdo.gov.uk

Website:

<https://www.gov.uk/government/organisations/foreign-commonwealth-development-office>

Region: UKI32 - Westminster

Organisation type: Public authority - central government