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Award

RESIDENTIAL SHORT BREAKS FOR ADULTS WITH LEARNING DISABILITIES AND/OR AUTISM

Westmorland and Furness Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-078140

Procurement identifier (OCID): ocds-h6vhtk-058955 ([view related notices](#))

Published 28 November 2025, 2:28pm

Scope

Description

The council have recently conducted an open procurement for residential short breaks for adults with learning disabilities and/or autism.

The Council is seeking to commission an accessible Short Breaks service that can provide personal care and support for people with a learning disability and/or autism.

The aim of a short break is to enable personalised and quality informal care and support arrangements to be sustained.

A key element of the short break offer is to support an individual to gain the skills they will need for greater independence. The required short break offer is not simply a passive one of care and support, the expectation is that the Service Provider will build the service on a progression model and actively support independence.

The Council is seeking to develop a long-term strategic partnership with a provider/s that are:

a) A sector leader in services supporting people with a learning disability and/or autism

- b) Has experience of providing accommodation based regulated short break services
- c) Has a deep understanding of the needs and wishes of people with a learning disability and/or autism (including those with high and additional needs and/or physical needs), access to significant expertise, and knowledge of evidence informed best practice.
- d) Has a reputable, responsive, and responsible employer committed to recruiting, developing, and retaining a high quality and diverse workforce.
- e) Values led with a mission, purpose, and ethos aligned to those of the wider council;
- f) Able to add value to provision to enrich the Service offer for people, through attracting additional external funding.
- g) Financially sustainable with robust governance and assurance arrangements.
- h) Are committed to developing positive partnerships at local, regional, and national level to benefit Individuals.
- i) Ecologically aware and operate in an environmentally responsible manner. This includes, but is not limited to, promoting sustainable practices, minimising waste, conserving energy and water, and using eco-friendly products and materials where possible. Providers are expected to comply with all relevant environmental legislation to support the Council's sustainability goals.

The service provider/s will be registered with the Care Quality Commission (CQC) to provide care and any subsequent regulatory body for a period of 12 months before the commencement of the contract and must maintain registration with a 'Good' rating throughout the duration of the contract. If the inspection records a 'Requires improvement' rating, the provider/s will need to complete and implement an improvement plan within an agreed timeframe in accordance with the Council's relevant policy.

The service provider/s will shall ensure that the service provision complies with all requirements under the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014, and 2022 and the Care Quality Commission (Registration) Regulations 2010, or any amending legislation.

The service will support individuals with a range of needs, including those with a physical impairment and those that can exhibit behaviour that challenges how they are supported.

The service will provide a level of support which is appropriate to the needs of the individual helping to support people to live active, healthy, socially responsible, and socially inclusive lives as part of their local communities, engaging with a wide range of community organisations and developing natural support networks. This will include

supporting people to identify risks and develop strategies that help them to keep safe in the community.

The service will have all necessary equipment allowing successful and safe delivery of care and support to individuals during their stay. This includes equipment required for individuals who have support needs relating to their mobility.

The service will ensure all service staff will have the relevant training to fully support all individuals accessing the service.

Communication difficulties are also prevalent amongst people with a learning disability and/or autism, including expression and comprehension. Communication needs contribute to barriers in accessing community services social and health care. The service will ensure that staff providing care and support are able to effectively communicate and advocate on behalf of the Individual. The service will ensure that Individuals are empowered to be able to receive support in the least restrictive setting possible and where appropriate support Individuals to move towards independent living or to support Individuals to sustain their independence within the accommodation they reside in.

Contract 1. RESIDENTIAL SHORT BREAKS FOR ADULTS WITH LEARNING DISABILITIES AND/OR AUTISM

Supplier

- Glenmore Trust

Contract value

- £969,482.92 excluding VAT
- £969,482.92 including VAT

Above the relevant threshold

Award decision date

19 November 2025

Date assessment summaries were sent to tenderers

28 November 2025

Standstill period

- End: 10 December 2025
- 8 working days

Earliest date the contract will be signed

9 January 2026

Contract dates (estimated)

- 20 January 2026 to 19 January 2028
- Possible extension to 19 January 2029
- 3 years

Description of possible extension:

Option of 1 extension up to a maximum of 12 months

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKD12 - East Cumbria

Information about tenders

- 4 tenders received
- 4 tenders assessed in the final stage:
 - 3 submitted by small and medium-sized enterprises (SME)
 - 1 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 3 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Special regime

Light touch

Supplier

Glenmore Trust

- Mutuels Public Register: 28357R
- Public Procurement Organisation Number: PXPC-7854-BHCX

9 Northumberland Steet, Denton Holme

Carlisle

CA2 5HD

United Kingdom

Email: denise.majer@glenmore.org

Website: <http://www.glenmore.org>

Region: UKD12 - East Cumbria

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: Yes

Contract 1. RESIDENTIAL SHORT BREAKS FOR ADULTS WITH LEARNING

DISABILITIES AND/OR AUTISM

Contracting authority

Westmorland and Furness Council

- Public Procurement Organisation Number: PYYD-1758-YNVR

South Lakeland House

Kendal

LA9 4DQ

United Kingdom

Email: Procurement.Mailbox.WAF@Cumbria.gov.uk

Region: UKD12 - East Cumbria

Organisation type: Public authority - sub-central government