

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/078113-2025>

Contract

End User Support and Infrastructure and Server Services

British Business Bank Plc

F20: Modification notice

Notice identifier: 2025/S 000-078113

Procurement identifier (OCID): ocds-h6vhtk-05eb1e

Published 28 November 2025, 2:06pm

Section I: Contracting authority/entity

I.1) Name and addresses

British Business Bank Plc

Steel City House, West Street

Sheffield

S1 2GQ

Contact

Richard Hudson

Email

richard.hudson@british-business-bank.co.uk

Telephone

+44 2038710218

Country

United Kingdom

Region code

UKE32 - Sheffield

Internet address(es)

Main address

<http://british-business-bank.co.uk/>

Buyer's address

<http://british-business-bank.co.uk/>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

End User Support and Infrastructure and Server Services

Reference number

RM6100

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKE32 - Sheffield

Main site or place of performance

Sheffield

II.2.4) Description of the procurement at the time of conclusion of the contract:

End User Support and Infrastructure and Server Services

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

26 September 2022

End date

25 September 2027

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section V. Award of contract/concession

Contract No

ITServDel - C1608

Title

End User Support and Infrastructure and Server Services

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

11 July 2022

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

XMA Limited

Wilford Industrial Estate, Ruddington Lane, Wilford

Nottingham

NG11 7EP

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

National registration number

02051703

The contractor/concessionaire is an SME

No

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £2,556,383

Section VI. Complementary information

VI.3) Additional information

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=997696975> GO

Reference: GO-20251128-PRO-33466468

VI.4) Procedures for review

VI.4.1) Review body

British Business Bank

Foundry House, 3 Millsands

Sheffield

S3 8NH

Telephone

+44 1142062134

Country

United Kingdom

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

VII.1.3) Place of performance

NUTS code

- UKE32 - Sheffield

Main site or place of performance

Sheffield

VII.1.4) Description of the procurement:

End User Support and Infrastructure IT services: consulting, software development, Internet and support.

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

26 September 2022

End date

25 September 2027

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£2,556,383

VII.1.7) Name and address of the contractor/concessionaire

XMA Limited

Wilford Industrial Estate, Ruddington Lane., Wilford

Nottingham

NG11 7EP

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

National registration number

02051703

The contractor/concessionaire is an SME

No

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

The nature of the works remains the same, however a contract modification was done due to an increase of the Contract value by £370,000.

VII.2.2) Reasons for modification

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

Uplift in price due to the project work required

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £370,000

Total contract value after the modifications

Value excluding VAT: £2,926,383