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Contract

## **End User Support and Infrastructure and Server Services**

British Business Bank Plc

F20: Modification notice

Notice identifier: 2025/S 000-078113

Procurement identifier (OCID): ocds-h6vhtk-05eb1e

Published 28 November 2025, 2:06pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

British Business Bank Plc

Steel City House, West Street

Sheffield

S1 2GQ

#### **Contact**

Richard Hudson

#### **Email**

[richard.hudson@british-business-bank.co.uk](mailto:richard.hudson@british-business-bank.co.uk)

#### **Telephone**

+44 2038710218

#### **Country**

United Kingdom

**Region code**

UKE32 - Sheffield

**Internet address(es)**

Main address

<http://british-business-bank.co.uk/>

Buyer's address

<http://british-business-bank.co.uk/>

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

End User Support and Infrastructure and Server Services

Reference number

RM6100

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKE32 - Sheffield

Main site or place of performance

Sheffield

**II.2.4) Description of the procurement at the time of conclusion of the contract:**

End User Support and Infrastructure and Server Services

**II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Start date

26 September 2022

End date

25 September 2027

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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**Section V. Award of contract/concession**

**Contract No**

ITServDel - C1608

**Title**

End User Support and Infrastructure and Server Services

**V.2) Award of contract/concession**

**V.2.1) Date of conclusion of the contract/concession award decision:**

11 July 2022

**V.2.2) Information about tenders**

The contract/concession has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor/concessionaire**

XMA Limited

Wilford Industrial Estate, Ruddington Lane, Wilford

Nottingham

NG11 7EP

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

National registration number

02051703

The contractor/concessionaire is an SME

No

**V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: £2,556,383

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## **Section VI. Complementary information**

### **VI.3) Additional information**

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=997696975> GO

Reference: GO-20251128-PRO-33466468

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

British Business Bank

Foundry House, 3 Millsands

Sheffield

S3 8NH

Telephone

+44 1142062134

Country

United Kingdom

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## **Section VII: Modifications to the contract/concession**

### **VII.1) Description of the procurement after the modifications**

#### **VII.1.1) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **VII.1.3) Place of performance**

NUTS code

- UKE32 - Sheffield

Main site or place of performance

Sheffield

**VII.1.4) Description of the procurement:**

End User Support and Infrastructure IT services: consulting, software development, Internet and support.

**VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Start date

26 September 2022

End date

25 September 2027

**VII.1.6) Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession:

£2,556,383

**VII.1.7) Name and address of the contractor/concessionaire**

XMA Limited

Wilford Industrial Estate, Ruddington Lane., Wilford

Nottingham

NG11 7EP

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

National registration number

02051703

The contractor/concessionaire is an SME

No

## **VII.2) Information about modifications**

### **VII.2.1) Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

The nature of the works remains the same, however a contract modification was done due to an increase of the Contract value by £370,000.

### **VII.2.2) Reasons for modification**

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

Uplift in price due to the project work required

### **VII.2.3) Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £370,000

Total contract value after the modifications

Value excluding VAT: £2,926,383