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Contract

The Servicing of Domestic Boilers and Heating Appliances in Pembrokeshire

Pembrokeshire County Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-078080

Procurement identifier (OCID): ocds-h6vhtk-05464b ([view related notices](#))

Published 28 November 2025, 1:07pm

Scope

Reference

PROC/2526/027

Description

The appointment of a single contractor to deliver safety checks, servicing and repair of oil and gas fired boilers, domestic air source heat pump systems and appliances along with the service, repair and replacement of smoke and heat detectors and carbon monoxide detectors, to its domestic and sheltered housing properties, throughout the County of Pembrokeshire. Also included in this agreement is the requirement to carry out interim safety checks and certification to Void properties prior to them being let (Fire up and Instruct). The Authority's Housing portfolio consists of approximately 5,461 domestic properties with gas, oil or air source heat pumps, heating, or appliances. All properties will contain smoke, heat and CO alarms.

Contract 1. The Servicing of Domestic Boilers and Heating Appliances in Pembrokeshire

Supplier

- Westward Energy Services Limited

Contract value

- £473,576.61 excluding VAT
- £568,291.93 including VAT

Above the relevant threshold

Date signed

5 November 2025

Contract dates

- 6 November 2025 to 5 November 2028
- Possible extension to 5 November 2029
- 4 years

Description of possible extension:

12 month extension option available

Main procurement category

Services

CPV classifications

- 44621200 - Boilers
- 50531100 - Repair and maintenance services of boilers
- 38431200 - Smoke-detection apparatus

Contract locations

- UKL14 - South West Wales

Key performance indicators

Name	Reporting frequency
Review Meetings	6 months
Compliance	6 months
Invoicing	6 months
Co-ordination	14 days

Other information**Conflicts assessment prepared/revised**

Yes

Procedure

Procedure type

Open procedure

Supplier

Westward Energy Services Limited

- Public Procurement Organisation Number: PCCB-2862-JJWD

Energy House, Alloy Industrial Estate

Swansea

SA8 4EN

United Kingdom

Email: Tenders@westwardservices.com

Region: UKL17 - Bridgend and Neath Port Talbot

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. The Servicing of Domestic Boilers and Heating Appliances in Pembrokeshire

Contracting authority

Pembrokeshire County Council

- Public Procurement Organisation Number: PYMR-6838-HZQY

County Hall

Pembrokeshire

SA61 1TP

United Kingdom

Email: Procurement@pembrokeshire.gov.uk

Region: UKL14 - South West Wales

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales