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Tender

## **Cumbria Taxi Services 2026 - 2029**

Cumbria, Northumberland, Tyne and Wear NHS Foundation Trust

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-078079

Procurement identifier (OCID): ocids-h6vhtk-05eb0e

Published 28 November 2025, 1:04pm

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### **Scope**

### **Reference**

C403908

### **Description**

The Cumbria Region Taxi Service for Cumbria, Northumberland, Tyne & Wear (CNTW) Trust (Authority) is managed by NTW Solutions (a wholly owned subsidiary of the Authority).

The contract period is targeted to commence 1st April 2026 (subject to Trust and Contractor final agreement) for Initial Term of 36 months, to expire 31st March 2029 (or 36 months from actual start date).

There is an option to extend from 1st April 2029 to 30th November 2029, subject to satisfactory performance of contract KPI's and agreement of both Parties.

### **Total value (estimated)**

- £844,701.22 excluding VAT
- £1,013,541.46 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

3 year Initial Term + 1 x 8 month extension

### **Main procurement category**

Services

### **CPV classifications**

- 60120000 - Taxi services

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## **Participation**

## **Particular suitability**

Small and medium-sized enterprises (SME)

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## **Submission**

### **Enquiry deadline**

12 December 2025, 12:00pm

### **Tender submission deadline**

9 January 2026, 12:00pm

### **Submission address and any special instructions**

[https://atamis-1928--prospend.vf.force.com/apex/CS\\_ContractPage?filters=&page=1&Preview=Yes&searchStr=&SearchType=Projects&sortStr=Alphabetical&uid=a07Sr00000os2fTIAQ&sfdcIFrameOrigin=https%3A%2F%2Fatamis-1928.lightning.force.com](https://atamis-1928--prospend.vf.force.com/apex/CS_ContractPage?filters=&page=1&Preview=Yes&searchStr=&SearchType=Projects&sortStr=Alphabetical&uid=a07Sr00000os2fTIAQ&sfdcIFrameOrigin=https%3A%2F%2Fatamis-1928.lightning.force.com)

### **Tenders may be submitted electronically**

Yes

### **Languages that may be used for submission**

English

**Award decision date (estimated)**

13 February 2026

**Award criteria**

<b>Name</b>	<b>Description</b>	<b>Type</b>	<b>Order of importance</b>
Cumbria Taxi - PA23 Open Competition	Technical Envelope = 40% Commercial Envelope = 40% Social Value Envelope = 20% See Tender Documents for full details	Quality	1

**Other information****Payment terms**

30 days from the receipt of an accepted invoice.

**Description of risks to contract performance**

- Inability to perform all journey demands and consistently meet / exceed 95% on time pickup KPI per calendar month.
  - Liquidation of service provider.
  - Closure of major CNTW Cumbria (sites & community) locations.
  - Impacts of pandemics.
- \* Significant downtime of online booking portal or associated App.

## **Conflicts assessment prepared/revised**

Yes

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## **Procedure**

### **Procedure type**

Open procedure

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## **Contracting authority**

### **Cumbria, Northumberland, Tyne and Wear NHS Foundation Trust**

- Public Procurement Organisation Number: PDBW-5798-GPLT

St Nicholas Hospital, Jubilee Road

Newcastle Upon Tyne

NE3 3XT

United Kingdom

Email: [leigh.tidyman@ntw.nhs.uk](mailto:leigh.tidyman@ntw.nhs.uk)

Website: <https://www.cntw.nhs.uk/>

Region: UKC22 - Tyneside

Organisation type: Public authority - central government

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## Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

### **NTW Solutions Limited**

Summary of their role in this procurement: Procurement Process

- Public Procurement Organisation Number: PYXL-7738-DGRP

Arran House, St Nicholas Hospital, Jubilee Road, Gosforth

Newcastle Upon Tyne

NE3 3XT

United Kingdom

Email: [leigh.tidyman@ntw.nhs.uk](mailto:leigh.tidyman@ntw.nhs.uk)

Website: <https://www.ntwsolutions.co.uk>

Region: UKC22 - Tyneside

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## **Contact organisation**

Contact Cumbria, Northumberland, Tyne and Wear NHS Foundation Trust for any enquiries.