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Planning

ESNEFT2719 Virtual outpatient clinic platform for people with Parkinson's

East Suffolk and North Essex NHS Foundation Trust

F01: Prior information notice

Prior information only

Notice identifier: 2025/S 000-078075

Procurement identifier (OCID): ocds-h6vhtk-05eb0a

Published 28 November 2025, 12:59pm

Section I: Contracting authority

I.1) Name and addresses

East Suffolk and North Essex NHS Foundation Trust

Colchester District General Hospital, Turner Road

COLCHESTER

CO4 5JL

Contact

Shane Jarvis

Email

shane.jarvis@esneft.nhs.uk

Telephone

+44 1206747474

Country

United Kingdom

Region code

UKH14 - Suffolk

Internet address(es)

Main address

<https://www.esneft.nhs.uk/>

Buyer's address

<https://www.esneft.nhs.uk/>

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ESNEFT2719 Virtual outpatient clinic platform for people with Parkinson's

II.1.2) Main CPV code

- 85111000 - Hospital services

II.1.3) Type of contract

Services

II.1.4) Short description

Neu Health Software as a Medical Device (SAMD) platform, enabling a seamless continuation of service for current patient users. The proposal outlines a vision for Neu Health and ESNEFT to create a partnership and offer the Neu Health software for up to 300 people.

II.1.5) Estimated total value

Value excluding VAT: £9,720

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH14 - Suffolk

II.2.4) Description of the procurement

This is a Provider Selection Regime (PSR) Award. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

14 1) Regulation 6 to 13 are subject to this regulation=

(2) Where a relevant authority considers that—

- an award or modification must be made in accordance to the existing contract whereby the continuation of service is required,
- the reason for the Direct award is to continue the existing Pilot Scheme that ESNEFT and Kneu Health Digital Ltd are collaborating to deliver.
- delaying the award of the contract or modification to satisfy the requirements of Regulations 6 to 13 would be likely to pose a risk to patient or public safety

Title: Virtual outpatient clinic platform for people with Parkinson's

Reference: ESNEFT2719

Kneu Health Digital Ltd
10 Fitzroy Square, London, W1T 5HP

Digital Support and analysing of patients with Parkinson's Disease at ESNEFT, to support clinical decision making and monitoring patient's condition in real time. Supporting the service to run more efficiently through enabling the clinics to be more focused and run to time.
85111000-0 Hospital Services

£9,720 including VAT

3 months 2 weeks (13th December 2025 to 31st March 2026)

ESNEFT General and Elderly Medicine (Clinical neurology) followed all appropriate routes to source a Digital Parkinson's Disease management platform to provide the service in accordance with Trust policies and governance.

Key Individuals - East Suffolk and North Essex NHS Foundation Trust (ESNEFT):
Interim Associate Director of Operations, John Tobin, ESNEFT
Clinical Nurse Specialist in Parkinson's Disease – Sheeba Mason, ESNEFT
Consultant Neurologist – Dr Andrew Graham, ESNEFT

ESNEFT has been using the Knue Health platform for the past 12 months. There is currently limited Clinical Nurse Specialist responsible for this service, at Ipswich there is 1 wte and there is 1.6 wte at Colchester however, due to study leave Colchester have reduced resource for this service.

Previously a band 6 was employed on a ftc to support the delivery of this service at Ipswich. The division could not support the funding to support this post long-term. The delivery models for Parkinson's disease are different between the Colchester and Ipswich hospital sites. The division are in the process of integrating this service across both sites. Parkinson's disease is on the rise, with Parkinson's UK estimating there are now 166,000 people diagnosed with Parkinson's in the UK. This is an increase from their previous estimate of 153,000 and is driven by the growing and ageing population in the UK. By 2030, Parkinson's UK expect the number of people with the condition in the UK to

reach 173,000.

This SAMD platform allows patients to be greater control of their health, aligns with the Trust Clinical Strategy and supports the NHS future plan. It also supports the clinical teams to manage demand with existing resource and creates an opportunity to extend PIFU for a number of these patients, meaning clinics can be optimised based on clinical need.

The ICB has agreed to fund this contract on 4-month basis to ensure that patients continue to receive their Parkinson's disease treatment without any interruption to the service. Furthermore, this 4-month contract will allow the the division to develop plans for long-term funding, Epic integration and its delivery model for managing patients with Parkinson's disease.

ESNEFTs future plan is to carry out a full procurement activity once this extension has completed.

All Key individuals at Section 6 completed and signed Declaration of interest Forms.

II.3) Estimated date of publication of contract notice

28 November 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes