

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/077974-2025>

Contract

Housing Support and Solutions for single homeless people & Citywide Prevention & Resettlement Service

Liverpool City Council

F03: Contract award notice

Notice identifier: 2025/S 000-077974

Procurement identifier (OCID): ocids-h6vhtk-04105b

Published 28 November 2025, 10:25am

Section I: Contracting authority

I.1) Name and addresses

Liverpool City Council

4th Floor, Cunard Building

Liverpool

L3 1DS

Contact

Miss Gill Astill

Email

gill.astill@liverpool.gov.uk

Telephone

+44 1513510461

Country

United Kingdom

Region code

UKD72 - Liverpool

Internet address(es)

Main address

<http://www.liverpool.gov.uk>

Buyer's address

<http://www.liverpool.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Housing Support and Solutions for single homeless people & Citywide Prevention & Resettlement Service

Reference number

DN693073

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Commissioning of a range of solutions and support that will reduce homelessness in the city and promote move-on in line with the Homelessness and Rough Sleeping Strategy 2022-27.

Sub Lot 1 – 24 hour services 259

Sub Lot 2 – Single homeless young people aged 16-21 yrs 80

Sub Lot 3 – Single homeless people with an offending background 44

Sub Lot 4 – Multiple and Complex needs 18

Sub Lot 5 – 9-5 Dispersed accommodation 203

TOTAL UNITS 604

Housing Support – Sub Lot 6 - Citywide Prevention & Resettlement Service

The services will provide citywide prevention advice and support to single and family households citywide with the aim of preventing homelessness and to provide resettlement support to those moving into independent accommodation from either commissioned temporary accommodation and or those placed in emergency or temporary accommodation by LCC Housing Options Service (HOS).

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £40,682,789

II.2) Description

II.2.1) Title

24 hour services

Lot No

1

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKD72 - Liverpool

II.2.4) Description of the procurement

To meet these priorities, the Council has a range of commissioned services, interventions and pathways for the relief and prevention of homelessness, as well as those that particularly address rough sleeping. This includes a range of contracts for temporary accommodation and floating support for single homeless people with support needs. The support is aimed at promoting independence, achieving positive outcomes, and addressing the underlying reasons for homelessness

This service provision is housing solutions for single homeless people – temporary accommodation

Liverpool City Council has commissioned a range of solutions and support to reduce homelessness in the city and promote move-on in line with the Homelessness and Rough Sleeping Strategy 2022-27.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Single homeless young people aged 16-21 yrs

Lot No

2

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKD72 - Liverpool

II.2.4) Description of the procurement

To meet these priorities, the Council has a range of commissioned services, interventions and pathways for the relief and prevention of homelessness, as well as those that particularly address rough sleeping. This includes a range of contracts for temporary accommodation and floating support for single homeless people with support needs. The support is aimed at promoting independence, achieving positive outcomes, and addressing the underlying reasons for homelessness

This service provision is housing solutions for single homeless people – temporary accommodation

Liverpool City Council has commissioned a range of solutions and support to reduce homelessness in the city and promote move-on in line with the Homelessness and Rough Sleeping Strategy 2022-27.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social value / Weighting: 10

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Single homeless people with an offending background

Lot No

3

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKD72 - Liverpool

II.2.4) Description of the procurement

To meet these priorities, the Council has a range of commissioned services, interventions and pathways for the relief and prevention of homelessness, as well as those that particularly address rough sleeping. This includes a range of contracts for temporary accommodation and floating support for single homeless people with support needs. The support is aimed at promoting independence, achieving positive outcomes, and addressing the underlying reasons for homelessness

This service provision is housing solutions for single homeless people – temporary accommodation

Liverpool City Council has commissioned a range of solutions and support to reduce homelessness in the city and promote move-on in line with the Homelessness and Rough Sleeping Strategy 2022-27.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Multiple and Complex needs

Lot No

4

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKD72 - Liverpool

II.2.4) Description of the procurement

To meet these priorities, the Council has a range of commissioned services, interventions and pathways for the relief and prevention of homelessness, as well as those that particularly address rough sleeping. This includes a range of contracts for temporary accommodation and floating support for single homeless people with support needs. The support is aimed at promoting independence, achieving positive outcomes, and addressing the underlying reasons for homelessness

This service provision is housing solutions for single homeless people – temporary accommodation

Liverpool City Council has commissioned a range of solutions and support to reduce homelessness in the city and promote move-on in line with the Homelessness and Rough Sleeping Strategy 2022-27.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

9-5 Dispersed accommodation

Lot No

5

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKD72 - Liverpool

II.2.4) Description of the procurement

To meet these priorities, the Council has a range of commissioned services, interventions and pathways for the relief and prevention of homelessness, as well as those that particularly address rough sleeping. This includes a range of contracts for temporary accommodation and floating support for single homeless people with support needs. The support is aimed at promoting independence, achieving positive outcomes, and addressing the underlying reasons for homelessness

This service provision is housing solutions for single homeless people – temporary accommodation

Liverpool City Council has commissioned a range of solutions and support to reduce homelessness in the city and promote move-on in line with the Homelessness and Rough Sleeping Strategy 2022-27.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Citywide Prevention & Resettlement Service

Lot No

6

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKD72 - Liverpool

II.2.4) Description of the procurement

To meet these priorities, the Council has a range of commissioned services, interventions and pathways for the relief and prevention of homelessness, as well as those that particularly address rough sleeping. This includes a range of contracts for temporary accommodation and floating support for single homeless people with support needs. The support is aimed at promoting independence, achieving positive outcomes, and addressing the underlying reasons for homelessness

This service provision is housing solutions for single homeless people – temporary accommodation

Liverpool City Council has commissioned a range of solutions and support to reduce homelessness in the city and promote move-on in line with the Homelessness and Rough Sleeping Strategy 2022-27.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social value / Weighting: 10

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-032075](#)

Section V. Award of contract

Contract No

DN693073

Lot No

1

Title

Housing Support and Solutions for single homeless people & Citywide Prevention & Resettlement Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 April 2024

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

City of Liverpool Young Men's Christian Association t/a LYMCA Together

Liverpool

Country

United Kingdom

NUTS code

- UKD72 - Liverpool

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £12,490,177

Section V. Award of contract

Contract No

DN693073

Lot No

1

Title

24 Hour Services for Single Homeless People

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 April 2024

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Salvation Army Housing Association

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,769,046

Section V. Award of contract

Contract No

DN693073

Lot No

2

Title

Single Homeless Young People 16-21

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 April 2024

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 0

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

City of Liverpool Young Men's Christian Association t/a LYMCA Together

Liverpool

Country

United Kingdom

NUTS code

- UKD72 - Liverpool

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,083,480

Section V. Award of contract

Contract No

DN693073

Lot No

2

Title

Single Homeless Young People 16-21

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 April 2024

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 0

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

The Riverside Group

Liverpool

Country

United Kingdom

NUTS code

- UKD72 - Liverpool

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,869,320

Section V. Award of contract

Contract No

DN693073

Lot No

3

Title

Single Homeless with Offending Backgrounds

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 April 2024

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

City of Liverpool Young Men's Christian Association t/a LYMCA Together

Liverpool

Country

United Kingdom

NUTS code

- UKD72 - Liverpool

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £4,439,512

Section V. Award of contract

Contract No

DN693073

Lot No

4

Title

Single Homeless People with Multiple Complex Needs

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 April 2024

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

City of Liverpool Young Men's Christian Association t/a LYMCA Together

Liverpool

Country

United Kingdom

NUTS code

- UKD72 - Liverpool

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,053,548

Section V. Award of contract

Contract No

DN693073

Lot No

5

Title

Dispersed Accommodation

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 April 2024

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

City of Liverpool Young Men's Christian Association t/a LYMCA Together

Liverpool

Country

United Kingdom

NUTS code

- UKD72 - Liverpool

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,550,470

Section V. Award of contract

Contract No

DN693073

Lot No

6

Title

Citywide Prevention and Resettlement Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 April 2024

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

The Riverside Group

Liverpool

Country

United Kingdom

NUTS code

- UKD72 - Liverpool

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £4,713,618

Section V. Award of contract

Contract No

DN693073

Lot No

6

Title

Citywide Prevention and Resettlement Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 April 2024

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

The Whitechapel Centre

Liverpool

Country

United Kingdom

NUTS code

- UKD72 - Liverpool

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £4,713,618

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Court of Justice

The Strand

London

WC2A 2LL

Country

United Kingdom