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Tender

Provision of Client Assisted Passenger Transport Services

Surrey County Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-077938

Procurement identifier (OCID): ocds-h6vhtk-05eac3 ([view related notices](#))

Published 28 November 2025, 9:29am

Scope

Description

Procurement description - Surrey County Council is dedicated to providing sustainable, safe, secure, and reliable Home to School transport services that meet the needs of students across the county. In accordance with the Education Act 1996 and subsequent amendments, the Council ensures that eligible students have access to free or subsidized transport to and from school.

The responsibility for providing Home to School transport services primarily lies with the local authority, especially for students who meet specific criteria such as distance from school, special educational needs, or disabilities. When these services require funding support, it becomes the Council's obligation to secure such services through a competitive tendering process.

Home to School transport services funded by Surrey County Council are essential in ensuring that students can attend school regularly and punctually. These services help to promote educational attainment, reduce absenteeism, and support the well-being of students by providing a safe and reliable means of travel.

Commercial tool

Establishes an open framework

A series of frameworks with substantially the same terms. Awarded suppliers are carried over and new suppliers can bid.

Total value (estimated)

- £595,200,000 excluding VAT
- £686,979,840 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 March 2026 to 28 February 2030
- Possible extension to 28 February 2034
- 8 years

Description of possible extension:

Optional extension of up to 4 years.

Main procurement category

Services

CPV classifications

- 60000000 - Transport services (excl. Waste transport)

Contract locations

- UKJ22 - East Sussex CC
 - UKJ25 - West Surrey
-

Lot 1. Standard Transport Services

Description

All types of vehicles as required per the list of "Scope of Passenger Transport Services" (further details can be found in Section 3 of the service specification - Appendix 1) to be commissioned from Saloon cars up to large coaches of 90 seats.

Lot value (estimated)

- £216,000,000 excluding VAT
- £249,307,200 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2. Enhanced Needs Transport Services

Description

All types of vehicles as required per the list of "Scope of Passenger Transport Services" (further details can be found in Section 3 of the service specification - Appendix 1) to be commissioned from Saloon cars up to large coaches of 90 seats.

- Routes carrying children with particularly complex special educational or behavioural needs including disabilities
- Routes into specialist SEN Schools with challenging requirements
- All or the majority of transport into a school
- Entire specified geographical areas
- An enhanced level of customer service due to special school or parental need

The Councils have identified that there is a need for an enhanced level of specialist knowledge, experience and business operation in order to qualify to bid for Lot 2 work.

Lot value (estimated)

- £296,000,000 excluding VAT
- £341,643,200 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 3. Complex (Health) Transport Services

Description

All types of vehicles as required per the list of "Scope of Passenger Transport Services" (further details can be found in Section 3 of the service specification - Appendix 1) to be commissioned.

- Clients that require basic health interventions and assistance including epilepsy, diabetes and other health needs that may necessitate the administration of medication and application of a care plan. These services may require additional training and insurance requirements
- Clients that have complex health needs that will require support in regulated activity from a supplier that has the appropriate CQC Registration.

Lot value (estimated)

- £48,000,000 excluding VAT
- £55,401,600 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Framework

Open framework scheme end date (estimated)

28 February 2034

Maximum number of suppliers

Unlimited

Maximum percentage fee charged to suppliers

0%

Framework operation description

Please refer to Appendix 2 Operational Guide, Appendix 3 Application Guide and Invitation to Tender for further details.

Award method when using the framework

Either with or without competition

Contracting authorities that may use the framework

Establishing party only

Participation

Particular suitability

Lot 1. Standard Transport Services

Lot 2. Enhanced Needs Transport Services

Lot 3. Complex (Health) Transport Services

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

15 December 2025, 11:59pm

Tender submission deadline

23 December 2025, 5:00pm

Submission address and any special instructions

<https://www.adamproviders.co.uk/surrey-county-council-client-transport-services-2026-2034>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

23 January 2026

Recurring procurement

Publication date of next tender notice (estimated): 26 January 2026

Award criteria

Name	Type	Weighting
Price	Price	95%
Quality	Quality	5%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Justification for not publishing a preliminary market engagement notice

The Preliminary Market Engagement notice has been published:

Notice identifier: 2025/S 000-024680

Procurement identifier (OCID): ocds-h6vhtk-051b42

Published 22 May 2025, 12:06pm

Tender Notice has been published previously for this Open Framework as well:

Notice identifier: 2025/S 000-062407

Procurement identifier (OCID): ocds-h6vhtk-051b42

Published 6 October 2025, 10:31am

Unfortunately I'm unable to link them to this notice.

Documents

Associated tender documents

<https://www.adamproviders.co.uk/surrey-county-council-client-transport-services-2026-2034>

Technical specifications to be met

<https://www.adamproviders.co.uk/surrey-county-council-client-transport-services-2026-2034>

Contracting authority

Surrey County Council

- Public Procurement Organisation Number: PWRH-8974-TNBV

Woodhatch Place, 11 Cockshot Hill

Reigate

RH2 8EF

United Kingdom

Email: ProcurementPMO@eastsussex.gov.uk

Region: UKJ26 - East Surrey

Organisation type: Public authority - sub-central government

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

ACCESS UK LTD

Summary of their role in this procurement: SCC will use Access Uk IT solution to manage the tendering and awarding of contracts to approved transport operators who provide school transport for SCC school children. The tendering platform provides the ability to advertise, onboard and communicate routes for tender to approved operators.

- Companies House: 02343760
- Public Procurement Organisation Number: PBNW-7697-HCPQ

Armstrong Building Oakwood Drive

Loughborough

LE11 3QF

United Kingdom

Email: servelec.lg.bids@theaccessgroup.com

Website: <http://www.theaccessgroup.com>

Region: UKF22 - Leicestershire CC and Rutland

Contact organisation

Contact ACCESS UK LTD for any enquiries.