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Contract

Toca triage referral system software

Buckinghamshire Healthcare NHS Trust

F03: Contract award notice

Notice identifier: 2025/S 000-077910

Procurement identifier (OCID): ocids-h6vhtk-05eab0

Published 28 November 2025, 8:06am

Section I: Contracting authority

I.1) Name and addresses

Buckinghamshire Healthcare NHS Trust

Whielden Street

Amersham

HP7 0JD

Contact

Mrs Donna Aldridge

Email

d.aldridge4@nhs.net

Country

United Kingdom

Region code

UKJ13 - Buckinghamshire CC

Internet address(es)

Main address

<https://www.buckshealthcare.nhs.uk>

Buyer's address

<https://www.buckshealthcare.nhs.uk>

I.4) Type of the contracting authority

Other type

NHS

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Toca triage referral system software

Reference number

C398271

II.1.2) Main CPV code

- 72261000 - Software support services

II.1.3) Type of contract

Services

II.1.4) Short description

triage referral software for primary care to be used by clinicians

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £102,000

II.2) Description

II.2.2) Additional CPV code(s)

- 48814400 - Clinical information system
- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKJ13 - Buckinghamshire CC

II.2.4) Description of the procurement

G Cloud RM1557.14 Lot 2 Framework call off

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

framework call off

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 November 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

TOCALABS LIMITED

5th Floor One New Change

London

EC4M 9AF

Telephone

+44 2080501502

Country

United Kingdom

NUTS code

- UKJ13 - Buckinghamshire CC

National registration number

11396834

Internet address

<https://toca.io>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £102,000

Lowest offer: £102,000 / Highest offer: £102,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Buckinghamshire Healthcare NHS Trust

Whielden Street

Amersham

HP7 0JD

Country

United Kingdom

Internet address

<https://www.buckshealthcare.nhs.uk>

VI.4.2) Body responsible for mediation procedures

Buckinghamshire Healthcare NHS Trust

Whielden Street

Amersham

HP7 0JD

Country

United Kingdom

Internet address

<https://www.buckshealthcare.nhs.uk>

VI.4.4) Service from which information about the review procedure may be obtained

Buckinghamshire Healthcare NHS Trust

Whielden Street

Amersham

HP7 0JD

Country

United Kingdom

Internet address

<https://www.buckshealthcare.nhs.uk>

