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Contract

The Provision of Language Services

The Police and Crime Commissioner for Leicestershire

F03: Contract award notice

Notice identifier: 2025/S 000-077848

Procurement identifier (OCID): ocds-h6vhtk-05ea85

Published 27 November 2025, 4:35pm

Section I: Contracting authority

I.1) Name and addresses

The Police and Crime Commissioner for Leicestershire

St Johns

Leicester

LE192BX

Contact

Simran Gill

Email

simran.gill@leics.police.uk

Country

United Kingdom

Region code

UKF22 - Leicestershire CC and Rutland

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.leics.police.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

The Provision of Language Services

Reference number

CONT0464

II.1.2) Main CPV code

- 79530000 - Translation services

II.1.3) Type of contract

Services

II.1.4) Short description

The Contractor shall provide a managed service covering:

Face to face interpreter services

Telephone Interpreter Services

BSL interpreter services (face to face and remote)

Video Interpreting (Spoken and Non-Spoken)

Written Translation/Transcription and proof-reading services

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,642,083.33

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

II.2.4) Description of the procurement

The Contractor shall provide a managed service covering:

Face to face interpreter services

Telephone Interpreter Services

BSL interpreter services (face to face and remote)

Video Interpreting (Spoken and Non-Spoken)

Written Translation/Transcription and proof-reading services

Face to Face, Telephone, BSL and Video Interpretation

Services shall be available 24 hours a day, 365 days a year.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

The Authority and the Language Service Provider may, by mutual agreement, extend the duration of the Call-Off Contract. Provided that the total term does not exceed eighty-four (84) months, the end date being 30th September 2032, as permitted under the DPS Agreement.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This further competition was a collaboration procurement exercise based on the National Language Service Dynamic Purchasing System (DPS) Lot 6 - Managed Service.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 August 2025

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

D A LANGUAGES LIMITED

Manchester

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

06207784

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,642,083.33

Total value of the contract/lot: £1,642,083.33

Section VI. Complementary information

VI.3) Additional information

This further competition was a collaboration procurement exercise based on the National Language Service Dynamic Purchasing System (DPS) Lot 6 - Managed Service.

VI.4) Procedures for review

VI.4.1) Review body

The Police and Crime Commissioner for Leicestershire

Leicestershire

Country

United Kingdom