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Tender

Neurodivergence Support to Staff Wellbeing Hub

Cumbria, Northumberland, Tyne and Wear NHS Foundation Trust

F02: Contract notice

Notice identifier: 2025/S 000-077779

Procurement identifier (OCID): ocds-h6vhtk-05ea5e

Published 27 November 2025, 3:34pm

Section I: Contracting authority

I.1) Name and addresses

Cumbria, Northumberland, Tyne and Wear NHS Foundation Trust

St Nicholas Hospital, Jubilee Road

Newcastle Upon Tyne

NE3 3XT

Contact

Gill Keane

Email

gill.keane@cntw.nhs.uk

Telephone

+44 7825054205

Country

United Kingdom

Region code

UKC - North East (England)

Internet address(es)

Main address

<https://www.cntw.nhs.uk/>

Buyer's address

<https://www.cntw.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Neurodivergence Support to Staff Wellbeing Hub

Reference number

C404366

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

Neurodivergence support to the NENC Staff Wellbeing Hub

II.1.5) Estimated total value

Value excluding VAT: £40,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC22 - Tyneside

Main site or place of performance

UKC22

II.2.4) Description of the procurement

The North East and North Cumbria Staff Mental Health and Wellbeing Hub is seeking to work with an organisation to deliver a short-term contract until November 2026 that could mobilise straight away.

We are seeking an organisation provided by staff with lived experience who are neurodivergent. This organisation would need to demonstrate proven expertise and experience of delivering training and peer-guided services to NHS and other sector staff both within the North East and North Cumbria region and nationally. It would need to demonstrate clinical, professional and contemporary research experience in the field of supporting health and social care staff. It would need to include clinical accredited health professionals who are neurodivergent with high-level expertise of communication in neurodivergent staff.

The service would deliver a rolling programme of small peer-guided groups for neurodivergent staff to over 100 staff over the contract. These groups would involve exploration, psychoeducation and steering. We would also require training for line managers in person backed up with the develop of bespoke digital resources. There would also be training face to face for Staff Wellbeing Hub staff and other occupational health and wellbeing staff in the region.

All training would need to be delivered both online and face to face in the North East and North Cumbria.

We would require the provider to demonstrate an excellent understanding and previous work with the health and social care workforce in the North and North Cumbria, and an expert understanding of occupational health, return work and access to work processes in the region.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £40,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

12

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.3) Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

Accelerated procedure

Justification:

Timescales are reduced as allowed under PSR Competitive Process of which this opportunity qualifies.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

10 December 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

15 December 2025

Local time

1:00pm

Place

Procurement Team, Arran House, St Nicholas Hospital, Jubilee Road, Gosforth,
Newcastle Upon Tyne, United Kingdom, NE3 3XT

Information about authorised persons and opening procedure

Tenders will be opened by member of Procurement Team

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

The tender documents will be live to access on the system estimated 27 November 2025, please don't rely on Expression of Interest. It is the Supplier responsibility to obtain the documents from the system when they are live.

The tenders will be assessed by the department responsible for managing the contract, with oversight from other internal stakeholders such as procurement. A consensus meeting/s will be held to agree comments and scoring and other compliance checks will be carried out before making a recommendation for award.

VI.4) Procedures for review

VI.4.1) Review body

NTW Solutions Limited

Arran House, St Nicholas Hospital, Jubilee Road, Gosforth

Newcastle Upon Tyne

NE3 3XT

Country

United Kingdom

Internet address

<https://www.ntwsolutions.co.uk>

VI.4.2) Body responsible for mediation procedures

Centre for Effective Dispute Resolution

70 Fleet Street

London

EC4Y 1EU

Email

info@cedr.com

Country

United Kingdom

Internet address

<https://www.cedr.com/>

VI.4.4) Service from which information about the review procedure may be obtained

NTW Solutions Limited

Arran House, St Nicholas Hospital, Jubilee Road, Gosforth

Newcastle Upon Tyne

NE3 3XT

Country

United Kingdom

Internet address

<https://www.ntwsolutions.co.uk>