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Award

## **Traka Software Upgrade across the Prison Estate**

Ministry of Justice

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-077693

Procurement identifier (OCID): ocids-h6vhtk-05ea2d ([view related notices](#))

Published 27 November 2025, 1:50pm

### **Scope**

### **Description**

Supply and installation of Traka Touch Upgrade Kit across the prison estate

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## **Contract 1. Traka Software Upgrade across the Prison Estate**

### **Supplier**

- ASSA ABLOY GLOBAL SOLUTIONS UK LIMITED T/A Traka

## **Contract value**

- £3,137,950 excluding VAT
- £3,765,540 including VAT

Above the relevant threshold

## **Earliest date the contract will be signed**

11 December 2025

## **Contract dates (estimated)**

- 11 December 2025 to 31 March 2027
- Possible extension to 31 March 2028
- 2 years, 3 months, 21 days

Description of possible extension:

The Buyer may extend the Contract for a period of up to 1 year. This extension is expected to be utilised if the software upgrade has not been completed by the originally anticipated date of 31 March 2027.

## **Main procurement category**

Goods

## **CPV classifications**

- 79714100 - Tracing system services
- 39141300 - Cabinets

## **Contract locations**

- UK - United Kingdom
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## **Other information**

### **Conflicts assessment prepared/revised**

Yes

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## **Procedure**

### **Procedure type**

Direct award

### **Direct award justification**

- Single supplier - intellectual property or exclusive rights
- Single supplier - technical reasons

The following clauses under Schedule 5 apply to this procurement:

Clause 5: The following conditions are met in relation to the public contract— (a) due to a particular supplier having intellectual property rights or other exclusive rights, only that supplier can supply the goods, services or works require.

Traka own the IPR on all the current in situ machines which we require to interface with the existing infrastructure.

Traka is a closed protocol system which is only supplied by Traka and is already installed in most estates which now require a software upgrade in order to run. There is no reasonable alternative as replacing all cabinets that are existing would come at much higher cost.

Clause 7: The public contract concerns the supply of goods, services or works by the existing supplier which are intended as an extension to, or partial replacement of, existing goods, services or works in circumstances where — (a) a change in supplier would result in the contracting authority receiving goods, services or works that are different from, or incompatible with, the existing goods, services or works, and (b) the difference or incompatibility would result in disproportionate technical difficulties in operation or maintenance.

As mentioned above, Traka are already installed in most sites across the estate and is a closed protocol system therefore any new cabinets and lockers which are required to support increased capacity, must communicate with the existing systems in place. To have two different systems running opens operational and maintenance risks.

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## Supplier

### **ASSA ABLOY GLOBAL SOLUTIONS UK LIMITED T/A Traka**

- Companies House: 02590364

Imperium, Imperial Way

Reading

RG2 0TD

United Kingdom

Email: [info@traka.com](mailto:info@traka.com)

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Traka Software Upgrade across the Prison Estate

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## Contracting authority

### Ministry of Justice

- Public Procurement Organisation Number: PDNN-2773-HVYN

102 Petty France

London

SW1H 9AJ

United Kingdom

Email: [commercial-prisonfacilitiesmanagement@justice.gov.uk](mailto:commercial-prisonfacilitiesmanagement@justice.gov.uk)

Website:

<https://www.gov.uk/government/organisations/ministry-of-justice/about/procurement>

Region: UKI32 - Westminster

Organisation type: Public authority - central government