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Pipeline

Victim and Citizen Engagement Technology Solution

BLUELIGHT COMMERCIAL LIMITED

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-077692

Procurement identifier (OCID): ocds-h6vhtk-05e420

Published 27 November 2025, 1:50pm

Changes to notice

This notice has been edited. The [previous version](#) is still available.

New procurement contact added

Scope

Reference

BLC0299

Description

This procurement aims to deliver a new framework for the provision of Victim and Citizen Engagement Technology Solution services. The framework is being established on behalf of UK policing and government departments and agencies.

BlueLight Commercial are publishing this pipeline notice to make suppliers aware of this future opportunity. Market Engagement may start in the coming months and a market engagement notice will be published prior to this commencement.

Commercial tool

Establishes a framework

Total value (estimated)

- £80,000,000 excluding VAT
- £96,000,000 including VAT

Contract dates (estimated)

- 1 May 2026 to 30 April 2030
- 4 years

Main category

Services

CPV classifications

- 48000000 - Software package and information systems

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UK - United Kingdom

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

2 February 2026

Contracting authority

BLUELIGHT COMMERCIAL LIMITED

- Companies House: 12517649

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United Kingdom

Contact name: Natalie Morton

Email: Natalie.morton@bluelight.police.uk

Website: <http://www.bluelightcommercial.police.uk/>

Region: UKI32 - Westminster

Organisation type: Public authority - sub-central government