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Pipeline

## **Victim and Citizen Engagement Technology Solution**

BLUELIGHT COMMERCIAL LIMITED

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-077692

Procurement identifier (OCID): ocds-h6vhtk-05e420

Published 27 November 2025, 1:50pm

### **Changes to notice**

This notice has been edited. The [previous version](#) is still available.

New procurement contact added

### **Scope**

### **Reference**

BLC0299

## **Description**

This procurement aims to deliver a new framework for the provision of Victim and Citizen Engagement Technology Solution services. The framework is being established on behalf of UK policing and government departments and agencies.

BlueLight Commercial are publishing this pipeline notice to make suppliers aware of this future opportunity. Market Engagement may start in the coming months and a market engagement notice will be published prior to this commencement.

## **Commercial tool**

Establishes a framework

## **Total value (estimated)**

- £80,000,000 excluding VAT
- £96,000,000 including VAT

## **Contract dates (estimated)**

- 1 May 2026 to 30 April 2030
- 4 years

## **Main category**

Services

## **CPV classifications**

- 48000000 - Software package and information systems

- 72000000 - IT services: consulting, software development, Internet and support

## **Contract locations**

- UK - United Kingdom

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## **Participation**

### **Particular suitability**

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

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## **Submission**

### **Publication date of tender notice (estimated)**

2 February 2026

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## **Contracting authority**

### **BLUELIGHT COMMERCIAL LIMITED**

- Companies House: 12517649

Lower Ground 5-8 The Sanctuary

London

SW1P 3JS

United Kingdom

Contact name: Natalie Morton

Email: [Natalie.morton@bluelight.police.uk](mailto:Natalie.morton@bluelight.police.uk)

Website: <http://www.bluelightcommercial.police.uk/>

Region: UKI32 - Westminster

Organisation type: Public authority - sub-central government