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Planning

Preliminary Market Engagement for Digital to Analogue Switchover

Wythenshawe Community Housing Group (WCHG)

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-077669

Procurement identifier (OCID): ocds-h6vhtk-05ea21

Published 27 November 2025, 12:50pm

Scope

Reference

741

Description

Wythenshawe Community Housing Group (WCHG), Manchester's largest social housing provider manages 14,000 properties and plans to build 1,100 more in five years.

The UK is transitioning from analogue PSTN to digital services by January 2027, impacting systems such as telecare, warden call, alarms, door entry, CCTV, and payment terminals. Government guidance prioritises safeguarding telecare users during this switchover.

WCHG seeks support to manage implications for its Extra Care portfolio, starting with Village 135 (135 apartments with 24/7 care). The project will be split into two Lots:

Lot 1: Specialist consultancy for strategic advice, technical assessments, and migration

planning.

Lot 2: Practical delivery, including supply, installation, and commissioning of digital solutions.

Contract dates (estimated)

- 2 February 2026 to 1 March 2026
- 1 month

Main procurement category

Services

Additional procurement category

Works

CPV classifications

- 45232332 - Ancillary works for telecommunications
- 45314000 - Installation of telecommunications equipment
- 71316000 - Telecommunication consultancy services
- 50300000 - Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment

Engagement

Engagement deadline

18 December 2025

Engagement process description

Wythenshawe Community Housing Group (WCHG), Manchester's largest social housing provider, manages 14,000 properties and plans to build 1,100 more in five years. The UK is transitioning from analogue PSTN to digital services by January 2027, impacting systems such as telecare, warden call, alarms, door entry, CCTV, and payment terminals. Government guidance prioritises safeguarding telecare users during this switchover.

WCHG seeks support to manage implications for its Extra Care portfolio, starting with Village 135 (135 apartments with 24/7 care). The project will be split into two Lots:

Lot 1: Specialist consultancy for strategic advice, technical assessments, and migration planning.

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Contracting authority

Wythenshawe Community Housing Group (WCHG)

- Public Procurement Organisation Number: PHPP-3148-QWPQ

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Region: UKD33 - Manchester

Organisation type: Public authority - sub-central government