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Award

Elections and Registration Services

Birmingham City Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-077651

Procurement identifier (OCID): ocids-h6vhtk-052302 ([view related notices](#))

Published 27 November 2025, 12:34pm

Scope

Reference

P0358-2026

Description

Birmingham City Council wishes to establish a framework agreement for the provision of Elections and Registration Services.

Birmingham Elections Office deals with all elections within the local authority area. This involves dealing with over 750,000 electors, including 75,000 postal voters. There are usually citywide elections at least every 2 years, with local elections scheduled in 2026 and 2030, Police and Crime Commissioner and Combined Authority Mayoral Elections in 2028 and 2032. The General Election will be held at some point before July 2029. This contract would cover all elections held within Birmingham during the life of the contract, including these citywide elections, but also ward by elections, and neighbourhood planning referendums. It would not cover BID Ballots or non-binding local referendums.

The contract would also cover the provision of statutory forms relating to Electoral Registration – including all Household correspondence sent out during the annual

canvass period (including Canvass Forms, Canvass Communication As and Bs) and Invitations to Register for individual electors. This could amount to mailings to 450,000 properties. The Annual Canvass happens every year (usually between August and November).

The framework agreement being procured have been split into 2 Lots, as follows.

- Lot 1: A managed postal vote service to handle returned postal votes during elections.
- Lot 2: Printing for all statutory elections and electoral registration, including poll cards, ballot papers, postal votes, and any registration or canvass forms

The following outcomes are anticipated over the life of the contract as a result of the proposed procurement process to be carried out:

- Ensuring all citizens have the opportunity to vote.
- Empowering citizens to make their voices heard
- Guaranteeing voting access for all eligible citizens
- Increasing resident engagement in statutory processes
- Providing a secure and accurate result that everyone trusts due to the election being carried out to a high standard in accordance with all relevant legislation

Commercial tool

Establishes a framework

Lot LOT-0001. A managed postal vote service to handle returned postal votes during elections.

Description

A managed postal vote service to handle returned postal votes during elections.

(Electors have the choice to vote by post at any election, and there is very specific legislation around what a postal vote must include, and how it needs to be handled when it is returned by the elector to ensure that it is only included in the counting of the votes if it is valid).

Lot LOT-0002. Printing for all statutory elections and electoral registration, including poll cards, ballot papers, postal votes, and any registration or canvass forms

Description

Printing for all statutory elections and electoral registration, including poll cards, ballot papers, postal votes, and any registration or canvass forms The Council is seeking a supplier who specialises and has experience in providing all services related to the provision of election printing, including the provision of poll cards, ballot papers, postal voting packs, and associated services including pack assembling and mailing solutions. This includes printing forms for electoral registration - including Invitations to Register and Canvass Communications.

Contract 1. Lot 1: Managed Postal Vote Service

Lots

Lot LOT-0001. A managed postal vote service to handle returned postal votes during

elections.

Supplier

- [Idox Software Limited](#)

Contract value

- £750,000 excluding VAT
- £900,000 including VAT

Framework lot values may be shared with other lots

Above the relevant threshold

Award decision date

26 November 2025

Date assessment summaries were sent to tenderers

27 November 2025

Standstill period

- End: 9 December 2025
- 8 working days

Earliest date the contract will be signed

10 January 2026

Contract dates (estimated)

- 26 January 2026 to 25 January 2030
- 4 years

Main procurement category

Services

CPV classifications

- 22821000 - Electoral forms
- 22000000 - Printed matter and related products
- 30199700 - Printed stationery except forms
- 64112000 - Postal services related to letters
- 64110000 - Postal services
- 79571000 - Mailing services
- 79823000 - Printing and delivery services
- 79824000 - Printing and distribution services
- 79810000 - Printing services

Contract locations

- UKG31 - Birmingham
-

Contract 2. Lot 2: Statutory Election and Registration Printing Services

Lots

Lot LOT-0002. Printing for all statutory elections and electoral registration, including poll cards, ballot papers, postal votes, and any registration or canvass forms

Supplier

- [Civica Election Services Limited](#)

Contract value

- £3,250,000 excluding VAT
- £3,900,000 including VAT

Framework lot values may be shared with other lots

Above the relevant threshold

Award decision date

26 November 2025

Date assessment summaries were sent to tenderers

27 November 2025

Standstill period

- End: 9 December 2025
- 8 working days

Earliest date the contract will be signed

10 January 2026

Contract dates (estimated)

- 26 January 2026 to 25 January 2030
- 4 years

Main procurement category

Services

CPV classifications

- 22000000 - Printed matter and related products
- 22821000 - Electoral forms
- 30199700 - Printed stationery except forms
- 60410000 - Scheduled air transport services
- 64110000 - Postal services
- 64112000 - Postal services related to letters
- 79571000 - Mailing services
- 79800000 - Printing and related services

- 79810000 - Printing services
- 79823000 - Printing and delivery services
- 79824000 - Printing and distribution services

Contract locations

- UKG31 - Birmingham

Information about tenders

Lot LOT-0001. A managed postal vote service to handle returned postal votes during elections.

- 2 tenders received
- 2 tenders assessed in the final stage:
 - 0 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 1 supplier unsuccessful (details included for contracts over £5 million)

Lot LOT-0002. Printing for all statutory elections and electoral registration, including poll cards, ballot papers, postal votes, and any registration or canvass forms

- 4 tenders received
- 4 tenders assessed in the final stage:
 - 0 submitted by small and medium-sized enterprises (SME)

- 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 3 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Suppliers

Civica Election Services Limited

- Public Procurement Organisation Number: PPGC-9469-GPCM

The Election Centre, Clarendon Road

Hornsey London

N8 0NW

United Kingdom

Email: simon.hearn@civica.com

Region: UKI43 - Haringey and Islington

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 2. Lot 2: Statutory Election and Registration Printing Services

Idox Software Limited

- Public Procurement Organisation Number: PYXN-6943-DMZG

Forsyth Road

Woking Surrey

GU21 5SB

United Kingdom

Email: bidteam@idoxgroup.com

Region: UKJ25 - West Surrey

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Lot 1: Managed Postal Vote Service

Contracting authority

Birmingham City Council

- Public Procurement Organisation Number: PCJJ-4826-QMLZ

Council House, 1 Victoria Square

Birmingham

B1 1BB

United Kingdom

Contact name: Commercial and Procurement Services

Email: etendering@birmingham.gov.uk

Website: <https://in-tendhost.co.uk/birminghamcc/>

Region: UKG31 - Birmingham

Organisation type: Public authority - sub-central government