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Pipeline

## Tech Enabled Living Service

London Borough of Hackney

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-077617

Procurement identifier (OCID): ocds-h6vhtk-05ea07 ([view related notices](#))

Published 27 November 2025, 11:41am

## Scope

## Reference

DN792068

## Description

The London Borough of Hackney seeks to tender for a new Technology-Enabled Living (TEL) service, comprising equipment, call monitoring, and response service components.

The contract will run for a maximum period of 3 years, with an option to extend for a further 1+1 years.

## Total value (estimated)

- £5,200,000 excluding VAT
- £6,300,000 including VAT

### **Contract dates (estimated)**

- 3 August 2026 to 2 August 2029
- Possible extension to 1 August 2031
- 4 years, 11 months, 30 days

### **Main category**

Services

### **CPV classifications**

- 85000000 - Health and social work services

### **Contract locations**

- UKI41 - Hackney and Newham

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## **Submission**

### **Publication date of tender notice (estimated)**

1 December 2025

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## **Procedure**

## **Procedure type**

Competitive flexible procedure

## **Special regime**

Light touch

## **Above or below total value threshold**

Above or equal to threshold

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## **Contracting authority**

### **London Borough of Hackney**

- Public Procurement Organisation Number: PRZC-5592-DDDV

Hackney Service Centre

London

E8 1DY

United Kingdom

Email: [ascprocurement@hackney.gov.uk](mailto:ascprocurement@hackney.gov.uk)

Region: UKI41 - Hackney and Newham

Organisation type: Public authority - sub-central government

