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Contract

Unity BACS Services

HM Revenue & Customs

F03: Contract award notice

Notice identifier: 2025/S 000-077610

Procurement identifier (OCID): ocds-h6vhtk-05ea02

Published 27 November 2025, 11:31am

Section I: Contracting authority

I.1) Name and addresses

HM Revenue & Customs

100 Parliament Street

London

SW1A2BQ

Contact

Aleem Mohammed

Email

aleem.mohammed@hmrc.gov.uk

Country

United Kingdom

Region code

UKI32 - Westminster

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/hm-revenue-customs>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Economic and financial affairs

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Unity BACS Services

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Provision of BACS approved bureau services to enable all clients under the Department for Transport umbrella to send critical payments and collect revenues and process Direct Debit and Direct Credit related reports using BACS approved software.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £45,700.38

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKE2 - North Yorkshire

II.2.4) Description of the procurement

Provision of BACS approved bureau services to enable all clients under the Department for Transport umbrella to send critical payments and collect revenues and process Direct Debit and Direct Credit related reports using BACS approved software.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

This contract is for 2 years with an optional 12-month extension period.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

This is a low value, below-threshold procurement. Unity cluster BACS solution delayed so continuity of service required. Costs of switching supplier and modifying existing SFTP link with ERP Supplier at this moment in time would exceed this contract value (not VfM). Also would be a highly complex exercise, risking DfT not being able to send/receive critical payments.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Contract No

SR2663014238

Title

Unity BACS Provision

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 November 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

boxxe Limited

3rd Floor, Artemis House, Eboracum Way

York

YO31 7RE

Country

United Kingdom

NUTS code

- UKE2 - North Yorkshire

Companies House

02109168

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £54,840.46

Total value of the contract/lot: £30,165.26

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

London

Country

United Kingdom